

Remington Arms Co., Inc.  
Product Service  
Legal Case #:3042

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
158178	1/7/2009	1/8/2009	1/8/2009				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Valjons Southside General Store LLC		Valjons Southsi	314 Pine Hwy 19 South	Steelville	MO	65565		W 573-775-2462

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015 Improper Maintenance		Unknown	
S firearm fires when setting the safety	Concern:1007 Fired on Safe Release			
C				

1/13/09 According to paperwork sent with rifle, it fires when setting the safety.cm

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	27476	E6392070	WR	8/22/1997
Date Purchased	Where Purchased	Accessories	Original Owner			
	WAL-MART WAREHOUSE #3R		U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
repair at 1/2 normal charges as goodwill gesture						
	Repair/Replacement Cost	Repair/Replacement Date				
	62.39	1/13/2009				

1/13/09 Quoting repair at 1/2 normal charges as gesture of good will.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/8/2009
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4015	Improper Maintenance	
Barrel	Description		22" 270 WIN
	Date Code		WR
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	METAL RUSTY/DIRTY
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.012
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	TRIG AND PIN RUSTY TRIG BINDING
	Pull	---Select---	8#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	

**Arms Services Repair & Estimate System**

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

**Repair Inquiry**

Repair Number: **RE00158178** Serial: E6392070 Model: 700 Center Fire Caliber: 270 WIN Produced: 08/22/1997 Repairman: Bruce Travis Status: ApprovalHold 1/8/2009 7:17:58 AM

Verify Repair

**Address Information**

Customer: Received From: Return To: Received From:

Name: **VALJONS SOUTHSIDE GENERAL STORE LLC** **VALJONS SOUTHSIDE GENERAL STORE LLC**

Address 1: **314 PINE HWY 19 SOUTH** **314 PINE HWY 19 SOUTH**

Address 2: **PO Box:** **PO Box:**

City: **STEELVILLE** **STEELVILLE**

State: **MO** Zip Code: **65565** Country: **US** State: **MO** Zip Code: **65565** Country: **US**

FFL: **5 43 055 02 1J 03509 092011**

Contact / Condition Problems Estimate History / Status Shipping / Billing

Date	Code	User ID	Desc1	Desc2
1/7/2009 7:22:45	New	sanguinegf	Repair Added	
1/8/2009 7:15:34	Expedite	Travisbw	From: Check In	To: Repair Bench
1/8/2009 7:17:41	Estimate	Travisbw	Estimate Update	Status: PartsHold
1/8/2009 7:17:58	Maint	Travisbw	Repair Maintenance	Status: ApprovalHold
1/8/2009 8:22:02	Expedite	pencil	From: Repair Bench	To: ApproveRack

Shipping Hold ☐ Interface Hold ☐ Estimate Sent ☐ Parts Received ☐ Passed Inspection ☐ Return As Received ☐ Has been Approved ☐ Internal Repair ☐

Current Status: ApprovalHold 1/8/2009 7:17:58 AM  
Travisbw  
ApproveRack  
Repair Location: ILN  
Current Location: ILN  
Transfer Number:

Repair Search Refresh Close

suprnl 1/8/2009 11:02 AM TAPS NUM TMS SCPL

star Arms Services 2 Closed Cases Microsoft Excel DM3 Serial NU 2 Microsoft Part Search by 11:02 AM

Quoting repair at 1/2  
normal charges a gesture of goodwill  
FLS 1/8/2008

3042

2211  
WR 8/97  
8#  
012

Serial Number:

E6392070

Model: 700



RE00158178

Firearm Fires  
When Setting the  
SAFETY.

35.39  
15  
12  
62.39

SOUTHSIDE GENERAL  
(573) 775-2462  
314 PINE ST  
STEELVILLE MO 65565

10 LBS 1 OF 1  
SHP WT: 10 LBS  
DATE: 12 DEC 2008

SHIP REMINGTON ARMS  
TO: 14 HOEFLER AVE

ILION NY 13357-1AAA

Improper maintenance  
Trig. + Trig. pin rusted and  
causing Trig. to bind.  
Replace TPA, check over, clean  
AT 1/2 normal charge Good-will  
gesture.

Quote