Remington Arms Co., Inc. **Product Service** Legal Case #:3373

Case Information

RE# **Date Opened** Date Opened(PS) **Date Closed Incident Date** Pre Lit Lit Obsolete

3/10/2009 3/27/2009 3/27/2009 164288

**Customer Information** 

Type Business First Name Last Name Street State Zip Age Contact

H 208-260-1845 6705 Cove Creek Dr Billings MT 59106 Williams Incident Steve

E swilliams 70@bresnan.net

**Incident Information** 

Claims Codes Repair Est. Medical Treatment Medical Status

PI

Cause:4015 PD Improper Maintenance Unknown

Concern: 1008 Fired on Bolt Closing Fires when closing bolt

C

3/30/09 Per letter with rifle, gun was recalled for safety reasons, gun discharged when breech closed. Due to this malfunction he has not used the rifle for 20 years.cm

Firearm Information

**DOM** Mfg. Type Model/Ga. SKU Serial Bbl. CF/BA 700/3006 SPR 370008 DR 9/1/1968 Remington

U

TWO PIECE BASE, SLING

Where Purchased **Date Purchased** Accessories **Original Owner** 

CONCERN:FBC

Ammunition Information - None Defined Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Reim. Cash Cash **Release of Claims** Settlement **Release Date** Date Reimbursement Date Settlement **APV** APV

repair at special price under BLSM program

Repair/Replacement Repair/Replacement

Cost Date

114.89 3/30/2009

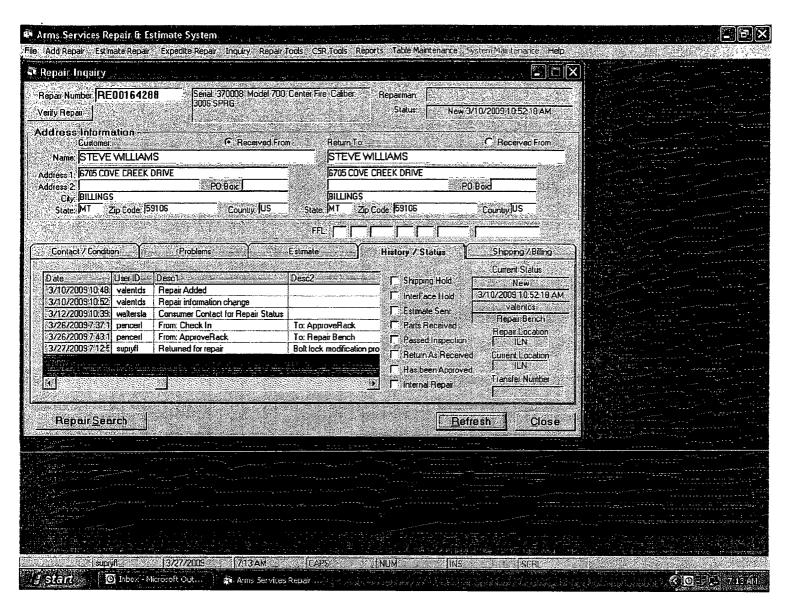
3/30/09 Trig assm contaminated with a dried and sticky lubrication residue causing parts to stick and bind. Replace TPA, check over, clean under bolt lock program for \$20 + S&H.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
	Examiner		B.TRAVIS

Examination	Exam Date		3/27/2009
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4015	Improper Maintenance	
Barrel	Description		22" 3006 SPR
	Date Code		DR
	Bore Plugged	False	
	Bulged	False	
	Fired	False	· ·
	Fired while Obstructed		-
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
, ,	Shroud	Slightly Worn; Functioning	
Bolt	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
	Condition	Slightly Worn; Functioning	
Extractor	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
	Block Condition	Select	
Locking	Lug Condition	Slightly Worn; Functioning	
_	Notch Condition	Select	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	SCRATCHES/MARS
	Fore End Condition	Select	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	Select	N/A
	Notch	Slightly Worn; Not Functioning	BINDING ON SIDE PLATES
	Tests	Test Fired	False
Feeding Test	10363	False	
Trigger	Condition	Slightly Worn; Not Functioning	STICKY LUBE RESIDUE PARTS BINDING
	Pull	Select	10+#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington		-	

Components Description TWO PIECE BASE, SLING



Call for credit card in fo.

credit card # redacted



35,39 15 17.50 12,99

Date: 2/25/2009

From: Steve Williams 6705 Cove Creek Drive Billings, MT 59106 208-260-1845

To whom it may concern

I am sending my Remington model 700, 30.06 to you to correct the problem identified with these rifles. This problem should be corrected through your safety modification program. The serial number is 370008. Today I discussed this with one of your people on you call line. He indicated that the cost would be \$20 plus \$15 for shipping and handling.

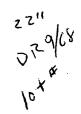
Please contact me when you receive and inspect the gun. I will provide a credit card for payment at that time.

Thank You

Steve Williams







## General Repair Form

Back to Repair Services

NOTE: Please complete and print this form, and then include it with your firearm

Model Number: 700	Serial Number: 370008				
Name: Steve Williams	Date of Purchase:				
Address (no PO Boxes): 6705 (due Geek Dive					
City: 8///196	State: 777 Zip: 57106				
Phone (Daytime): 1-208-260-1845	Fax:				
E-mail Address: 50, 1/1 ams 70 ( bresnan, net					
Gun was recalled for safety casers					
Aug discharged when oreal Closed,					
The to this malfunction, I have not					
used the rifle for 20 years					
500 characters left					
NOTE: Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time.					
WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.					
Record the serial number of your firearm before sending it.     Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)     Remove all accessories from your firearm to prevent loss or damage.     Ship your ENSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.					



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TRIG. ASSM. CONTAMINATED WITH A

DRIED + STICKY lubrication residure.

CHUSING PARTS + O STICK + DIND.

Replace TPA, check over, che An

UNDER BOUT LOCK PROGRAM RON

\$ 20.00 + SYH.

Q uore

http://www.remington.com/support/repair\_services/general\_repair\_form.asp

11/26/2008