

Remington Arms Co., Inc.
Product Service
Legal Case #:3356

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
164977	3/20/2009	3/23/2009	3/23/2009				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Woodbrook Sports & Pro Shop		Woodbrook Sport	1877 Seminole Trail	Charlottesville	VA	22901		W 434-974-1954 F 434-974-1585 H 434-985-4001
Incident		Luke	Morris						

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S	Fired on Safe Release Concern:1007 Fired on Safe Release			
C				

Gun discharged after safety went to fire. dmf

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/243 WIN	84170	G6625188	RA	11/16/2006 12:21:50 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	ACUSPORT (OH) CORPORATION		U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Repair at 1/2 normal charges						
	Repair/Replacement Cost	Repair/Replacement Date				
		3/25/2009				

3/25/09: Per Fred S. - trigger pull screw has been altered. Could not duplicate concern. Estimate for \$74.03 sent to dealer for consumer. dmf

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		3/23/2009
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 243 WIN
	Date Code		RA
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.013
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Like new; Functioning	
	Pull	---Select---	9#
	Altered	True	PULL SCREW ALTERED
	Sub-Assembly	M/700 Non-Bolt Lock	

Arms Services Repair & Estimate System

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

Repair Inquiry

Repair Number: **RE00164977** Serial: G6625188 Model: 700 Center Fire Caliber: 243 WIN Produced: 11/16/2006 Repairman: Bruce Travis Status: Approval Hold 3/23/2009 8:27:55 AM

Verify Repair

Address Information

Customer: ☐ Received From Return To: ☐ Received From

Name: **WOODBROOK SPORTS AND PRO SHOP**

Address 1: **1877 SEMINOLE TRAIL** Address 2: **PO Box**

City: **CHARLOTTESVILLE** State: **VA** Zip Code: **22901** Country: **US**

State: **VA** Zip Code: **22901** Country: **US**

FFL: ☐ ☐ ☐ ☐ ☐ ☐

Contact / Condition	Problems	Estimate	History / Status	Shipping / Billing																									
<table border="1"> <thead> <tr> <th>Date</th> <th>Code</th> <th>User ID</th> <th>Desc1</th> <th>Desc2</th> </tr> </thead> <tbody> <tr> <td>3/20/2009 2:23:0</td> <td>New</td> <td>thomaspe</td> <td>Repair Added</td> <td></td> </tr> <tr> <td>3/23/2009 8:26:0</td> <td>Maint</td> <td>Travisbw</td> <td>Repair Maintenance</td> <td>Status: Estimating</td> </tr> <tr> <td>3/23/2009 8:27:5</td> <td>Estimate</td> <td>Travisbw</td> <td>Estimate Update</td> <td>Status: Approval Ho</td> </tr> <tr> <td>3/23/2009 8:42:1</td> <td>Expedite</td> <td>perceif</td> <td>From: Check In</td> <td>To: Approve Rack</td> </tr> </tbody> </table>	Date	Code	User ID	Desc1	Desc2	3/20/2009 2:23:0	New	thomaspe	Repair Added		3/23/2009 8:26:0	Maint	Travisbw	Repair Maintenance	Status: Estimating	3/23/2009 8:27:5	Estimate	Travisbw	Estimate Update	Status: Approval Ho	3/23/2009 8:42:1	Expedite	perceif	From: Check In	To: Approve Rack			<input type="checkbox"/> Shipping Hold <input type="checkbox"/> InterFace Hold <input type="checkbox"/> Estimate Sent <input type="checkbox"/> Parts Received <input type="checkbox"/> Passed Inspection <input type="checkbox"/> Return As Received <input type="checkbox"/> Has been Approved <input type="checkbox"/> Internal Repair	Current Status Approval Hold 3/23/2009 8:27:55 AM Travisbw Approve Rack Repair Location ILN Current Location ILN Transfer Number
Date	Code	User ID	Desc1	Desc2																									
3/20/2009 2:23:0	New	thomaspe	Repair Added																										
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Repair Search Refresh Close

suprfl 3/23/2009 9:57 AM CAPS NUM NS SCRL

Inbox - Microsoft Out... Arms Services Repair... Microsoft Excel 9:57 AM

3356

Could not Replicate

3356

WOODBROOK SPORTS & PRO SHOP

1877 SEMINOLE TRAIL
CHARLOTTESVILLE, VA 22901
(434) 974-1954 • FAX (434) 974-1585
(Dedicated To Shooters And Their Guns)

Model: 700
G6625188

RE00164977

Customer's Order No. _____ Phone No. _____ Date _____ 20____

Name _____

Address _____

SOLD BY		CAF	©2006 BROWNELLS, INC. Montezuma, IA 50171		JOB NO.	
QUAN.			ATTACH TO GUN			
			Date Left	3/14/09	Date Promised	
			Make	Remington	Model	700
			Ser. #	G6625188		243
			Owner	Mike Morris		
			Address	427 Blenheim Rd		
			City	Slenderburg VA	Zip	
			Email			
			Phone	434-985-4001		
			<input type="checkbox"/> Malfunction	<input type="checkbox"/> Action Work	<input type="checkbox"/> Clean	
			<input type="checkbox"/> Mount Scope	<input type="checkbox"/> Recoil Pad		
			<input type="checkbox"/> Other / Details			
			Gun discharged after safety was removed			

All clo Pull _____ Drop _____ Pitch _____
_____ Inches High _____ Yds. _____ Gr. Bullets
_____ % Pattern _____ Shot with _____ Choke _____

Liberty

this bill.

Printed in U.S.A.

24" 11/06
9#
013

Trig pul screws altered
could not duplicate concern.
replace TPA, check over, clean
AT 1/2 hour charge.

Quote

NEW Gun fired after
removing safety

QUOTATION**Remington Arms Company, Inc.**870 Remington Dr. P.O. Box 700
Madison, NC 27025-0700www.remington.com info@remington.com**ESTIMATING
REPORT**Parts/Repairs
Fax800-243-9700
336-548-7801**ALL PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.**

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (4) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 15 DAYS, WE SHALL RETURN THE ITEM(S) AS RECEIVED POSTAGE DUE.

Repair Order Number RE00164977 Account # - R-	Description/Serial Number G6625188	Date Received - 3/20/2009 Estimate Date - 3/23/2009 Current Date - 3/25/2009
Customer WOODBROOK SPORTS AND PRO SHOP 1877 SEMINOLE TRAIL CHARLOTTESVILLE, VA 22901 US		Return To WOODBROOK SPORTS AND PRO SH 1877 SEMINOLE TRAIL CHARLOTTESVILLE, VA 22901 US
Phone (H) (434)-974-1954 Phone (W)		Fax Email

Please Circle One
 VISA MC AMEX DISCOVER Card No. _____ Exp. Date _____
 PO Number _____
 Daytime Phone (____) _____ Time To Call _____ Open Acct. R
 Approval: Customer Signature _____ Date _____
☐ If You Desire Any Change Please Use The Reverse Side For Your Comments And Mark This Box
Notice: We process checks electronically through Check 21

<u>Reported</u>		<u>Problems Found</u>	
M100	SEE CUSTOMERS LETTER	M123	FORWARD TO PRODUCT SERVICE F
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTIO		

Technician's Comments

ProblemNotes mfg date 11/06.trigger pull screw altered.could not duplicate concern.replace trigger plate assm,check over,clean at 1/2 normal charges.

Estimate: **C.O.D./Shipping and Handling Charges are NOT Included in this Quote

<u>Material #</u>	<u>Material Description</u>	<u>Qty</u>	<u>Warranty Y/N</u>	<u>Price/Unit</u>	<u>Discount Percent</u>	<u>Extended Amt</u>
Part						
F305570	700 X-MARK PRO TRIG ASSB RH BLACK	1	N	\$90.00	50%	\$45.00
Service						
4000114	GR-SHIPING & HANDLING (GUN REPAIR)	1	N	\$17.00	0%	\$17.00
4000119	GR-TEST	1	N	\$20.00	50%	\$10.00
Sub Total:						\$72.00
Est. Sales Tax:						\$2.03
Grand Total:						\$74.03

HP Officejet Pro L7500 All-in-One series

Fax Log for

user

3333333

Mar 25 2009 7:01PM

Last Transaction

Date	Time	Type	Station ID	Duration	Pages	Result
Mar 25	7:00PM	Fax Sent	914349741585	0:30	1	OK