

Remington Arms Co., Inc.  
Product Service  
Legal Case #:2257

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
143335	3/19/2008	3/20/2008	3/20/2008				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Danielsville Pawn	Danielsville Pa		355 General Daniel Ave N PO Box 532	Danielsville	GA	30633		W 706-795-5200

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Cause:4006	Altered Adjustments or Components	Unknown	
C	gun snaps when safety is taken off	Concern:1007	Fired on Safe Release	

3/25/08-correspondence from repair-gun snaps when safety is taken off.lw

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl	DOM
Remington	CF/BA	710/7MM REM MA	27412	71238945	WZ	8/8/2005 12:46:34 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	WAL-MART DC 6003R-REGULAR	SCOPE BASE	U			

CONCERN:GUN SNAPS WHEN SAFETY IS TAKEN OFF

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
repair at discount						
	Repair/Replacement Cost	Repair/Replacement Date				

3/25/08-quote sent to replace ta at discount.lw

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		3/20/2008
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4006	Altered Adjustments or Components	
Barrel	Description		24" 7MM REM MAG
	Date Code		WZ
	Bore Plugged	False	
	Bulged	False	

	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Magazine	Condition	---Select---	
	Box Condition	Slightly Worn; Functioning	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/710 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	N/A
	Notch	Like new; Functioning	
Feeding Test	Tests	Test Fired	False
		False	
Trigger	Condition	Slightly Worn; Not Functioning	WILL FOLLOW DOWN NO TRIG RETURN
	Pull	---Select---	2#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	Other Remington	

**Arms Services Repair & Estimate System**

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

**Repair Inquiry**

Repair Number: **RE00143335** Serial: 71238945 Model: 710 Center Fire Caliber 7MM REM-MAG Repairman: Status: New 3/19/2008 2:29:54 PM

**Address Information**

Customer: ☒ Received From: ☐ Return To: ☐ Received From:

Name: **DANIELSVILLE PAWN** **DANIELSVILLE PAWN**

Address 1: **355 GENERAL DANIEL AVE NORTH** **355 GENERAL DANIEL AVE NORTH**

Address 2: **PO Box** **PO Box**

City: **DANIELSVILLE** **DANIELSVILLE**

State: **GA** Zip Code: **30633** Country: **US** State: **GA** Zip Code: **30633** Country: **US**

FFL: **1 58 195 02 9D 38618 042009**

Contact / Condition	Problems	Estimate	History / Status	Shipping / Billing
Date:	User ID:	Desc1:	Desc2:	Current Status:
3/19/2008 2:27:53	valentids	Repair Added		New
3/19/2008 2:29:51	valentids	From: Check In	To:	3/19/2008 2:29:54 PM
3/19/2008 2:29:53	valentids	Repair information change		valentids
3/20/2008 8:20:53	supryll	Returned to AS for repair	Quote at 1/2 normal charges	Check-In
				Repair Location
				ILN
				Current Location
				ILN
				Transfer Number

☐ Shipping Hold  
☐ InterFace Hold  
☐ Estimate Sent  
☐ Parts Received  
☐ Passed Inspection  
☐ Return As Received  
☐ Has been Approved  
☐ Internal Repair

**Repair Search** **Refresh** **Close**

supryll 3/20/2008 8:21 AM DAPS NUM INS SCRL

start Inbox - Microsoft Out... Arms Services Repair Microsoft Excel - PS H... Current Cases - Micro... 8:21 AM

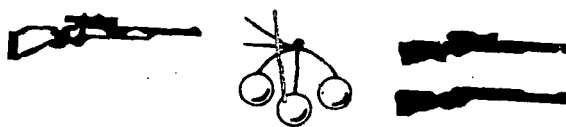
From  
Danielsville Pawn  
P.O. Box 532  
355 General Daniel Ave.  
Danielsville GA 30633

2257

2#  
WZ 8/05  
24"

Gun Snaps  
when safety  
is taken off  
Trisser??

Trig. set screws altered  
will follow down, no  
Trig. Return. Replace  
Trig. ASSM, check over,  
clean AT 1/2 normal  
cost. Quote



Danielsville Pawn

355 General Daniel Ave. N  
P.O. Box 532  
Danielsville, GA 30633  
Highway 29 at Red Light

STEVEN THOMASON  
(706) 795-5200

Serial  
Number:

71238945

Model: 710



RE00143335