

Remington Arms Co., Inc.

Product Service

Legal Case #:2467

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
146109	6/12/2008	6/13/2008	6/13/2008				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Iroquois Archery	Iroquois Archer		5630 Rt 322	Brookeville	PA	15825		W 814-849-5473

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S	fired on safe release Concern:1007 Fired on Safe Release			
C				

6/17 customer claims rifle fired on safety release. He repeated and the same thing happened a second time. Discontinued use after that and felt it needed to be checked. cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	788/6MM REM	20000	A6174765	XO	12/29/1977
Date Purchased	Where Purchased	Accessories	Original Owner			
	CLEARFIELD HDWE CLEARFIELD PA	TWO PIECE SCOPE BASE	U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
replaced trigger at discount						
Repair/Replacement Cost	Repair/Replacement Date					

6/17 Trig assembly very dirty/rusty. Bolt stop sticks. Check over completely, remove TPA, clean and check. Function test at 1/2 normal charges. cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		6/13/2008
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 6MM REM
	Date Code		XO
	Bore Plugged	False	
	Bulged	False	
	Fired	False	

<http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=2467&Type=Case>

6/17/2008

	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Not Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Magazine	Condition	---Select---	
	Box Condition	Missing	
Overall	Exterior Condition	Slightly Worn; Functioning	METAL RUSTY
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/788 SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	N/A
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY/RUSTY
	Pull	---Select---	5#
	Altered	False	
	Sub-Assembly	Other Remington	
Non-Remington Components	Description		TWO PIECE SCOPE BASE

814-849-5473

Pamela D. Ames
314 Rhodes Lane
Brookville, PA 15825
(814) 849-7859 Home
(814) 849-8329 Office
(814) 849-5441 Fax

2467

XO 12/97
S#
2211

May 19, 2008

Number: A6174765

Model: 788



RE00146109

Remington Arms Company, Inc.
Attn: Arms Service Division
14 Hoefler Avenue
Ilion, NY 13357

To Whom It May Concern:

Per instructions in a phone conversation I had with your company several weeks ago, I am sending my rifle, 6MM, Model 788, Serial #A6174765, to be serviced.

Last Thanksgiving, my son was going to sight it in for me as I haven't shot it in quite a while. He clamped it into the sighting bench, put in a shell, switched the safety to fire and it fired. He repeated these steps the second time and the same thing happened. At this point, we decided it was not safe to operate and needed to be checked.

Please advise me as to the steps you take to service this rifle and the cost. I would like to have it restored to safe working order.

Sincerely,

Pamela D. Ames

Pamela D. Ames

could not duplicate concern.
Trig. Assm. very dirty/rusty.
Bolt stop sticks. Check over &
completely, remove TPA, clean
and check. Function test AT
1/2 normal charges.



DEPARTMENT OF THE TREASURY - BUREAU OF ALCOHOL, TOBACCO AND FIREARMS

LICENSE (18 U.S.C. Chapter 44)

In accordance with the provisions of Title I, Gun Control Act of 1968, and the regulations issued thereunder (27 CFR Part 478), you are licensed to engage in the business specified in this license, within the limitations of Chapter 44, Title 18, United States Code, and the regulations issued thereunder, until the expiration date shown. See "WARNINGS" and "NOTICE" on reverse.

DIRECT ATF
CORRESPONDENCE
TO

Chief, Federal Firearms Licensing Center (FFLC)
Bureau of Alcohol, Tobacco, Firearms and Explosives
2600 Century Parkway NE Suite 110
Atlanta, Georgia 30345-3104

Telephone: 1-866-662-2750 Fax: 1-866-257-2749
E-mail: NLC@atf.gov ATF website: <http://www.atf.gov>

LICENSE
NUMBER

8-25-065-01-1C-00507

EXPIRATION
DATE

March 1, 2011

NAME

IROQUOIS ARCHERY

Premises Address CHANGES? You must notify the FFLC at least 30 days before the move
**5328 RT 322 W
BROOKVILLE, PA 15825-**

TYPE OF LICENSE

01-DEALER IN FIREARMS OTHER THAN DESTRUCTIVE DEVICES

CHIEF, FEDERAL FIREARMS LICENSING CENTER (FFLC)


Patricia Power

PURCHASING CERTIFICATION

I certify that this is a true copy of a license
issued to me to engage in the business specified.


(SIGNATURE OF LICENSEE)

Mailing Address CHANGES? Mail is NOT forwarded. Notify the FFLC of any changes.

**MOORE, ALBERT T
IROQUOIS ARCHERY
5328 RT 322 W
BROOKVILLE, PA 15825-**

The licensee named herein shall use a reproduction of
this license to assist a transferor of firearms to verify
the identity and the licensed status of the licensee as
provided in 27 CFR Part 478. The signature on each
reproduction must be an ORIGINAL signature.

ATF FORM 8 (5310.11) (6/91) PREVIOUS EDITION IS OBSOLETE