Remington Arms Co., Inc.
Product Service
Legal Case #:4447

Case Information

RE# Date Opened Date Opened(PS) Date Closed Incident Date Pre Lit Lit Obsolete 192452 3/22/2010 3/23/2010 3/23/2010

Customer Information

Type Business First Name Last Name Street City State Zip Age Contact

Reporter Gander Mountain

Gander Mountain 6801 120th Ave Kenosha WI 53140 W 262-857-3757

Incident Information

Claims Codes Repair Est. Medical Treatment Medical Status

ΡI

PD Cause: 4006 Altered Adjustments or Components

S fires on safe release

Concern:1007 Fired on Safe Release

Unknown

C

3/25/10 Per note with firearm, if trigger is pulled with the safety on, gun fires when safety is moved to the off position.cm

Firearm Information

Mfg.TypeModel/Ga.SKUSerial Bbl.DOMRemingtonCF/BAXP100/221 FB3892 OU 6/1/1971

Date Purchased Where Purchased Accessories

Original Owner

U

CONCERN:FSR

Ammunition Information - None Defined Other Products Information - None Defined Settlement

Remington/XP100/CF/BA

Settlement Release of Claims Release Date Reimbursement Cash Reim. Date Cash Date
Settlement APV APV

Per Ilion, repair as needed at 1/2 normal charges

Repair/Replacement Repair/Replacement Cost Date

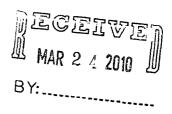
3/25/10 Trigger balance assm has been removed. Trig adj screw loose/altered. Trig plate altered. Repair as needed at 1/2 normal charges. Update to non-bolt lock safety.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
	Examiner		B.TRAVIS
	Exam Date		3/23/2010
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4006	Altered Adjustments or Components	
Barrel	Description		10.5" 221 FB
	Date Code		OU
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown	Slightly Worn; Functioning	

L	Condition		
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
	Block Condition	Select	
Locking	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	Select	
	Exterior Condition	Slightly Worn; Functioning	
Overall	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	Select	
Receiver	Condition	Slightly Worn; Functioning	
RECEIVE	Bulged	False	
Safety	Description		STANDARD M/XP100 BOLT LOCK SAFETY
Safety	Function	Like new; Functioning	
Sear	Lift	Select	N/A
	Notch	Slightly Worn; Functioning	O/S DOUBLE SEAR
		Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	
	Pull	Select	1.5#
	Altered	True	TRIG BALANCE ASSM MISSING SCREWS ALTERED. PLATE ALTERED
	Sub-Assembly	Other Remington	

Arms Şervices Repa				and the second	
e: Add Repair - Estimate Rep Repair Inquiry	air Expedita R	epair Inquiry Repair Tools (.SR Tools Reports Table	Maintenance System	n Maintenance
Repair Number RE00192452	Serial: 3892 221 REM F	Model XP-100 Center Fire Caliber: REBALL	Repaimant But Status: Approval-Hold	nuce Travis: 3/23/2010 5:39:57 AM	
Address Information Customer Name: GANDER MOUNTA Address 1: ATTN CINDY KILBRIDE Address 2: 180 E 5TH ST SUITE 13	AIN	6801 120TH	MOUNTAIN	Received From	
City SAINT PAUL State: MN Zip Code: (5510		KENOSHA		Country US	
Contact / Condition	Problems	E stimate	History / Status	Shipping / Billing Current Status	
Date Code	User ID valentds valentds rlavisbw Travisbw Travisbw System pencerl	Desc1. Repair Added From: Check In Repair Maintenance Estimate Update Immediate SAP Allocation From: Repair Bench		ApprovalHold 3/23/2010 5:39:57 AM Travisbw ApproveRack Repair Location I LIN Current Location	
			Has been Approved Internal Repair	ILN Transfer Number	
Repair Search			<u>Refres</u>	sh Close	
suppli Start Stabus	3/23/2010	3:15 PM (2015) Anna Services Rela.	NUM IS	To ask (2)	







Service Request Service Order # 43105

105° 041/71 1.5#

SHIPPED TO VENDOR/STORE:

Remington Repair FFL# 6-16-00726 14 Hoefler Ave

Ilion, NY 13357

Attn:

Date Shipped: 03/15/2010

Phone: (800) 243-9700

RETURN SHIP TO:

Gander Mountain, FFL# 3-39-059-01-7B-01750

Attn: Gun Parts-Dept. 6801 120th Avenue

Kenosha, Wi 53140

FIREARM INFORMATION:

Manufacturer: Remington Arms Co Inc.

Type: Pistol

Serial Number: 3892

Cal/Ga.: .221

Cased?:

Model:

XP-100

DESCRIPTION OF ITEM RETURNED:

COMPLETE GUN *(SEE ABOVE)*

REASON FOR RETURN:

IF TRIGGER IS PULLED WITH THE SAFETY "ON" - GUN FIRES WHEN SAFETY IS MOVED TO THE "OFF" POSITION. PLEASE REPAIR AS NEEDED. THANKS - TIM.

ATTENTION VENDOR

Please contact me with any questions or concerns.

Tim Ellis (262) 857-3757

BILLING INFORMATION:

Please include the service order number on all invoices and correspondence:

SHIP TO ABOVE ADDRESS

Forward all invoices to:

Gander Mountain

Attn: Roy Christensen

6801 120th Ave Kenosha, WI 53140

Titig. BALANCE ASSM has been removed. Titig. Phate Altered.

Repain as needed at 1/2 normal charges. update to non BOLTLOCK SHEET.

Quote

3892 Model: XP-100