

Remington Arms Co., Inc.

Product Service

Legal Case #:4447

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
192452	3/22/2010	3/23/2010	3/23/2010				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Gander Mountain		Gander Mountain	6801 120th Ave	Kenosha	WI	53140		W 262-857-3757

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006 Altered Adjustments or Components		Unknown	
S	fires on safe release Concern:1007 Fired on Safe Release			
C				

3/25/10 Per note with firearm, if trigger is pulled with the safety on, gun fires when safety is moved to the off position.cm

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	XP100/221 FB		3892	OU	6/1/1971
Date Purchased	Where Purchased	Accessories	Original Owner			
			U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Remington/XP100/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, repair as needed at 1/2 normal charges						
Repair/Replacement Cost	Repair/Replacement Date					

3/25/10 Trigger balance assm has been removed. Trig adj screw loose/altered. Trig plate altered. Repair as needed at 1/2 normal charges. Update to non-bolt lock safety.cm

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		3/23/2010
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4006	Altered Adjustments or Components	
Barrel	Description		10.5" 221 FB
	Date Code		OU
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown	Slightly Worn; Functioning	

	Condition		
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/XP100 BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	O/S DOUBLE SEAR
		Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	
	Pull	---Select---	1.5#
	Altered	True	TRIG BALANCE ASSM MISSING SCREWS ALTERED. PLATE ALTERED
	Sub-Assembly	Other Remington	

# Arms Services Repair & Estimate System

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

## Repair Inquiry

Repair Number: **RE00192452** Serial: 3892 Model XP-100 Center Fire Caliber: 221 REM FIREBALL Repairman: Bruce Travis  
Verify Repair: Status: ApprovalHold 3/23/2010 5:39:57 AM

### Address Information

Customer: ☒ Received From Return To: ☐ Received From  
Name: GANDER MOUNTAIN GANDER MOUNTAIN  
Address 1: ATTN CINDY KILBRIDE 6801 120TH AVENUE  
Address 2: 180 E 5TH ST SUITE 1300 PO Box:  
City: SAINT PAUL KENOSHA  
State: MN Zip Code: 55101 Country: US State: WI Zip Code: 53140 Country: US  
FFL: ☐ ☐ ☐ ☐ ☐ ☐

Contact / Condition	Problems	Estimate	History / Status	Shipping / Billing
Date	Code	User ID	Desc1	Current Status
3/22/2010 11:45	New	valentds	Repair Added	ApprovalHold
3/22/2010 11:47	Expedite	valentds	From: Check In	3/23/2010 5:39:57 AM
3/23/2010 5:34:0	Maint	Travisbw	Repair Maintenance	Travisbw
3/23/2010 5:39:5	Estimate	Travisbw	Estimate Update	ApproveRack
3/23/2010 6:00:1	ApprovalHold	System	Immediate SAP Allocation	Repair Location
3/23/2010 6:16:5	Expedite	pencel	From: Repair Bench	ILN
				Current Location
				ILN
				Transfer Number

Repair Search

Refresh

Close

supvll 3/23/2010 3:15 PM

NUM

INS

PCBL

start

Inbox Microsoft

Arms Services Re...

3:15 PM

RECEIVED  
MAR 24 2010  
BY:.....



4447

# Service Request

## Service Order # 43105

10.5"  
0.47/71  
1.5#

### SHIPPED TO VENDOR/STORE:

Remington Repair FFL# 6-16-00726  
14 Hoefler Ave

Ilion, NY 13357

Attn:

Date Shipped: 03/15/2010

Phone: (800) 243-9700

### RETURN SHIP TO:

Gander Mountain, FFL# 3-39-059-01-7B-01750  
Attn: Gun Parts Dept.  
6801 120th Avenue  
Kenosha, WI 53140

### FIREARM INFORMATION:

Manufacturer: Remington Arms Co Inc.  
Model: XP-100

Type: Pistol  
Cal/Ga.: .221

Serial Number: 3892  
Cased?: ☐

### DESCRIPTION OF ITEM RETURNED:

COMPLETE GUN \*(SEE ABOVE)\*

### REASON FOR RETURN:

IF TRIGGER IS PULLED WITH THE SAFETY "ON" - GUN FIRES WHEN SAFETY IS MOVED TO THE "OFF" POSITION. PLEASE REPAIR AS NEEDED. THANKS - TIM.

### ATTENTION VENDOR

Please contact me with any questions or concerns.

Tim Ellis

(262) 857-3757

### BILLING INFORMATION:

Please include the service order number on all invoices and correspondence:

**SHIP TO ABOVE ADDRESS**

Forward all invoices to: **Gander Mountain**  
**Attn: Roy Christensen**  
**6801 120th Ave**  
**Kenosha, WI 53140**

TRIG. BALANCE ASSM has been  
removed. TRIG. ADJ. SCREW LOOSE/  
ALTERED. TRIG. PLATE ALTERED.  
Repair as needed at 1/2 normal  
charges. update to non Bolt lock  
safety.

Quote

Serial  
Number:

3892

Model: XP-100



RE00192452