

Remington Arms Co., Inc.  
Product Service  
Legal Case #:4236

## Case Information

| RE#    | Date Opened | Date Opened(PS) | Date Closed | Incident Date | Pre Lit | Lit | Obsolete |
|--------|-------------|-----------------|-------------|---------------|---------|-----|----------|
| 185121 | 1/7/2010    | 1/13/2010       | 1/13/2010   |               |         |     | X        |

## Customer Information

| Type     | Business | First Name | Last Name | Street            | City    | State | Zip   | Age | Contact                                      |
|----------|----------|------------|-----------|-------------------|---------|-------|-------|-----|--|
| Incident |          | James C.   | McDonald  | 6806 Frontage Rd. | Lucerne | CA    | 95458 |     | H 707-274-9746<br>E mcdonald.craig@ymail.com |

## Incident Information

| Claims | Codes                 | Repair Est.           | Medical Treatment | Medical Status |
|--------|-----------------------|-----------------------|-------------------|----------------|
| PI     |                       |                       |                   |                |
| PD     | Cause:4015            | Improper Maintenance  |                   |                |
| S      | Concern:1008          | Fired on Bolt Closing | Unknown           |                |
| C      | Fired on bolt closing |                       |                   |                |

Customer reported on our repair form - Cartridge fired when he loaded & shut the bolt. Sometimes it will not cock when closing the bolt. Fired once when he clicked the Safety off. dmf

## Firearm Information

| Mfg.           | Type            | Model/Ga.    | SKU            | Serial | Bbl. | DOM      |
|----------------|-----------------|--------------|----------------|--------|------|----------|
| Remington      | CF/BA           | XP100/221 FB | *              | 1848   | LK   | 2/1/1963 |
| Date Purchased | Where Purchased | Accessories  | Original Owner |        |      |          |
|                |                 | SCOPE BASE   | N              |        |      |          |

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Remington/XP100/CF/BA

| Settlement                           | Release of Claims | Release Date | Reimbursement | Cash Settlement | Reim. Date APV | Cash Date APV |
|--------------------------------------|-------------------|--------------|---------------|-----------------|----------------|---------------|
| Per Ilion - Repair @ 1/2 normal cost |                   |              |               |                 |                |               |

| Repair/Replacement Cost | Repair/Replacement Date |
|-------------------------|-------------------------|
|                         |                         |

1/15/10: Per Fred S. - Trigger is contaminated with a partially dried & sticky lubrication residue. Will check over completely, lube, check function & safety at 1/2 normal cost. dmf

## Examination[Remington/CF/BA]

| Part        | Sub-Part               | Code                       | Comment         |
|-------------|------------------------|----------------------------|-----------------|
| Examination | Examiner               |                            | B.TRAVIS        |
|             | Exam Date              |                            | 1/13/2010       |
|             | Product Type           |                            | RF              |
|             | Action Type            |                            | A               |
|             | Assigned To            |                            | F.SUPRY         |
| Cause       | 4015                   | Improper Maintenance       |                 |
| Barrel      | Description            |                            | 10.5" 221 FB VT |
|             | Date Code              |                            | LK              |
|             | Bore Plugged           | False                      |                 |
|             | Bulged                 | False                      |                 |
|             | Fired                  | False                      |                 |
|             | Fired while Obstructed |                            |                 |
|             | Muzzle/Crown Condition | Slightly Worn; Functioning |                 |

|                          |                    |                            |                                       |
|--------------------------|--------------------|----------------------------|---------------------------------------|
| Bolt                     | Firing Pin         | Slightly Worn; Functioning |                                       |
|                          | Shroud             | Slightly Worn; Functioning |                                       |
|                          | Face               | Worn; Functioning          | SOME LIGHT UPSET FROM LEAKING PRIMERS |
|                          | Handle             | Slightly Worn; Functioning |                                       |
|                          | Stop               | Slightly Worn; Functioning | WORKS SLUGGISH                        |
| Extractor                | Condition          | Slightly Worn; Functioning |                                       |
|                          | Cut Condition      | Slightly Worn; Functioning |                                       |
|                          | Ext/Eject Test     | False                      |                                       |
| Locking                  | Block Condition    | ---Select---               |                                       |
|                          | Lug Condition      | Slightly Worn; Functioning |                                       |
|                          | Notch Condition    | ---Select---               |                                       |
| Overall                  | Exterior Condition | Slightly Worn; Functioning |                                       |
|                          | Stock Condition    | Slightly Worn; Functioning |                                       |
|                          | Fore End Condition | ---Select---               |                                       |
| Receiver                 | Condition          | Slightly Worn; Functioning |                                       |
|                          | Bulged             | False                      |                                       |
| Safety                   | Description        |                            | STANDARD M/XP100 BOLT LOCK SAFETY     |
|                          | Function           | Like new; Functioning      |                                       |
| Sear                     | Lift               | ---Select---               | .010                                  |
|                          | Notch              | Slightly Worn; Functioning | O/S DOUBLE SEAR                       |
|                          | Tests              | Test Fired                 | False                                 |
| Feeding Test             |                    | False                      |                                       |
| Trigger                  | Condition          | Slightly Worn; Functioning | DIRTY STICKY WORKS SLUGGISH           |
|                          | Pull               | ---Select---               | 1.5#                                  |
|                          | Altered            | False                      |                                       |
|                          | Sub-Assembly       | Other Remington            |                                       |
| Non-Remington Components | Description        |                            | SCOPE BASE                            |

# Remington.

## Repair Form

(NOTE: Please print and complete this form, and then include it with your firearm.)

|   |                                    |
|---|------------------------------------|
| Model Number: XP-100  | Serial Number: 1848                |
| Name: James C. McDonald   | Date of Purchase: used APPROX 2001 |
| Address (no PO Boxes): 6806 Frontage Road   |                                    |
| City: Lucerne   | State: Calif. Zip: 95458           |
| Phone (Daytime): 707-274-9746   | Fax:                               |
| E-mail Address: mcdonald.craig@ymail.com  |                                    |
| Please describe your problem: Cartridge Fired when I loaded & shot bolt. Sometimes went cock when closing bolt. Fired once when I clicked the safety off  |                                    |
| Additional Information: (Ammo type, brand, handload specifications, etc.)   |                                    |
| Remington 50gr pointed soft point   |                                    |
| <b>NOTE: Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time.</b>   |                                    |
| <input checked="" type="checkbox"/> <b>WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.</b> |                                    |

Inspect the firearm before sending it.

Damage in shipping and handling. Preferably, returned.)  
Loss or damage.  
Remington is not responsible for purchase insurance from your carrier.

Serial Number:

1848

Model: XP-100



RE00185121

Trigger is contaminated with a partially dried & sticky lubrication residue. Will check over completely, clean & properly lube. Check function & safety at 1/2 cost of test & cleaning charges.

Quote

Arms Services Repair & Estimate System

File

Acc Repair

Estimate Repair

Expedite Repair

Inquiry

Repair Tools

CSR Tools

Reports

Table Maintenance

System Maintenance

Help

Repair Inquiry

Repair Number: RE00185121

Serial: 1848 Model: XP-100 Center Fire Caliber: 221 FIREBALL

Repairman: Bruce Travis

Status: Approval Hold 1/13/2010 8:54:06 AM

Verify Repair

Address Information

Customer: Received From

Return To: Received From

Name: JAMES McDONALD

Name: JAMES McDONALD

Address 1: 6806 FRONTAGE ROAD

Address 1: 6806 FRONTAGE ROAD

Address 2: PO Box

Address 2: PO Box

City: LUCERNE

City: LUCERNE

State: CA

State: CA

Zip Code: 95459

Zip Code: 95459

Country: US

Country: US

FFL:

Contact / Condition

Problems

Estimate

History / Status

Shipping / Billing

| Date             | Code           | User ID  | Desc1                  |
|------------------|----------------|----------|------------------------|
| 1/7/2010 11:22:4 | Expedite       | valentis | From: Check In         |
| 1/7/2010 12:05:0 | Email Sent     | AmiEmail | Repair Received        |
| 1/7/2010 12:05:3 | Email Verified | AmiEmail | Receipt                |
| 1/12/2010 2:52:5 | Expedite       | penceri  | From: Product Services |
| 1/13/2010 6:18:5 | Maint          | Travisbw | Repair Maintenance     |
| 1/13/2010 8:54:0 | Estimate       | Travisbw | Estimate Update        |
| 1/13/2010 8:54:5 | Estimate       | Travisbw | Estimate Update        |
| 1/13/2010 11:56: | Expedite       | penceri  | From: Repair Bench     |

☐ Shipping Hold

☐ Interface Hold

☐ Estimate Sent

☐ Parts Received

☐ Passed Inspection

☐ Return As Received

☐ Has been Approved

☐ Internal Repair

Current Status

Approval Hold

1/13/2010 8:54:06 AM

Travisbw

Approve Rack

Repair Location

ILN

Current Location

ILN

Transfer Number

Repair Search

Refresh

Close

start

1/13/2010 3:55 PM

CAPS

NUM

Arms Services Re...

3:55 PM

RECEIVED  
JAN 14 2010  
BY:.....