

Remington Arms Co., Inc.  
Product Service  
Legal Case #:2283

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
143669	3/27/2008	3/28/2008	3/28/2008				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Richard	Apodaca	9600 Lockerbie Ave	El Paso	TX	79925		H 915-593-1570

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S	fires on bolt closing Concern:1008 Fired on Bolt Closing			
C				

4/2/08-correspondence from repair-safety does not work. goes off when "receiver" is pushed forward.lw

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	600/308 WIN		33184	LM	2/1/1965
Date Purchased	Where Purchased	Accessories	Original Owner			
			U			

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace TA under recall						
	Repair/Replacement Cost	Repair/Replacement Date				
	35	4/2/2008				

4/2/08-update TA at n/c under recall.lw

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		3/28/2008
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		18.5" 308 WIN VT
	Date Code		LM
	Bore Plugged	False	
	Bulged	False	
	Fired	False	

	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Like new; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/600 BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.007
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	OLD STYLE DOUBLE SEAR
	Pull	---Select---	5.5#
	Altered	False	
	Sub-Assembly	Other Remington	

Updating peer current procedures. w/c

# Remington

## Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 600	Serial Number: 33184	
Are you the original owner?: <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO		
Name: RICHARD P. APODACA	Date of Purchase: 09-2000	
Address (no PO Boxes): 9600 LOCKERBIE AVE		
City: EL PASO	State: TEXAS	Zip: 79925-4121
Phone (Daytime): (915) 593 1570	Fax:	
E-mail Address: <input type="checkbox"/> I would like to receive future e-mail updates from Remington.		
Please describe your problem: SAFETY DOES NOT WORK AMMUNITION GOES OFF WHEN RECEIVER IS PUSHED FORWARD.		
Ammunition Information:		
Manufacturer: REMINGTON WINCHESTER	Type: CORBLOKT PTD SOFT	
Other (i.e. bullet weight/type, shot size, powder): 150 GR		
Handload Information:		
Powder Used:	Powder Weight:	
Case/Hull Used:	Primer Used:	
Bullet Type/Shot Size:	Reloader Used:	
Firearms Care (Cleaning and Lubrication):		
Brand of cleaning solution used: OUTERS		
How often do you clean the bore? (Months or Number of rounds)		
How often do you clean the action? (Months or Number of rounds)		
How often do you clean the trigger assembly? (Months or Number of rounds)		
TINES STILL WILL NOT WORK		
Brand of lubricant used: REMINGTON WONDER LUBE		

2283

LM 2/65  
5.5  
18.5  
1007

How often do you lubricate the bore? (Months or Number of rounds)	STORER FOR YEARS
How often do you lubricate the action? (Months or Number of rounds)	
How often do you lubricate the trigger assembly? (Months or Number of rounds)	
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?	
<input type="checkbox"/> YES <input checked="" type="checkbox"/> NO NO MANUAL WAS GIVEN WHEN	
Comments: PURCHASED	
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?	
What were the services performed? N/A	

UPS or Parcel Post to:

REMINGTON ARMS CO., INC

At: Arms Service Division

14 Hoefler Ave

Ilion, NY 13357

Mr. Richard P. Apodaca

NOTES

TO WHOM IT MAY CONCERN

I WAS INFORMED THAT THERE WOULD NOT BE A CHARGE FOR THE REPAIR ETC. HOWEVER IF THERE IS ONE PLEASE CONTACT ME SO I MAY GIVE YOU INFO ON A CREDIT CARD CHARGE. THANKING YOU IN ADVANCE.

Richard Apodaca  
(915) 5931570

PENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND FIREARM.

arm before sending it.  
event further damage in shipping and handling. Preferably, boxes may not be returned.)  
arm to prevent loss or damage.  
outside and inside the box. Shipments without a proper

UPS or Parcel Post. Remington is not responsible for you may elect to purchase insurance from your carrier.

he following guidelines:

pleted and returned to you C.O.D. (To avoid C.O.D. Charges, please iration date with your gun)

ive a written estimate detailing the nature of the repair, applicable taxes approve the repair estimate. Repairs can be paid by check, money order, ver, MasterCard, or VISA). If you wish, you can expedite repairs over unt that can be billed to your credit card.

could not duplicate concern  
replace TRA under trig. ASSM  
recall, check over, clean  
AT N/C

#270145

Serial Number:

33184

Model: 600



RE00143669