

Remington Arms Co., Inc.
Product Service
Legal Case #:2245

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
143131	3/14/2008	3/17/2008	3/17/2008				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Mike	Blevins	106 Knollwood Dr.	Goldsboro	NC	27530		H 919-920-1591

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015	Improper Maintenance		
S			Unknown	
C	sending in for recall, gun goes off when safety off	Concern:1007	Fired on Safe Release	

3/20/08-correspondence from repair-gun fires sometimes when you push safety off.lw

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial Bbl.	DOM
Remington	CF/BA	600/308 WIN		10002 CL	4/1/1964
Date Purchased	Where Purchased	Accessories	Original Owner		
		SCOPE BASE,RINGS,LIMB SAVER PAD	U		

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace TA under recall						
	Repair/Replacement Cost	Repair/Replacement Date				
	35.00	3/20/2008				

3/20/08-replace trigger under recall.lw

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		3/17/2008
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY

Cause	4015	Improper Maintenance	ALTERED SET SCREWS
Barrel	Description		18.5" 308 WIN
	Date Code		CL
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Worn; Not Functioning	
	Stock Condition	Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/600 BOLT LOCK SAFETY
	Function	Slightly Worn; Not Functioning	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Not Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	DEBRIE/GLUE/EPOXY BINDING SEARS
	Pull	---Select---	N/A
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	Other Remington	
Non-Remington Components	Description		SCOPE BASE,RINGS,LIMBSAVER PAD

Arms Services Repair & Estimate System

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

Repair Inquiry

Repair Number: **RE00143131** Serial: 10002 Model 600 Center Fire Caliber 308 WIN. Repairman: Status: Closed 3/14/2008 1:09:05 PM

Verify Repair:

Address Information

Customer: **MIKE BLEVINS** Received From: **MIKE BLEVINS** Return To: **MIKE BLEVINS**

Address 1: **106 KNOLLWOOD DRIVE** Address 2: **106 KNOLLWOOD DRIVE** PO Box: **PO Box**

City: **GOLDSBORO** City: **GOLDSBORO** PO Box: **PO Box**

State: **NC** Zip Code: **27530** Country: **US** State: **NC** Zip Code: **27530** Country: **US**

FFL: **FFL**

Contact / Condition	Problems	Estimate	History / Status	Shipping / Billing
Date	User ID	Desc1	Desc2	Current Status
3/14/2008 1:04:4	sanguinegl	Repair Added		Closed
3/14/2008 1:08:0	sanguinegl	Closed at Expedite		3/14/2008 1:08:05 PM
3/17/2008 9:42:2	supryll	Returned to AS for n/c repair	update per current procedure	sanguinegl
				Product Services
				Repair Location
				ILN
				Current Location
				ILN
				Transfer Number

Repair Search **Refresh** **Close**

supryll 3/17/2008 9:42 AM CAPS NUM INS SCRL

Star Inbox - Microsoft Outlook Microsoft Exchange Arms Services Repair 9:42 AM

Mike Blewins
106 Knollwood dr.
Goldsboro N.C 27530

2245

CL 4/64
18.5"

919-920-1591 (PLEASE call if you have questions)

Gun will discharge some times when
you push SAFETY off.

PLEASE SET NEW TRIGGER SYSTEM TO THE
LOWEST FACTORY SETTING. 316 OR LOWER.
PLEASE — PLEASE.

Thank you.

Mike.

Serial
Number:

10002

Model: 600



RE00143131

Debris in Trig. ASSM binding
Sears. Replace TPA, check over
clean under recall AT W/C.

Remington®

Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 600	Serial Number: 10,002	
Are you the original owner?: <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO		
Name: MIKE BLEVINS	Date of Purchase: 6-07	
Address (no PO Boxes): 106 Knollwood Dr.		
City: Goldsboro	State: NC	Zip: 27530
Phone (Daytime): 919-920-1591	Fax: —	
E-mail Address: NO		
<input checked="" type="checkbox"/> I would like to receive future e-mail updates from Remington.		
Please describe your problem:		
SAFETY RECALL:		
GUN FIRES SOMETIMES WHEN you		
Push SAFETY off.		
Ammunition Information: NO APPLICABLE		
Manufacturer:	Type:	
Other (i.e. bullet weight/type, shot size, powder):		
Handload Information: N/A		
Powder Used:	Powder Weight:	
Case/Hull Used:	Primer Used:	
Bullet Type/Shot Size:	Reloader Used:	
Firearms Care (Cleaning and Lubrication): N/A		
Brand of cleaning solution used:		
How often do you clean the bore? (Months or Number of rounds)		
How often do you clean the action? (Months or Number of rounds)		
How often do you clean the trigger assembly? (Months or Number of rounds)		
Brand of lubricant used:		

How often do you lubricate the bore? (Months or Number of rounds)	N/A
How often do you lubricate the action? (Months or Number of rounds)	N/A
How often do you lubricate the trigger assembly? (Months or Number of rounds)	N/A
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?	
<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
Comments: PLEASE SET NEW TRIGGER SYSTEM TO THE LOWEST FACTOR FULL. PLEASE - PLEASE.	
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?	
What were the services performed?	
Ship your INSURED firearm by either UPS or Parcel Post to:	
REMINGTON ARMS CO., INC ATTN: Arms Service Division 14 Hoefler Ave Ilion, NY 13357	
<p>WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.</p> <p>:: Record the serial number of your firearm before sending it.</p> <p>:: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)</p> <p>:: Remove all accessories from your firearm to prevent loss or damage.</p> <p>:: Provide a return address on both the outside and inside the box. Shipments without a proper return address will be refused.</p> <p>:: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.</p> <p>Charge repairs will be processed using the following guidelines:</p> <p>:: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)</p> <p>:: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card.</p>	