

Remington Arms Co., Inc.
Product Service
Legal Case #:3738

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
174268	9/2/2009	9/3/2009	9/3/2009				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		William	Haggerty	555 E Forest Tr	Vero Beach	FL	32962		H 772-332-1691 E Haggerty555@comcast.net

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	fires when safety is engaged	Cause:4013 Broken or Missing Parts Concern:1028 Fired With Safe ON		Unknown
C				

9/8/09 Per letter with rifle, trigger and safety do not work correctly - sometimes trigger does not work and sometimes when safety is engaged the trigger fires.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	600/308 WIN	20000	6646541	KX	5/1/1973
Date Purchased	Where Purchased	Accessories	Original Owner			
	STEM DIST MAPLE HTS OHIO	SCOPE BASE,HARD CASE,SLING	U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/600/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
replace TPA under recall at n/c						

Repair/Replacement Cost	Repair/Replacement Date
48.09	9/8/2009

9/8/09 Sear engagement screw missing from trig assm. Replace TPA under recall at n/c.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		9/3/2009
	Product Type		RF

	Action Type		A
	Assigned To		F.SUPRY
Cause	4013	Broken or Missing Parts	HAS NOT BEEN UPDATED
Barrel	Description		18.5" 308 WIN
	Date Code		KX
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/600 BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	
	Pull	---Select---	N/A
	Altered	True	SEAR ENGAGEMENT SCREW MISSING
	Sub-Assembly	Other Remington	
Non-Remington Components	Description		SCOPE BASE,HARD CASE,SLING

RECEIVED
SEP 04 2009
BY: _____

$$\begin{array}{r} 12 \\ 15 \\ 21.09 \\ \hline 48.09 \end{array}$$

3738

12x5/73
18.5"



General Repair Form

Back to Repair Services

NOTE: Please complete and print this form, and then include it with your firearm

Model Number: Mohawk 600		Serial Number: 6646541	
Name: William Haggerty		Date of Purchase: March 1986	
Address (no PO Boxes): 555 East Forest Tr			
City: Vero Beach	State: FL	Zip: 32962	
Phone (Daytime): 772-332-1691		Fax:	
E-mail Address: Haggerty555@comcast.net			
Please describe your problem: trigger and safety do not work correctly – sometimes trigger does not work and sometimes when safety is engaged trigger fires.			
373 characters left			
NOTE: Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time.			
⚠ WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.			
:: Record the serial number of your firearm before sending it. :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.) :: Remove all accessories from your firearm to prevent loss or damage. :: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.			

Serial Number: 6646541

Model: 600 MOHAWK



RE00174268

Visit Our Other Websites

Other Sites

Serial engagement screen missing from TRIG. ASSM.
 replace TPA under recoil at
 H/c

230145