

Remington Arms Co., Inc.
Product Service
Legal Case #:3468

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
167389	5/4/2009	5/5/2009	5/5/2009				X

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Pedro	Jimenez	2919 Silverberry Trl.	Kingwood	TX	77345		H 281-852-2006 F 281-852-2006 E aggiej@cebridge.net

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Fired on bolt closing	Cause:4006 Concern:1008	Altered Adjustments or Components Fired on Bolt Closing	Unknown
C				

Customer reported that gun has fired on closing the bolt. Gunsmith had him send it back due to recall. dmf

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	600/308 WIN	*	59036	XM	12/1/1965
Date Purchased	Where Purchased	Accessories	Original Owner			
			Y			

CONCERN:RECALL - MISFIRING WHEN LOADING CHAMBER

Ammunition Information - None Defined
Other Products Information - None Defined
Settlement

Remington/600/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV

Repair under call back

Repair/Replacement Cost	Repair/Replacement Date
\$48.09	5/12/2009

5/12/09: We will replace the trigger assembly. dmf

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		5/5/2009
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY

Cause	4006	Altered Adjustments or Components	TPA HAS NOT BEEN UPDATED
Barrel	Description		18.5" 308 WIN VT
	Date Code		XM
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	HAS BEEN REFINISHED
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/600 BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.005
	Notch	Slightly Worn; Functioning	DOUBLE SEAR
		Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	3#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	Other Remington	

Arms Services Repair & Estimate System

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

Repair Inquiry

Repair Number: **RE00167309** Serial: 59036 Model: 600 Center Fire Caliber: 308 Repairman: Bruce Travis
 Verify Repair: WIN Status: PartsHold: 5/5/2009 5:27:47 AM

Address Information

Customer: Received From Return To: Received From

Name: **PEDRO L JIMENEZ** **PEDRO L JIMENEZ**

Address 1: **2919 SILVERBERRY TRAIL** **2919 SILVERBERRY TRAIL**

Address 2: PO Box: PO Box:

City: **KINGSWOOD** **KINGSWOOD**

State: **TX** Zip Code: **77345** Country: **US** State: **TX** Zip Code: **77345** Country: **US**

FFL:

Contact / Condition	Problems	Estimate	History / Status	Shipping / Billing
Date	Code	User ID	Desc1	Current Status
5/4/2009 9:34:21	New	valents	Repair Added	PartsHold
5/4/2009 9:37:04	Update	valents	Repair information change	5/5/2009 5:27:47 AM
5/4/2009 9:39:51	Expedite	valents	From: Check In	Travisbw
5/5/2009 5:25:49	Expedite	Travisbw	From: Product Services	PartsRack
5/5/2009 5:27:47	Estimate	Travisbw	Estimate Update	Repair Location
5/5/2009 6:19:46	Expedite	Travisbw	From: Repair Bench	ILN
5/5/2009 7:49:05	Expedite	pencil	From: PartsRack	Current Location
				ILN
				Transfer Number

Shipping Hold
 InterFace Hold
 Estimate Sent
 Parts Received
 Passed Inspection
 Return As Received
 Has been Approved
 Internal Repair

Repair Search Refresh Close

suprvl | 5/5/2009 | 1:33 PM | CAPS | NUM | INE | SCR

start | Inbox - Microsoft Out... | Arms Services Repair | 1:33 PM

These 600 Trigger assemblies are going to be an issue. We have none. Maybe the field service guys could contact RARC, and see if they have any available. If so maybe we could get some back from them.

RECEIVED
 MAY 06 2009
 FRED BY:

3464

X W I
3#
18.6"
.005

4/27/2009

Dear Sir,

Enclosed is my Remington 600 rifle (serial #59036) for repair based on a "recall" for misfire with bolt closure.

This weapon was gifted to me in 1967 from a dear friend in Toledo, Ohio, so I do not have a purchase receipt. I am the single owner.

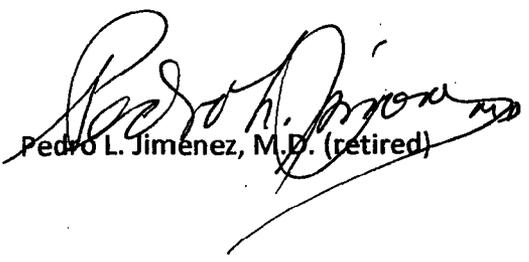
After a few hunting seasons, the rifle was stored for approximately 30+ years until I loaned it to a former friend 3 years ago; and it was recently returned to me at my strong request. Without my permission he removed a special mounted scope, the sights, modified the trigger and generally did not care for the gun to my disappointment.

Upon return of the weapon I took it to Carter Country here in Houston, Texas, to begin restoration. It was their gunsmith who informed me of the recall. As it so happened, I had had two incidences of misfiring when loading the chamber but did not realize it was a "recall" issue.

Carter Country did dismantle the woodstock from the barrel for me and the woodstock has been refinished by my son-in-law. After the recall repair I intend to continue the restoration to a functioning, usable rifle with front and rear sights (on order) and a new scope.

Thank you for your assistance in advance. I hope to have many years with the restored gift.

Sincerely,


Pedro L. Jimenez, M.D. (retired)

TITIG. SET SCREWS ALTERED
Check over completely
replace TPA, check under
T A MCAH.
N/C
#230145

Pedro & Agnes Jimenez
2919 Silverberry Trl.
Kingwood, TX 77345

Serial Number: **59036**
Model: **600**

RE00167389

How often do you lubricate the bore? (Months or Number of rounds)
How often do you lubricate the action? (Months or Number of rounds)
How often do you lubricate the trigger assembly? (Months or Number of rounds)
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO
Comments: Rifle was not in regular use for years and was stored. About 3 yrs ago a friend used it for a short period.
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith? Never.
What were the services performed?
Ship your INSURED firearm by either UPS or Parcel Post to: <p style="text-align: center;">REMINGTON ARMS CO., INC ATTN: Arms Service Divison 14 Hoefler Ave Ilion, NY 13357</p>
⚠ WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW: IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.
<ul style="list-style-type: none"> :: Record the serial number of your firearm before sending it. :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.) :: Remove all accessories from your firearm to prevent loss or damage. :: Provide a return address on both the outside and inside the box. Shipments without a proper return address will be refused. :: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.
Charge repairs will be processed using the following guidelines:
<ul style="list-style-type: none"> :: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun) :: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card.

Remington Arms Co. Inc.
 14 Hoefler Ave
 Ilion, NY 13357