

Remington Arms Co., Inc.  
 Product Service  
 Legal Case #:4477

Case Information

| RE#    | Date Opened | Date Opened(PS) | Date Closed | Incident Date | Pre Lit | Lit | Obsolete |
|--------|-------------|-----------------|-------------|---------------|---------|-----|----------|
| 193647 | 4/7/2010    | 4/8/2010        | 4/8/2010    |               |         |     | X        |

Customer Information

| Type     | Business | First Name | Last Name  | Street          | City  | State | Zip   | Age | Contact        |
|----------|----------|------------|------------|-----------------|-------|-------|-------|-----|----------------|
| Incident |          | Jeff       | Montalbano | 19356 N. Hwy 35 | Alvin | TX    | 77511 |     | H 281-482-4478 |

Incident Information

| Claims | Codes                 | Repair Est.                 | Medical Treatment | Medical Status |
|--------|-----------------------|-----------------------------|-------------------|----------------|
| PI     |                       |                             |                   |                |
| PD     | Cause:4038            | Could Not Duplicate Concern | Unknown           |                |
| S      | Concern:1008          | Fired on Bolt Closing       |                   |                |
| C      | Fired on Bolt Closing |                             |                   |                |

Customer wrote in a letter - He experienced the rifle firing while closing the bolt. He dropped the rifle & cracked the trigger guard. dmf

Firearm Information

| Mfg.           | Type                     | Model/Ga.   | SKU            | Serial  | Bbl. | DOM      |
|----------------|--------------------------|-------------|----------------|---------|------|----------|
| Remington      | CF/BA                    | 600/243 WIN | *              | 6849503 | KZ   | 5/1/1975 |
| Date Purchased | Where Purchased          | Accessories | Original Owner |         |      |          |
|                | J S OSHMAN HOUSTON TEXAS | SCOPE BASE  | U              |         |      |          |

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/600/CF/BA

| Settlement          | Release of Claims              | Release Date                   | Reimbursement | Cash Settlement | Reim. Date APV | Cash Date APV |
|---------------------|--------------------------------|--------------------------------|---------------|-----------------|----------------|---------------|
| Repair under recall |                                |                                |               |                 |                |               |
| @ n/c               |                                |                                |               |                 |                |               |
|                     | <b>Repair/Replacement Cost</b> | <b>Repair/Replacement Date</b> |               |                 |                |               |
|                     | \$43.48                        | 4/14/2010                      |               |                 |                |               |

4/14/10: Per Fred S. - Could not duplicate concern. Trigger set screws altered. Replace trigger assemb under recall at n/c. Cannot replace trigger guard - parts no longer avail. @ Remington. dmf

Examination[Remington/CF/BA]

| Part        | Sub-Part                   | Code                        | Comment       |
|-------------|----------------------------|-----------------------------|---------------|
| Examination | Examiner                   |                             | B.TRAVIS      |
|             | Exam Date                  |                             | 4/8/2010      |
|             | Product Type               |                             | RF            |
|             | Action Type                |                             | A             |
|             | Assigned To                |                             | F.SUPRY       |
| Cause       | 4038                       | Could Not Duplicate Concern |               |
| Barrel      | Description                |                             | 18.5" 243 WIN |
|             | Date Code                  |                             | KZ            |
|             | Bore Plugged               | False                       |               |
|             | Bulged                     | False                       |               |
|             | Fired                      | False                       |               |
|             | Fired while Obstructed     |                             |               |
|             | Muzzle/Crown Condition     | Slightly Worn; Functioning  |               |
| Firing Pin  | Slightly Worn; Functioning |                             |               |

|                          |                    |                            |                                 |
|--------------------------|--------------------|----------------------------|---------------------------------|
| Bolt                     | Shroud             | Slightly Worn; Functioning |                                 |
|                          | Face               | Slightly Worn; Functioning |                                 |
|                          | Handle             | Slightly Worn; Functioning |                                 |
|                          | Stop               | Slightly Worn; Functioning |                                 |
| Extractor                | Condition          | Slightly Worn; Functioning |                                 |
|                          | Cut Condition      | Slightly Worn; Functioning |                                 |
|                          | Ext/Eject Test     | False                      |                                 |
| Locking                  | Block Condition    | ---Select---               |                                 |
|                          | Lug Condition      | Slightly Worn; Functioning |                                 |
|                          | Notch Condition    | ---Select---               |                                 |
| Overall                  | Exterior Condition | Slightly Worn; Functioning |                                 |
|                          | Stock Condition    | Slightly Worn; Functioning | T.G. CRACKED                    |
|                          | Fore End Condition | ---Select---               |                                 |
| Receiver                 | Condition          | Slightly Worn; Functioning |                                 |
|                          | Bulged             | False                      |                                 |
| Safety                   | Description        |                            | STANDARD M/600 BOLT LOCK SAFETY |
|                          | Function           | Like new; Functioning      |                                 |
| Sear                     | Lift               | ---Select---               | .010                            |
|                          | Notch              | Slightly Worn; Functioning |                                 |
|                          | Tests              | Test Fired                 | False                           |
| Feeding Test             | Tests              | False                      |                                 |
| Trigger                  | Condition          | Slightly Worn; Functioning |                                 |
|                          | Pull               | ---Select---               | 2#                              |
|                          | Altered            | True                       | SET SCREWS ALTERED              |
|                          | Sub-Assembly       | Other Remington            |                                 |
| Non-Remington Components | Description        |                            | SCOPE BASE                      |



4477

Jeff Montalbano  
19356 N. Hwy 35  
Alvin Tx. 77511  
713 553-6849  
281 482-4478

3-31-10

FROM:

Gas Products Unlimited  
19356 N. Hwy. 35  
Alvin Tx. 77511

Dear Remington Arms,

I am returning this firearm, a Remington Mohawk model 600 in the .243 cal. I have experienced an automatic miss-fire of this weapon during the bolting process. During the miss-fire the gun was dropped cracking the trigger guard. I have however shot several rounds thru the gun since this incidence with no such malfunction. After reviewing your web site I discovered this is a problem with the model 600 and there has been a recall issued. This is the reason for the return. Please replace the trigger mechanism with the safer updated one as well as the trigger guard. While the gun is in your possession I would like to have the entire weapon cleaned and test fired. Please also note the plastic trigger guard has a slight bulge beneath the magazine receiver. I am not sure if this is or is not normal however please check it out. I am not sure what is covered under the recall or any applicable warranty however I will be glad to pay for any service you deem necessary including the cleaning and test firing of the gun. I have enjoyed many hunts with this gun and the thrill of watching my young daughter take two deer this last year. Thanks for your quality firearms and good service. Please contact me if you have any questions or concerns or for payment. Thanks again, Jeff Montalbano

2#  
RZ 5/7  
18.5"  
010

Remington model 600 Mohawk  
Serial # 6849503

P.S. Please provide for personal knowledge the manufactured date, Thanks

Serial Number:

6849503

Model: 600 MOHAWK



RE00193647

could not duplicate concern.  
TRIG. SET SCREWS ALTERED.  
Replace TPA, under recall BY  
M/C

# 230145

UNABLE TO REPAIR TRIG. GUARD.  
PARTS NO LONGER AVAILABLE