

Remington Arms Co., Inc.
Product Service
Legal Case #:2756

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
152671	10/4/2008	10/6/2008	10/6/2008				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Reeves Ace Hdwe		Reeves Ace Hdwe	16 S Main St	Clayton	GA	30525		W 706-782-4253

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015	Improper Maintenance		
S	fired on safe release	Concern:1007	Fired on Safe Release	Unknown
C				

Customer says this gun had a recall but he never sent it in. He claims that when there is a round in the chamber and you take the safe off it fires.

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial Bbl.	DOM
Remington	CF/BA	600/308 WIN		10023 CL	4/1/1964
Date Purchased	Where Purchased	Accessories	Original Owner		
		SCOPE, RINGS,SCOPE BASER	U		

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/600/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
	Repair/Replacement Cost	Repair/Replacement Date				

Repair under current recall procedures fls.

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		10/6/2008
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4015	Improper Maintenance	
	Description		18.5" 308 WIN
	Date Code		CL
	Bore Plugged	False	
	Bulged	False	

Arms Services Repair & Estimate System

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

Repair Inquiry

Repair Number: **RE00152671** Serial: 10023 Model 600 Center Fire Caliber: 308 Repairman: WIN Status: New 10/3/2008 2:37:39 PM

Verify Repair:

Address Information

Customer: Received From Return To: Received From

Name: **REEVES ACE HARDWARE** **REEVES ACE HARDWARE**

Address 1: **16 SOUTH MAIN STREET** **16 SOUTH MAIN STREET**

Address 2: PO Box: PO Box:

City: **CLAYTON** **CLAYTON**

State: **GA** Zip Code: **30525** Country: **US** State: **GA** Zip Code: **30525** Country: **US**

FFL:

Contact / Condition	Problems	Estimate	History / Status	Shipping / Billing
Date	Code	User ID	Desc1	Desc2
10/3/2008 2:35:5	New	Valentds	Repair Added	
10/3/2008 2:37:3	Update	Valentds	Repair information change	
10/6/2008 9:11:4	Comment	supryll	Returned for n/c repair	

Shipping Hold
Interface Hold
Estimate Sent
Parts Received
Passed Inspection
Return As Received
Has been Approved
Internal Repair

Current Status
New
10/3/2008 2:37:39 PM
Valentds
Check In
Repair Location
ILN
Current Location
ILN
Transfer Number

Repair Search Refresh Close

supryll 10/6/2008 9:11 AM CAPS NUM INS SCRL

Start Inbox - Microsoft Out... Microsoft Excel - PS H... Arms Services Repair Closed Cases - Micros...

Returned for repair under current
recall procedures.

FLS 10/6/08

RECEIVED
OCT 07 2008
BY:.....

REEVES

ACE HARDWARE COMPANY

POST OFFICE BOX 345 - CLAYTON, GA 30525

09/16/08

**REMINGTON ARMS COMPANY, INC.
ATTN: ARMS SERVICE DIVISION
14 HOFELER AVENUE
ILION, NY 13357**

**WE ARE RETURNING 1 DEFECTIVE REMINGTON GUN. WE
WOULD LIKE TO HAVE REPAIRED/REPLACED AS NECESSARY. IT
IS A MODEL 600 AND THE CUSTOMER STATES THAT IT HAD A
SAFETY RECALL BUT HE NEVER SENT IT IN. HE STATES THAT
WHEN THERE IS A ROUND IN THE CHAMBER AND YOU TAKE
THE SAFETY OFF, IT AUTOMATICALLY FIRES. IF YOU HAVE ANY
QUESTIONS, PLEASE CALL JEFF AT 706-782-4253.**

**SERIAL #: 10023
MODEL #: MODEL 600**

*Trig. Assembly dirty & sticky
causing trig to work sluggish
Replace TPA, check over & clean
under recall. N/C*

THANKS,

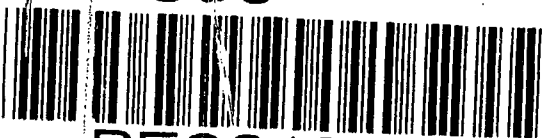
#230145

Jackie

**JACKIE FARRELL
REEVES ACE HARDWARE #487Z
16 SOUTH MAIN ST.
CLAYTON, GA 30525
706-782-4253**

1 0023

Model 600



RE00152671