Obsolete

Lit

Remington Arms Co., Inc.
Product Service
Legal Case #:2640

Case Information

 RE#
 Date Opened
 Date Opened(PS)
 Date Closed
 Incident Date
 Pre Lit

 150139
 8/28/2008
 8/29/2008
 8/29/2008

Customer Information

Type Business First Name Last Name Street City State Zip Age Contact
Incident Raymond Sims 131 Seaberry Loop Graham TX 76450

Raymondsims@flyhighwireless.com

Incident Information

Claims Codes Repair Medical Medical Status

ΡI

PD Cause: 4038 Could Not Duplicate

S trigger has clicked before when closing the bolt Concern: 1008 Fired on Bolt Closing

Cause: 4038 Concern
Unknown

C

9/2/08 Cannot unload the firearm with the safety in the back or safe position.cm

Firearm Information

 Mfg.
 Type
 Model/Ga.
 SKU
 Serial Bbl.
 DOM

 Remington
 CF/BA
 600 MOHAWK/6MM REM
 20000
 6873740
 PZ 6/30/1975

Date Purchased Where Purchased Accessories Original Owner

ROBERTS SANDORD SHERMAN TEXAS SCOPE BASE U

CONCERN:FBC

Ammunition Information - None Defined Other Products Information - None Defined Settlement

Remington/600 MOHAWK/CF/BA

Settlement Release of Claims Release Date Reimbursement Cash Settlement APV APV

repair under recall

Repair/Replacement Cost Date
65.00 8/29/2008

Examination[Remington/CF/BA]

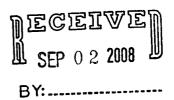
Part	Sub-Part	Code	Comment
	Examiner]	B.TRAVIS
Examination	Exam Date]	8/29/2008
	Product Type]	RF _
	Action Type		A
	Assigned To]	F.SUPRY
Cause	4038	Could Not Duplicate Concern	
	Description		18.5" 6MM REM
	Date Code]	PZ
	Bore Plugged	False	
Barrel	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Worn; Functioning	

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	Firing Pin	Slightly Worn; Functioning	
Bolt	Shroud	Slightly Worn; Functioning	
	Face	Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
	Condition	Slightly Worn; Functioning	
Extractor	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
	Block Condition	Select	
Locking	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	Select	
Overall	Exterior Condition	Worn; Functioning	
	Stock Condition	Worn; Functioning	
	Fore End Condition	Select	
Receiver	Condition	Slightly Worn; Functioning	ACTION DIRTY
	Bulged	False	
Safety Sear	Description		STANDARD M/600 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Lift	Select	.014
	Notch	Slightly Worn; Functioning	
	Tooto	Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Functioning	OLD STYLE HAS NOT BEEN UPDATED
	Pull	Select	4#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	Other Remington	
Non-Remington Components	Description		SCOPE BASE

0/0/0000

	Calber 6 MM REM Produced: 05/30/1975 Status: Repairing 8/29/2008 7:45:05 AM	Calber 6 MM REM Produced: 05/30/1975 Status: Repairing 8/29/2008 7:45:05 AM	lepair Inquiry		
Customer: PRoceived From Return To: C Received From Name: PAYMOND SIMS Iddiess 1: 131 SEABERRY LOOP Iddiess 2: PO Box: PO Box: PO Box City: [GRAHAM State: TX Zip Code: 176450 Country: IUS State: TX Zip Code: 176450 Country: TX Zip Code: 176450 Country: TX Zip Code: 176450 Country: T	Customer: PRoceived From Return To: C Received From Name: PAYMOND SIMS Iddiess 1: 131 SEABERRY LOOP Iddiess 2: PO Box: PO Box: PO Box City: [GRAHAM State: TX Zip Code: 176450 Country: IUS State: TX Zip Code: 176450 Country: TX Zip Code: 176450 Country: TX Zip Code: 176450 Country: T	Customer: PRoceived From Return To: C Received From Name: PAYMOND SIMS Iddiess 1: 131 SEABERRY LOOP Iddiess 2: PO Box: PO Box: PO Box City: [GRAHAM State: TX Zip Code: 176450 Country: IUS State: TX Zip Code: 176450 Country: TX Zip Code: 176450 Country: TX Zip Code: 176450 Country: T		Celiber 6 MM BEM Producert 06/30/1975	
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Contact // Econdition Problems Estimate History / Status Shipping / Billing Date Code User ID Desc1 Shipping Hold Hepairing 8/28/2008.11:53 Closed brygkdowwr Closed at Expedite Filter Face Hold 8/28/2008.12:05 EmailVerified ArmEmail Receipt Filter Face Hold 8/28/2008.12:05 EmailVerified ArmEmail Repair Received Filter Face Hold 8/28/2008.12:05 EmailSent ArmEmail Repair Received Filter Face Hold 8/28/2008.12:05 EmailSent ArmEmail Repair Received Filter Face Hold 8/28/2008.12:05 EmailSent ArmEmail Repair Received Repair Location 8/28/2008.5:57.1 ReOpened Travisbw From: Product Services Passed Inspection Tich 8/29/2008.7:401 Estimate Travisbw Estimate Update Factor Approved Factor Location 8/29/2008.7:451 Repairing System Immediate SAP Allocation Factor Approved Inspection Transfer Number 1 Has been Approved Inspection Transfer Number Internal Repair Internal Repair Internal Repair 1 Has been Approved Internal Repair I	Contact / Condition Problems Estimate History / Status Shapping / Billing	Cöntact / Condition Problems Estimate History / Status Shipping / Billing Date Code User ID: Desc1 Shipping Hold Repairing 8/28/2008 11:53: Closed brygidowwr Closed at Expedite 8/28/2008 12:05: EmailVerified ArmEmail Receipt Finter Face Hold System 8/28/2008 12:05: EmailSent ArmEmail Repair Received Fisher Sent Repair Bench 8/28/2008 5:57:1 ReOpened Travisbw From: Product Services Fassed Inspection 8/29/2008 7:45:05 AM 8/29/2008 5:57:2 Expedite Travisbw From: Product Services Fassed Inspection 8/29/2008 7:45:05 Repairing System Immediate SAP Allocation 1 Return As Received Current Location 1 Has been Approved Transie: Number	ddiess 1: 131 SEABERRY LOOP ddiess 2: City: GRAHAM	PO Box: GRAHAM	
Date Code User ID: Desc1 ← Shipping Hold Hepairing 8/28/2008.11.53 Closed biygidowwr Closed at Expedite FinterFace Hold 8/29/2008.745.05 AM 8/28/2008.12.05 EmailVerified ArmEmail Receipt System Syzerous 12.05 EmailSent ArmEmail Repair Received Festimate Sent Repair Bench 8/28/2008.08.557.1 ReOpened Travisbw From: Product Services Facebook Repair Location 1LLN 8/29/2008.740.5 Estimate Travisbw Estimate Update FinterFace Application Facebook Repair Location 1LLN 8/29/2008.745.5 Repairing System Immediate SAP Allocation Facebook F	Date Code User ID: Descl → Shipping Hold Hepairing 8/28/2008.11:53 Closed biygidowwr Closed at Expedite 8/28/2008.12:05 EmailVerified ArmEmail Receipt System 8/28/2008.12:05 EmailSent ArmEmail Receipt System 8/28/2008.557.1 ReOpened Travisbw From: Product Services Passed Inspection 8/29/2008.557.2 Expedite Travisbw Estimate Update Passed Inspection 8/29/2008.7:45.5 Repairing System Immediate SAP Allocation 1 Has been Approved Transie	Date Code UserID: Desc1 A Shipping Hold Repairing System Immediate SAP Allocation A Pagairing System Immediate SAP Allocation A Pagairing System Immediate SAP Allocation Internal Repair System Internal Received Internal Received System Internal Repair System System Internal Repair System Internal Repair System Sys	state: // Zip code: // ***		and the second s
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			Repair <u>Search</u>	<u>R</u> efresh Close	

Hever updated - repairing under recall procedures.





General Repair Form

NOTE: Please complete and print this form, and then include it with your firearm

Back to Repair Services

Date of Purchase: gift from my dad?		
State: TX	Zip: 76450	
Fax:		
	State: TX	

E-mail Address: raymondsims@flyhighwireless.com

Please describe your problem:

Can not unload firearm with the safetyin the back or safe position.

Triggerhas clicked before when closing the bolt.

432

characters left

NOTE: Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time.

(1) WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

:: Record the serial number of your firearm before sending it.

Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)

Remove all accessories from your firearm to prevent loss or damage.

:: Ship your ENSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

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TRIG. ASSM. Set screus Acres. Møbre TPA, checkouen, alenn under rich M, AI N/C

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http://www.remington.com/support/repair_services/general_repair_form.asp

12/30/2007