

Remington Arms Co., Inc.  
Product Service  
Legal Case #:3850

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
177371	10/9/2009	10/12/2009	10/12/2009				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Michael E.	Supak	141 Thomas Ave.	Davis	WV	26260		H 304-463-4500 E mesupak@gmail.com

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Gun will fire with Safety on	Cause:4015 Improper Maintenance Concern:1028 Fired With Safe ON		Unknown
C				

Customer reported: Occaionally, when safety is disengaged - rifle will not fire, but fires when safety is moved back to the Safe position. dmf

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	600/243 WIN		96747	EP	10/1/1967
Date Purchased	Where Purchased	Accessories	Original Owner			
		SCOPE BASE	U			

CONCERN:FIRES WHEN SAFETY MOVED ON

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Remington/600/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Repair at no charge						

Repair/Replacement Cost	Repair/Replacement Date
\$48.09	10/13/2009

10/13/09: Per Fred S. - Could not duplicate concern. Trigger is dirty & sluggish. Replace trigger assemb. at n/c under recall. dmf

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		10/12/2009
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY

Cause	4015	Improper Maintenance	TPA HAS NOT BEEN YPDATED
Barrel	Description		18.5" 243 WIN
	Date Code		EP
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/600 BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.005
	Notch	Slightly Worn; Functioning	SLUGGISH
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY/SLUGGISH
	Pull	---Select---	7.5#
	Altered	False	
	Sub-Assembly	Other Remington	

Non-Remington Components	Description	SCOPE BASE
-----------------------------	-------------	------------

3850

Remington

P.T.

## General Repair Form

Back to Repair Services

NOTE: Please complete and print this form, and then include it with your firearm

Model Number: MODEL 600 Serial Number: 96747

Name: Michael E. Supak Date of Purchase:

Address (no PO Boxes): 141 Thomas Ave.

City: Davis State: WV Zip: 26260

Phone (Daytime): 304-463-4500 Fax:

E-mail Address: mesupak@gmail.com

Please describe your problem:

Occasionally, when safety is disengaged  
rifle will not fire, but fires when safety  
is moved back to the safe position.

500 characters left

NOTE: Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time.

Ⓢ WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

- :: Record the serial number of your firearm before sending it.
- :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)
- :: Remove all accessories from your firearm to prevent loss or damage.
- :: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

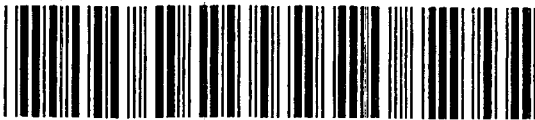
Visit Our Other Websites

Other Sites

Number:

96747

Model: 600



RE00177371

could not duplicate concern.  
Trig. is dirty + sluggish. Replace  
TPA under ~~TPA~~ Recal ATN/c

# 230145

# Arms Services Repair & Estimate System

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

## Repair Inquiry

Repair Number: **RE00177371** Serial: 96747 Model 600 Center Fire Caliber: 243 Repairman: Bruce Travis  
 Verify Repair Status: Repairing 10/12/2009 6:00:25 AM

### Address Information

Customer: ☒ Received From Return To: ☐ Received From  
 Name: MICHAEL E SUPAK MICHAEL E SUPAK  
 Address 1: 141 THOMAS AVE 141 THOMAS AVE  
 Address 2: PO Box PO Box  
 City: DAVIS DAVIS  
 State: WV Zip Code: 26260 County: US State: WV Zip Code: 26260 County: US  
 FFL: ☐ ☐ ☐ ☐ ☐

Contact / Condition		Problems	Estimate	History / Status	Shipping / Billing
Date	Code	User ID	Desc1		Current Status
10/9/2009 1:40:5	New	valentids	Repair Added	<input type="checkbox"/> Shipping Hold	Repairing
10/9/2009 1:41:3	Update	valentids	Repair information change	<input type="checkbox"/> Interface Hold	10/12/2009 6:00:25 AM
10/9/2009 1:42:2	Expedite	valentids	From: Check In	<input type="checkbox"/> Estimate Sent	System
10/12/2009 5:42:	Maint	Travisbw	Repair Maintenance	<input checked="" type="checkbox"/> Parts Received	Gallery
10/12/2009 5:44:	Estimate	Travisbw	Estimate Update	<input type="checkbox"/> Passed Inspection	Repair Location
10/12/2009 6:00:	Repairing	System	Immediate SAP Allocation	<input type="checkbox"/> Return As Received	ILN
10/12/2009 9:58:	Expedite	pencil	From: Repair Bench	<input type="checkbox"/> Has been Approved	Current Location
				<input type="checkbox"/> Internal Repair	ILN
					Transfer Number

Repair Search

Refresh

Close