

Remington Arms Co., Inc.
Product Service
Legal Case #:2209

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
142514	3/5/2008	3/6/2008	3/6/2008				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		James	Wilcox	3805 E Equestrian Trail	Phoenix	AZ	85044		H 480-893-3339 W 602-370-7201

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	sending in for recall	Concern:1008 Fired on Bolt Closing	Unknown	
C				

3/7/08-correspondence from repair-sending in for recall. Occasionally discharges as the bolt is being closed.lw

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	600/350 REM MA		61069	AN	3/1/1966
Date Purchased	Where Purchased	Accessories	Original Owner			
			U			

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/600/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace TA at n/c						
	Repair/Replacement Cost	Repair/Replacement Date				
	35	3/7/2008				

3/7/08-replacing TA at n/c. Cust sent in check, checking w/ AR to reimburse customer.lw

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		3/6/2008
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	HAS NOT BEEN UPDATED
Barrel	Description		19" 350 REM MAG
	Date Code		AN
	Bore Plugged	False	
	Bulged	False	
	Fired	False	

	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/600 BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.005
	Notch	Slightly Worn; Functioning	O/S DOUBLE SEAR
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	O/S NOT UPDATED
	Pull	---Select---	4#
	Altered	False	
	Sub-Assembly	Other Remington	

2209

James J Wilcox
3805 E Equestrian Trail
Phoenix, AZ 85044-3008
480-893-3339
602-370-7201

19"
1005
4#
AN 3/66

February 20, 2008

Serial Number:

61069

Model: 600



RE00142514

Remington Arms Company, Inc
Attention: Arms Services
14 Hoefler Ave
ILION, N.Y. 13557

Enclosed please find Model 600 Magnum, 350 caliber rifle, Serial Number 61060. This firearm has a Model 600 magnum recall associated with it. The problem is that it occasionally discharges as the bolt is being closed, and before it is fully engaged.

Please find a check for repair and shipping charges for \$32.00 enclosed.

If you have any questions, please contact me at:

Day time	602-470-2737
Evening	480-893-3426
Cell	602-370-7201

Please return to: Jim Wilcox
3805 E. Equestrian Trail
Phoenix, Arizona 85044

could not duplicate concern.
replace TPA, check over, clean
under mag. ASSEM RECALL AT N/C

230145

Sincerely,

James Jay Wilcox
Enclosed: 600 Ma

JAMES J. WILCOX
MARY N. WILCOX
3805 E. EQUESTRIAN TRAIL 480-893-3426
PHOENIX, AZ 85044

Date: 23 FEB 08

Pay to the Order of: REMINGTON Arms Company INC \$ 32.00/100

Thirty two dollars and no/100

First Edition
Community Credit Union
10440 N. 32nd St.
Phoenix, AZ 85028

SERIAL # 61060

For 350 REM MAG REPAIR

James Jay Wilcox

1322272823125118000095925



March 10, 2008

James Wilcox
3805 E Equestrian Trail
Phoenix, AZ 85044

Subject: Model 600 Serial #61060
Repair: 142514

Dear Mr. Wilcox,

We received your rifle and check for \$32.00 to cover the cost of the repair. We are returning your check to you as we have covered your repair under warranty and there is no charge to you. Your firearm should be completed shortly and shipped back to you via UPS.

We appreciate you giving us the opportunity to be of service to you and we hope that our actions will keep you as a loyal Remington customer.

Sincerely,

Laura Watson
Consumer Affairs Administrator
Remington Arms Company

Phone: 800-243-9700 ext 8789
Fax: 336-548-7890
E-mail: laura.watson@remington.com