

Remington Arms Co., Inc.
Product Service
Legal Case #:4068

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
182107	12/3/2009	12/4/2009	12/4/2009				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		David	Wisner	1292 CR 486 PO Box 196	Chireno	TX	75937		H 936-552-1059 F 936-560-6071 E reddreg@awesomenet.net

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Cause:4038	Could Not Duplicate Concern		Unknown
C	Gun has fired while closing the bolt	Concern:1008 Fired on Bolt Closing		

Customer reported in a letter - Gun has fired while being loaded. dmf

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	600/243 WIN	*	A6539136	XO	12/1/1977
Date Purchased	Where Purchased	Accessories	Original Owner			
	SPORTING GDS HOUSTON TX	SCOPE BASE,AFT MKT STOCK	N			

CONCERN:FIRED WHILE UNLOADING

Ammunition Information

Mfg.	Type	Cal./Ga.	SKU	UPC	DOM	Mfg. Code
Remington	PTD SP/100 gr	243 WIN				R243W3
Concern	Other	Factory	Reload			
0:	Exp Core Lokt	Y	N			

Other Products Information - None Defined

Settlement

Remington/600/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Repair at no charge - recall						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$48.09	12/8/2009				

12/8/09: Per Fred S. - Old style trigger assemb. Has not been updated. Replace trigger assemb. under recall at n/c. Check over, function test. dmf

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/4/2009
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		18.5" 243 WIN
	Date Code		XO
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	METAL HAS A PARKO FINISH, INCLUDING TPA
	Stock Condition	---Select---	AFT MKT SYN
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/600 BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.007
	Notch	Slightly Worn; Functioning	

	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	4,5#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	Other Remington	
Non-Remington Components	Description		SCOPE BASE,AFT MKT STOCK

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

Repair Number:	RE00182107	Serial: A6539136; Model 600 MQHAWK; Center:	Repairman:	Bruce Travis
Verify Repair		Fire Caliber: 243 WIN Produced: 03/09/1978	Status:	Repairing 12/4/2009 6:48:04 AM

Name:	DAVID WISNER	Received From:	
Address 1:	PO BOX 196	Return To:	DAVID WISNER
Address 2:			PO BOX 196
City:	CHIRENO		PO Box
State:	TX	Zip Code:	75937
Country:	US	State:	TX
		Zip Code:	75937
		Country:	US

Contact / Condition		Problems		Estimate	History / Status	Shipping / Billing
						Current Status
Date	Code	User ID	Desc1		☐ Shipping Hold ☐ Interface Hold ☐ Estimate Sent ☒ Parts Received ☐ Passed Inspection ☐ Return As Received ☐ Has been Approved ☐ Internal Repair	Repairing 12/4/2009 8:48:04 AM System Repair Bench Repair Location ILN Current Location ILN Transfer Number _____
12/3/2009 9:49:0	New	thomaspe	Repair Added			
12/3/2009 9:50:2	Expedite	thomaspe	From: Check In			
12/4/2009 8:07:5	Maint	Travisbw	Repair Maintenance			
12/4/2009 8:46:3	Estimate	Travisbw	Estimate Update			
12/4/2009 8:48:0	Repairing	System	Immediate SAP Allocation			

Repair Search

Refresh

Close

BY: _____

Remington.

Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: Mohawk 600	Serial Number: A6539136
Are you the original owner?: ☐ YES ☒ NO	Did Not Purchase New. Purchased from Individual. APP 15+ years
Name: David Wisener	Date of Purchase: UKN
Address (no PO Boxes): 1292 CR 486 Chireno TX 75937	
Mail: PO 196	
City: Chireno	State: Texas Zip: 75937
Phone (Daytime): 936.552.1059	Fax: 936.560.6071
E-mail Address: REDDREG@awesome.net.net	
☒ I would like to receive future e-mail updates from Remington.	
Please describe your problem:	

See enclosed letter/statement

Ammunition Information:	
Manufacturer: Remington	Type: Express (inc) K&T - 100 GR
Other (i.e. bullet weight/type, shot size, powder): PFD Soft P + R243 W 3	
Handload Information: N/A	
Powder Used:	Powder Weight:
Case/Hull Used:	Primer Used:
Bullet Type/Shot Size:	Reloader Used:
Firearms Care (Cleaning and Lubrication):	
Brand of cleaning solution used: Rem Oil - WD-40	
How often do you clean the bore? (Months or Number of rounds) After Each Hunting Trip If Gred	
How often do you clean the action? (Months or Number of rounds) As Above and After Target Practice	
How often do you clean the trigger assembly? (Months or Number of rounds) As Above	
Brand of lubricant used: Rem Oil - could not duplicate	

*O/S TRIG. ASSM HAS NOT BEEN updated.
replace TPA UNDER RECALL AT M/C.
check over, Function test.*

#230145

How often do you lubricate the bore? (Months or Number of rounds) *As Above*
How often do you lubricate the action? (Months or Number of rounds) *As Above*
How often do you lubricate the trigger assembly? (Months or Number of rounds) *As Above*

Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?

☒ YES ☐ NO

OWNERS Manual I own other Remington Arms

Comments:

When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?

What were the services performed? *Not a Remington repairman -*

Had the rifle cleaned & checked by licensed gunsmith

Phil's Gun Repair Huntington NY

Ship your INSURED firearm by either UPS or Parcel Post to:

REMINGTON ARMS CO., INC

ATTN: Arms Service Division

14 Hoefler Ave

Ilion, NY 13357

IN YOUR FIREARM OR IN THE SAME BOX WITH THE
IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE
NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND

ling it.
amage in shipping and handling. Preferably,
be returned.)
loss or damage.
de the box. Shipments without a proper

ost, Remington is not responsible for
purchase insurance from your carrier.

Charge repairs will be processed using the following guidelines:

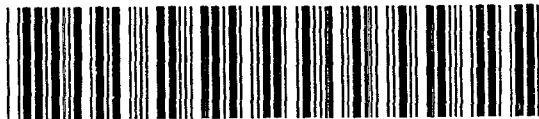
:: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)

:: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card.

Serial
Number:

A6539136

Model: **600 MOHAWK**



RE00182107

①

We have owned & used this rifle for many years.

App. 2 yrs ago the rifle discharged while being unloaded by my wife. I credited it to operator malfunction. I cleaned and checked the rifle and fired it several times without incident. The rifle was used several times w/o incident.

Last hunting season, 2008 the rifle discharged while being loaded by my wife. I carried the rifle to a licensed gunsmith Phil's Gun Repair 936-897-8095 -
Huntington TX.

He cleaned and checked the fire arm and advised he did NOT find any malfunctions. This year 09 - my wife refused to use the rifle. I was using the rifle due to shoulder surgery and the Dr advised not to shoot a large rifle.

I used the rifle once w/o incident. The next time I used the rifle it discharged while being loaded. 100+ I have worked the bolt w/o shells numerous times and the firing pin fell only once.

(2)

I am over 60yrs old and own
~~many~~ many guns - Rifles / Shotguns
many pistols of all brands and
models and calabers.

I am not a Novice. I done 30+
years as a state trooper and have
received many hours of firearms
training in all areas of safety.

I can disamble & clean nearly all types
of firearms.

This rifle has some type of malfunction.
and praise God NO ONE has got hurt!!

Credit Card MasterCard 5430690563901245
Exp - 6-10 - David H. Wisener
Tel # Cell 936-5521059 - Other 936-5606070
Return - Cottingham Hunting Club Fax 936-5606071
1292 CR 486
Chireno TX 75937

ps. My wife loves the rifle and hopes
it can be repaired. She hates to give it up,
but refuses to use it at this time