

Remington Arms Co., Inc.
Product Service
Legal Case #:4496

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
193943	4/13/2010	4/14/2010	4/14/2010				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Harold	Nichols	27595 CR 311	Carrollton	MO	64633		H 660-542-3125 E hnichols@myturbonet.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI PD S C fires when chambering a round, not pulling trigger	Cause:4015 Improper Maintenance Concern:1008 Fired on Bolt Closing		Unknown	
4/21/10 Per letter with rifle, he has had problems when chambering a round with it firing when chambered without pulling the trigger.cm				

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	660/223 REM	*	124957	DR	9/1/1968
Date Purchased	Where Purchased	Accessories	Original Owner			
		SCOPE BASE	U			

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/660/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA under recall at n/c						
	Repair/Replacement Cost	Repair/Replacement Date				
	43.48	4/21/2010				

4/21/10 Per Ilion, trigger assm dirty and sticky, set screws altered, will follow down. Replace TPA under recall at n/c.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		4/14/2010
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4006	Altered Adjustments or Components	CALIBER HAS BEEN CHANGED FROM A 222 REM TO A 223 REM
Barrel	Description		20" 223 REM
	Date Code		DR
	Bore Plugged	False	
	Bulged	False	
	Fired	False	

	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/660 BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.006
	Notch	Slightly Worn; Functioning	WORKS SLUGGISH
		Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY,STICKY WILL FOLLOW DOWN TPA NOT UPDATED
	Pull	---Select---	3#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	Other Remington	

Arms Services Repair & Estimate System

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

Repair Inquiry

Repair Number: **RE00193943** Serial: 124957 Model 660 Center Fire Caliber: 223 REM Repairman: **Bruce Travis**
 Verify Repair Status: **Repairing 4/14/2010 7:18:04 AM**

Address Information

Customer: **HAROLD NICHOLS** Received From: **HAROLD NICHOLS** Return To: **HAROLD NICHOLS** Received From: **HAROLD NICHOLS**

Address 1: **27595 CR 311** Address 2: **27595 CR 311** PO Box: PO Box:

City: **CARROLLTON** State: **MO** Zip Code: **64533** County: **US** State: **MO** Zip Code: **64533** County: **US**

FFL:

Contact / Condition	Problems	Estimate	History / Status	Shipping / Billing
Date	Code	User ID	Desc1	Desc2
4/13/2010 1:31:2	Update	valentds	Repair information change	
4/13/2010 5:05:0	EmailSent	ArmEmail	Repair Received	HNICH0
4/13/2010 5:05:3	EmailVerified	ArmEmail	Receipt	HNICH0
4/14/2010 6:17:0	Maint	Travisbw	Repair Maintenance	Status: F
4/14/2010 7:18:1	Estimate	Travisbw	Estimate Update	Status: F
4/14/2010 7:18:0	Repairing	System	Immediate SAP Allocation	
4/14/2010 11:33:0	Expedite	pencerl	From: Repair Bench	To: Galle
4/14/2010 9:17:2	Expedite	perrellavc	From: Gallew	To: Final

Shipping / Billing

Current Status: **Repairing**
 4/14/2010 7:18:04 AM
 System
 Final Inspect
 Repair Location: **ILN**
 Current Location: **ILN**
 Transfer Number:

Repair Search **Refresh** **Close**

supply 4/15/2010 10:43 AM 6:55 NUM 1165 7:00

start Outlook - Microsoft Arms Services Rep

16.48
 27.
 43.48

RECEIVED
APR 19 2010

BY:

April 02 2010

Harold Nichols
27595 CR 311
Carrollton, MO 64633
660-542-3125
hnichols@myturbonet.com

Remington official:

I have had problems when chambering a round with it firing when chambered without pulling the trigger. Upon checking your web page, I believe this rifle is a good candidate for the recall program, as outlined for the Remington 660 rifle.

The information on the rifle being returned is: Remington, Model 660, serial number 124957.

Respectfully,

Harold Nichols
Harold Nichols

Serial Number:
124957

Model: **660**



RE00193943

TRIG. ASSM DIRTY & STICKY
Set screws altered, will
Follow DOWN.
Replace TPA under recall
AT N/C

230545

Test		False	
Trigger	Condition	Like new; Functioning	
	Pull	---Select---	2.5#
	Altered	True	PULL SCREW SET BELOW SPECS BOLT STOP PIN VERY LOOSE, BOLT STOP CAME OFF AND SPR. LOST
	Sub-Assembly	X-Mark Pro	

JAMES GALE
(503) 428-4566
4863 JUNIPER CT N
KEIZER OR 97303

11 LBS 1 OF 1
SHP WT: 11 LBS
DATE: 05 APR 2010

SHIP ARMS SERVICE DIVISION
TO: REMINGTON ARMS CO.
14 HOEFLER AVE

Problem/Concern For Repair

I purchased this rifle new 2 years ago. Since then I have only taken it shot a handful of times. 80 rounds have been fired, twice this rifle has gone off on it's own. It went off on 2 separate occasions with 2 different operators and has 2 different triggers (both the factory and aftermarket, factory trigger is currently in it). Both times it happened, was after cycling the bolt and rotating it into lock position with the safety off. Any questions please don't hesitate to call: 503-428-4566.

Thanks James Gale

Serial Number:

S6631971

Model: 700



RE00194012

could not duplicate concern.
TRIP pull below Factory Specs.
BOLT STOP PIN VERY LOOSE.
check over at Bench, replace
TPA, clean & Function Test.
AT N/C

230145

26"
2.5#
EB 10/07
011