

Remington Arms Co., Inc.
Product Service
Legal Case #:4433

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
189650	2/18/2010	3/17/2010	3/17/2010				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Gerald	Allensworth	26695 Larch Ave.	Ewing	MO	63440		H 573-494-3542 E allensworth@centurytel.net

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015	Improper Maintenance		
S	Concern:1008	Fired on Bolt Closing	Unknown	
C	Fired on bolt closing			

Customer wrote in a letter - While deer hunting, he had the safety off, pulled the trigger & it wouldn't fire. Then the gun discharged on its own a few seconds later. dmf

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM REM MA	25803	B6604008	OE	7/1/1984
Date Purchased	Where Purchased	Accessories	Original Owner			
	WILLIAMS SHOOT SUP QUINCY IL		U			

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Repair @ 1/2 normal cost	Repair/Replacement Cost	Repair/Replacement Date				

3/19/10: Per Fred S. - Trigger assem. contaminated with a dried & sticky lubrication residue. Replace TPA, check over, clean @ 1/2 normal charges. dmf

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		3/17/2010
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4015	Improper Maintenance	DRIED AND STICKY LUBE RESIDUE

Barrel	Description		24" 7 MM REM MAG
	Date Code		OE
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.013
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	SAFE WORKS HARD
	Pull	---Select---	4#
	Altered	True	PULL SCREW ALTERED
	Sub-Assembly	M/700 Non-Bolt Lock	

Arms Services Repair & Estimate System

Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

Repair Inquiry

Repair Number: RE00189650
Serial: 86604008 Model 700 Center Fire Caliber: 7 MM REM MAG Produced: 08/03/1984
Repairman:
Status: Repairing 3/15/2010 1:30:20 PM

Verify Repair

Address Information

Customer: Received From: Return To: Received From:

Name: GERALD L ALLENSWORTH
GERALD L ALLENSWORTH

Address 1: 26695 LARCH AVE
26695 LARCH AVE

Address 2:
PO Box:

City: EWING
EWING

State: MO Zip Code: 63440 Country: US
State: MO Zip Code: 63440 Country: US

FFL:

Contact / Condition Problems Estimate History / Status Shipping / Billing

Date	Code	User ID	Desc1		Current Status
2/18/2010 7:24:3	New	thomaspe	Repair Added	☐ Shipping Hold	Repairing
2/26/2010 10:52	VendIssued	BRYGIDOWWR	Batch: V000000011	☐ InterFace Hold	3/15/2010 1:30:20 PM
3/11/2010 4:51:3	Comment	turnera	Consumer Contact for Repair Status	☐ Estimate Sent	brygidowwr
3/15/2010 1:30:2	VendReceived	brygidowwr	Batch: V000000011	☐ Parts Received	Repair Bench
3/17/2010 7:18:2	Maint	Travisbw	Repair Maintenance	☐ Passed Inspection	Repair Location
				☐ Return As Received	ILN
				☐ Has been Approved	Current Location
				☐ Internal Repair	ILN
					Transfer Number

Repair Search Refresh Close

support 3/17/2010 10:48 AM CAPS NUM RS TOTAL

start

RECEIVED
MAR 18 2010
BY:

24"
OE 7/84
4#
.013

4433

Dear Sirs:

Since the gun was brand new the Safety has always been hard to operate. I have had it looked at by a gunsmith. He couldn't find the problem.

I store the gun with the firing pin in the fired position.

When I went to test fire the gun this fall I jacked the bolt and the firing pin didn't cock. I repeated this 4 or 5 times and the firing pin disengaged every time. I looked at the gun and saw that the safety was off. I put the safety on and it worked.

While deer hunting, I tried to shoot a deer. I had the safety off, pulled the trigger and it wouldn't pull. It was as if the safety was still on. Then the gun discharged on its own, without pulling the trigger a few seconds later. I put another shell in and the same thing happened again. Then I unloaded the gun & dry fired it. It worked okay. Put shells back in & killed the deer. This happened once last year, too.

This is a safety hazard. Please help!

Thanks!

Gerald L. Allensworth
26695 Larch Ave.
Ewing MO 63440

Ph# 573-494-3542
email allensworth@centurytel.net

Quote

Model: 700



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Erzählst du mir eine Geschichte?

W. Schmitt

James L. Thompson
West Lake Ave.
Spring MO 63440