Remington Arms Co., Inc. Product Service Legal Case #:4430

Case Information

RE# **Date Opened** Date Opened(PS) **Date Closed Incident Date** Pre Lit Lit Obsolete 191859 3/15/2010 3/16/2010 3/16/2010

Customer Information

Street Type **Business** First Name Last Name City Contact Zip State Age Incident 1951 Hwy 441 South H 478-296-7373 Charles Bracewell Dublin GA 31021

Incident Information

Claims Codes **Medical Treatment Medical Status**

PI

PD Cause: 4038 Could Not Duplicate Concern Unknown S Fires when bolt closing

Concern: 1008 Fired on Bolt Closing

C

3/19/10 Per note with rifle, "head space for bolt way too tight. Have to use rubber hammer to tap bolt handle up. Will spontaneously fire when bolt closed down on live round."cm

Firearm Information

Mfg. Type Model/Ga. **SKU** Serial Bbl. DOM CF/BA 700/308 WIN 84371 WC 8/18/2008 11:39:53 AM Remington G6783559 **Date Purchased** Where Purchased Accessories **Original Owner** 1/29/2010 MT SPORTS, LLC SCOPE BASE U

CONCERN:FSR,MIN HEADSPACE

Ammunition Information - None Defined Other Products Information - None Defined Settlement

Remington/700/CF/BA

Cash Reim. Date Cash Date Release Date Release of Claims Settlement Reimbursement Settlement APV APV

Per Ilion, replace TPA, clean at n/c to restore confidence

> Repair/Replacement Repair/Replacement Cost Date 47.23 3/19/2010

3/19/10 Per Ilion, could not duplicate concern. Headspace is okay, front takedown screw is contacting bolt on closing. Replace TPA, check over, clean to restore confidence in rifle.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
	Examiner		B.TRAVIS
-	Exam Date		3/16/2010
Examination	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	HEADSPACE IS OKAY, CUST. OVER TIGHTENED FRONT T.D. SCREW AFTER ALTERING STOCK AND SCREW IS CONTACTING BOLT LUG WHEN CLOSING
	Description		22" 308 WIN VTR MB
	Date Code		WC
Barrel	Bore Plugged	False	
	Bulged	False	
	Fired	False	

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	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
Bolt	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
	Condition	Slightly Worn; Functioning	
Extractor	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
	Block Condition	Select	
Locking	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	Select	
	Exterior Condition	Slightly Worn; Functioning	
Overall	Stock Condition	Slightly Worn; Functioning	STOCK BBL CHANNEL ALTERED DENTS AND SCRATCHES IN STK
	Fore End Condition	Select	
Receiver	Condition	Slightly Worn; Functioning	BROKEN SCOPE BASE SCREW IN SCOPE BASE
	Bulged	False	
	Description		STANDARD XMP SAFETY
Safety	Function	Like new; Functioning	
	Lift	Select	.012
Sear		Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
		Like new; Functioning	
Trigger	Pull	Select	5.5#
	<u> </u>	False	
. <u></u> .	Sub-Assembly	X-Mark Pro	
Non-Remington Components	Description		SCOPE BASE HAS ONLY ONE SCREW IN IT (BROKEN)

pair Number RE 00191859 Setal 66783399 Model 700 Center Fire Calibor. Repairment. Bruce Travis dress Information Customer: G. Received From Return To: GReceived From Return Status Repair Greceived From Return Status Repair Greceived From Return Status From Return Status From Return Status From Repair Return From From Return From Return From From Return From From From From From From From From		stimate System		e e e e e e e e e e e e e e e e e e e		ang tanggan sa	- LE
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20,23

DECEIVED MAR 1 7 2010 BY:

Factory Repair Instructions (NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 700	Serial Number: 66783559						
Are you the original owner?: NO							
Name: Charke Bracewell	Date of Purchase: 1/29/2010						
Address (no PO Boxes):							
1951 Hwy 441 South							
city: Dublin	State: GA	Zip: 31021					
Phone (Daytime): 2478 - 296 - 7373	Fax: 478-296-	7317					
E-mail Address: Would like to receive future e-mail updates from Remington.							
Please describe your problem: Head coar	e for bolt u	Day too					
tight. Have to use rubb	ner hommer t	o tap					
halt handle up Will spo	ntaneowly f	ire when					
halt closed down on	live round						
Ammunition Information:							
Manufacturer:	Type:	·					
Other (i.e. bullet weight/type, shot size, powder):	One of the task of						
Handload Information:							
Powder Used:	Powder Weight:						
Case/Hull Used:	Primer Used:	·					
Bullet Type/Shot Size: Reloader Used:							
Firearms Care (Cleaning and Lubrication):							
Brand of cleaning solution used: Hoppes							
How often do you clean the bore? (Month's or Number of rounds) Every wonth or 20 rds.							
How often do you clean the action? (Months or Number of rounds) Every 3 worths							
How often do you clean the trigger assembly? (Months or	Number of rounds) On ce	a year					
·							
Brand of lubricant used: Hoppos							

How often do you lubricate the bore? (Months or Number of rounds)

How often do you lubricate the action? (Months or Number of rounds)

How often do you lubricate the trigger assembly? (Months or Number of rounds)

Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?

YES DE NO

Comments:

When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?

What were the services performed?

Ship your INSURED firearm by either UPS or Parcel Post to:

REMINGTON ARMS CO., INC

ATTN: Arms Service Divison 14 Hoefler Ave Ilion, NY 13357

G6783559

Model: 700



IN YOUR FIREARM OR IN THE SAME BOX WITH THE IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE ME, ADDRESS (WITH ZIP CODE), TELEPHONE AND

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Image in shipping and handling. Preferably, pe returned.)
oss or damage.
le the box. Shipments without a proper

st. Remington is not responsible for purchase insurance from your carrier.

unarge repairs will be processed using the following guidelines:

:: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)

:: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card.

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Replace TDH, check over, clerw to listone confidence the law to

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