

Remington Arms Co., Inc.
Product Service
Legal Case #:4304

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
186710	1/19/2010	1/27/2010	2/3/2010	12/4/2009			

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Michael	Brees	3801 Red Maple	Amelia	OH	45102		H 513-253-3804 E Mbrees1@gmail.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Cause:4038	Could Not Duplicate Concern		Unknown
C	Fires on Safe release in cold temps	Concern:1007 Fired on Safe Release		

Customer reported in a letter - He bought the gun new at a local retail store. 3 days after purchase he was shooting at a gun range w/a friend in cold temps & after the 11th round it fired several times as soon as he took it off Safe. He also video taped the gun doing that after sitting in cold temps overnight. He is going to send video to Fred S. for review. He only wants gun replaced - not repaired. dmf

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/308 WIN	85563	G6866643	KD	5/19/2009 9:14:57 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	DICK S SPORTING GOODS		Y			

CONCERN:FSR

Ammunition Information

Mfg.	Type	Cal./Ga.	SKU	UPC	DOM	Mfg. Code
Hornady	BTSP/150 gr	308 WIN				
Concern	Other	Factory	Reload			
0:		Y	N			

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
		Remington/700/CF/BA				
Replace w/84218 in exchange						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$203.79	2/3/2010				

2/3/10: Per Fred S. - Could not duplicate concern. Would like to replace trigger assembly to restore faith in rifle. 2/3/10: I called customer & he only wants a replacement rifle. The one he sent is a special run for Dick's Sptg Gds from 2009. We cannot get anymore of those. He approved replacement w/84218 - M/700 SPS Varmint, 308 Win. dmf

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/27/2010
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	CUST. HAS VIDEO OF INCIDENT
Barrel	Description		26" 308 WIN
	Date Code		KD
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Like new; Functioning	
Bolt	Firing Pin	Like new; Functioning	
	Shroud	Like new; Functioning	
	Face	Like new; Functioning	
	Handle	Like new; Functioning	
	Stop	Like new; Functioning	
Extractor	Condition	Like new; Functioning	
	Cut Condition	Like new; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Like new; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Like new; Functioning	
	Stock Condition	Like new; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Like new; Functioning	
	Bulged	False	
Safety	Description		STANDARD XMP SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.013
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Like new; Functioning	
	Pull	---Select---	3#
	Altered	False	
	Sub-Assembly	X-Mark Pro	

X

4304

.013
26"
3#
KDS/09

01/12/2010

Dear Sirs.

I am sending you my Remington 700 sps varmint rifle because of a major malfunction I experienced with the rifle Three days after purchase. I bought the rifle from a major sporting goods retail store on Dec 1 2009, On Dec 4 I went to the Miami Rifle and Pistol club to sight in the rifle with a friend of mine. The first ten rounds were fired without incident. On the eleventh round the rifle fired as soon as I released the safety, My friend commented that I must have inadvertently touched the trigger with my finger, I reloaded the rifle with a factory loaded Hornady 150 gr BTSP. Again the rifle fired as soon as the safety was released. The rifle continued to display this flaw approximately a dozen times on a empty chamber.

When I got the rifle home the rifle stopped malfunctioning as soon as it was exposed to warmer temps . I have since been unable to duplicate the behavior when the rifle is warm.

Today I left the rifle in my garage to expose it to winter temps of approximately Thirty degrees, I then took the rifle to the rifle club range, and video taped the above mentioned behavior, If you contact me @ 513-253-3804 cell or by email 2 mbrees1@gmail.com I will be happy to provide you with a copy of this video.

Please do not send this rifle back to me, without first contacting me regarding how this could happen and how it was corrected. My strong preference would be for you to replace this rifle with a new one, Not to repair this one.

Sincerely Yours

Michael A Brees

Michael A Brees
3801 Red Maple
Amelia, Oh 45102
513-253-3804
Mbrees1@gmail.com

mbrees1@gmail.com

PS. All shooting was with factory loaded ammo, and this rifle has never been modified or worked on by a aftermarket gunsmith, The only thing I have done to the rifle is to run a couple of cleaning patches down the barrel.

Serial
Number:

G6866643

Model: 700



RE00186710

I sent the attached e-mail to him about his offer to provide the video copy.

FRED 1/27/10

RECEIVED
JAN 28 2010

BY: _____

84218

Remington

Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number:	700 SPS VARMINT	Serial Number:	G6866643
Are you the original owner?: <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO			
Name: MICHAEL Brees		Date of Purchase: 12-1-09	
Address (no PO Boxes): 3801 Red MAPLE			
City: AMCLIA		State: OH	Zip: 45102
Phone (Daytime): 513-253-3804		Fax:	
E-mail Address: mbrees1@gmail.com			
<input checked="" type="checkbox"/> I would like to receive future e-mail updates from Remington.			
Please describe your problem: Rifle Fires when safety is released, with out ANY pressure on trigger. The rifle ONLY displays this problem in cold temp "35° or lower". I have video footage of the rifle doing this both with an empty chamber and when loaded with live ammo. If you contact me by cell or e-mail, I will be happy to e-mail this to you. See Attached.			
Ammunition Information:			
Manufacturer:		Type:	
Other (i.e. bullet weight/type, shot size, powder):			
Handload Information:			
Powder Used:		Powder Weight:	
Case/Hull Used:		Primer Used:	
Bullet Type/Shot Size:		Reloader Used:	
Firearms Care (Cleaning and Lubrication):			
Brand of cleaning solution used:			
How often do you clean the bore? (Months or Number of rounds)			
How often do you clean the action? (Months or Number of rounds)			
How often do you clean the trigger assembly? (Months or Number of rounds)			
Brand of lubricant used:			

DICK'S SPORTING GOODS

Mason, OH
(513) 770-4070

12/01/09 12:47 PM
RECEIPT EXPIRES ON 03/01/10

S-00173 R-6 T-1380 A-0123440 SALE

**** DUPLICATE RECEIPT ****

Your associate today is: Lynn

Customer Copy

047700855639 700SFSVARM/N 499.97

ITEM TOTAL 499.97

SUBTOTAL 499.97

TAX 32.50

TOTAL 532.47

VISA 532.47

ACCOUNT #: *****7164

AUTH# 045868

CHANGE DUE 0.00