

Remington Arms Co., Inc.
Product Service
Legal Case #:4325

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
186887	2/1/2010	2/2/2010	2/2/2010				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Cabela's	Zack	Cabela's	100 Cabela Dr	Hamburg	PA	19526		W 610-929-7000

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	fires when safety is taken off	Concern:1007 Fired on Safe Release	Unknown	
C				

2/4/10 Per note with rifle, the magazine is hard to load and the gun discharges when the safety is taken off.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/308 WIN	85412	G6880141	OD	7/13/2009 12:50:04 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	CABELA S INC/WAREHOUSE /		U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA and repair as needed n/c under warranty						
Repair/Replacement Cost	Repair/Replacement Date					
75.64	2/4/2010					

2/4/10 Per Ilion, could not duplicate concern. Check over completely, replace TPA, repair as needed at n/c under warranty.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		2/2/2010
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 308 WIN
	Date Code		OD
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Like new; Functioning	
	Firing Pin	Like new; Functioning	

Bolt	Shroud	Like new; Functioning	
	Face	Like new; Functioning	
	Handle	Like new; Functioning	
	Stop	Like new; Functioning	
Extractor	Condition	Like new; Functioning	
	Cut Condition	Like new; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Like new; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Like new; Functioning	
	Stock Condition	Like new; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Like new; Functioning	
	Bulged	False	
Safety	Description		STANDARD XMP SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.012
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Like new; Functioning	
	Pull	---Select---	4#
	Altered	False	
	Sub-Assembly	X-Mark Pro	

Repair Number: RE00186887	Serial: G6880141 Model 700 Center Fire Caliber: 308 WIN Produced: 07/13/2009	Repairman:	Estimating 2/2/2010 7:11:52 AM
Verify Repair:		Status:	

Address Information	
Customer: ☐ Received From Name: CABELAS RETAIL INC	Return To: ☐ Received From Name: CABELAS
Address 1: 115 CABELA DRIVE	Address 1: 100 CABELA DRIVE
Address 2: PO Box:	Address 2: PO Box:
City: SYDNEY	City: HAMBURG
State: NE Zip Code: 69162 Country: US	State: PA Zip Code: 19526 Country: US
FFL: ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐	

Contact / Condition	Problems	Estimate	History / Status	Shipping / Billing																												
<table border="1" style="width:100%; border-collapse: collapse;"> <thead> <tr> <th>Date</th> <th>Code</th> <th>User ID</th> <th>Desc1</th> </tr> </thead> <tbody> <tr><td>1/20/2010 2:48:5</td><td>New</td><td>valentids</td><td>Repair Added</td></tr> <tr><td>1/20/2010 2:50:4</td><td>Maint</td><td>valentids</td><td>Repair Maintenance</td></tr> <tr><td>1/28/2010 7:13:1</td><td>Expedite</td><td>pencerl</td><td>From: Check In</td></tr> <tr><td>2/1/2010 7:11:43</td><td>Expedite</td><td>dekaneckg</td><td>From: Repair Bench</td></tr> <tr><td>2/2/2010 7:11:52</td><td>Maint</td><td>tavisbw</td><td>Repair Maintenance</td></tr> <tr><td colspan="4" style="height: 40px;"></td></tr> </tbody> </table>	Date	Code	User ID	Desc1	1/20/2010 2:48:5	New	valentids	Repair Added	1/20/2010 2:50:4	Maint	valentids	Repair Maintenance	1/28/2010 7:13:1	Expedite	pencerl	From: Check In	2/1/2010 7:11:43	Expedite	dekaneckg	From: Repair Bench	2/2/2010 7:11:52	Maint	tavisbw	Repair Maintenance							☐ Shipping Hold ☐ Estimate Held ☐ Estimate Sent ☐ Parts Received ☐ Passed Inspection ☐ Return As Received ☐ Has been Approved ☐ Internal Repair	Current Status Estimating 2/2/2010 7:11:52 AM valentids Repair Bench Repair Location ILN Current Location ILN Transfer Number
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2/2/2010 7:11:52	Maint	tavisbw	Repair Maintenance																													

Repair Search	Refresh Close
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RECEIVED
FEB 2 2010

BY: _____

4325

24"
007/09
4#
012

01.13.2010

Remington Arms Co., Inc.
Attn: Service Center
14 Hoefler Avenue
Ilion, NY 13357

Dear Sirs:

Enclosed please find a Remington 700 SN: G6880141 The mag is hard to load and the gun discharges when the safety is taken off. When repairs are completed please return firearm to the following address:

100 Cabela Drive
Hamburg, PA 19526
Cabela's Retail Hamburg
Attn: Firearm Repair Return

Zack Halabura
Firearms Administration
Cabela's Retail, Inc. Hamburg
(610) 929-7000 Ext. 8358

Serial Number: **G6880141**
Model: **700**

RE00186887

could not duplicate concern.
checked over completely, replace
TPA, repair as needed at N/C
warranty

15
27
33.64
75.64

Cabela's Retail Inc., Hamburg, PA (610) 929-7000

Dock Shipment Form

Associate Name ERIK
Date 01-14-2010
Customer # _____

Customer Name CABELA'S COY
Mailing Address _____
City _____
State _____ Zip Code _____
Home Phone _____ Contact Phone _____
E-mail Address _____
Shipping Address (If different):
Recipient's Name REMINGTON
Shipping Address 14 HOEFLER AVE
City ILLION
State NY Zip Code 13357
Ship to Phone _____ Contact Phone _____
POS Date _____ Tran _____ Reg _____

List Only Items Shipped				
Quantity	UPC/SKU	Description	Price	Extended Price
1	02991084	REM 700		
	1623369	SN: G6880141		

Oversize items? ☐ Yes ☐ No
Reason for Shipping Override _____
Overriding Manager _____
Associate Processing ERIK
Date Shipped 01-14-2010
Tracking Number _____
State Taxed _____ % Charged _____

Merchandise Total _____
Oversize fee _____
Shipping/Handling _____
Taxes _____
Total Order _____