

Remington Arms Co., Inc.
Product Service
Legal Case #:4363

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
189294	2/15/2010	2/16/2010	2/16/2010				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		David	Cain	11550 17th Ave	Lemoore	CA	93245		W 559-925-8369 E cain4790@sbcglobal.net

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	Concern:1007	Fired on Safe Release	Unknown	
C	Fired on Safe Release			

Customer stated in a note - This firearm fires intermittently on safe to fire without pulling trigger. dmf

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/204 RUGER	27131	S6583624	EA	10/13/2006 10:49:49 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	ACUSPORT (OH) CORPORATION		U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per factory - Repair at n/c						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$48.42	2/17/2010				

2/17/10: Per Fred S. - Could not duplicate concern. Blocker screw out of position. Replace trigger assembly, check over at n/c. dmf

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		2/16/2010
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 204 RUGER SS
	Date Code		EA
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Like new; Functioning	

Bolt	Firing Pin	Like new; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Like new; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Like new; Functioning	
	Stock Condition	Like new; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Like new; Functioning	
	Bulged	False	
Safety	Description		STANDARD XMP SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.012
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Like new; Functioning	
	Pull	---Select---	4#
	Altered	False	BLOCKER SCREW OUT OF POSITION
	Sub-Assembly	X-Mark Pro	

Repair Inquiry

Repair Number: **RE00189294** Serial: S6583624 Model 700 Center Fire Caliber: 204 RUGER Produced: 10/13/2006 Repairman: **Bruce Travis** Status: **Repairing 2/16/2010 6:32:04 AM**

Verify Repair

Address Information

Customer: ☒ Received From: ☐ Return To: ☐ Received From: ☐

Name: **DAVID CAIN** **DAVID CAIN**

Address 1: **11550 17TH AVE** **11550 17TH AVE**

Address 2: PO Box: PO Box:

City: **LEMOORE** **LEMOORE**

State: **CA** Zip Code: **93245** Country: **US** State: **CA** Zip Code: **93245** Country: **US**

FPL: **9 77 031 01 1F 38252 062011**

Contact / Condition	Problems	Estimate	History / Status	Shipping / Billing
Date	Code	User ID	Desc1	De
2/15/2010 1:35:3	New	valentids	Repair Added	☐ Shipping Hold
2/15/2010 1:39:3	Update	valentids	Repair information change	☐ Interface Hold
2/15/2010 1:40:1	Expedite	valentids	From: Check In	☐ Estimate Sent
2/16/2010 6:27:1	Main	Travisbw	Repair Maintenance	☒ Parts Received
2/16/2010 6:30:0	Estimate	Travisbw	Estimate Update	☐ Passed Inspection
2/16/2010 6:32:0	Repairing	System	Immediate SAP Allocation	☐ Return As Received
2/16/2010 2:15:1	Expedite	penceid	From: Repair Bench	☐ Has been Approved
				☐ Internal Repair

Current Status: **Repairing** 2/16/2010 6:32:04 AM

System

Repair Location: **ILN**

Current Location: **ILN**

Transfer Number:

Repair Search Refresh Close

CFLC

20535

DC ARMS
Firearms & Accessories
David
Owner

559-925-8369

cain4790@sbcglobal.net



4363

ET 1706
4#
24"
012

THIS FIREARM 'FIRE'S' INTERMITTENTLY
ON 'SAFE TO FIRE' WITHOUT pulling
Trigger —

From:
Dennis Meeks
Copy Pack & Ship
161 W. Hanford-Armona Road

LEMOORE, CA 93245
(559) 925-0857

Ship Date: 03FEB10
ActWgt: 10.8 LB
CAD: 5843048/GSES0100

Part 156291 # 188

(559) 925-8369

TO
REMINGTON ARMS
14 HOEFLER AVE
ATTN: SERVICE & REPAIR
ILION, NY 13357

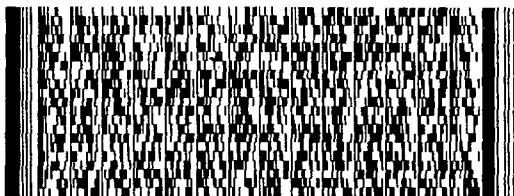
FedEx
Group

(US)



Ref: (PCS) DC ARMS
Inv: PKG: 5376 SH: 5231
PO:

Dept:



1
of
1

Serial
Number:

6583624

Model: 700



RE00189294

Thank
Daniel Cain

could not duplicate concern.
Blocker screen out of position.
Refuse TPA, check over at N/C

#230145