

Remington Arms Co., Inc.
Product Service
Legal Case #:4464

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
192755	3/25/2010	4/1/2010	4/1/2010				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		John	Cox	104 Walnut Hill Ln	Gassaway	WV	26624		H 304-364-2270 E jcox3546@gmail.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern	Unknown	
S	fired on safe release	Concern:1007	Fired on Safe Release	
C				

4/12/10 Per note with rifle, "3 yrs ago pulled trigger did not fire. Touched bolt weapon fired. While cleaning rifle would fire when safety was released. Local gun dealer cleaned trigger assembly and adjusted in Nov 2009 pulled trigger rifle did not fire touched bolt rifle fired. Happened again in Dec 2009. Local dealer cleaned trigger assembly and adjusted trigger."cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/280 REM	26961	D6212052	BP	1/6/1995
Date Purchased	Where Purchased	Accessories	Original Owner			
	JERRYS SPORT CENTER INC	FRONT HALF OF SCOPE BASE	U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA at n/c		Remington/700/CF/BA				
	Repair/Replacement Cost	Repair/Replacement Date				
	47.23	4/12/2010				

4/12/10 Could not duplicate concern. Safety works hard. Replace TPA at n/c.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		4/1/2010
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	TPA HAD BEEN CLEANED AND ADJUSTED AT PATHFINDER SPT GOODS AFTER INCIDENT
Barrel	Description		22" 280 REM
	Date Code		BP
	Bore Plugged	False	
	Bulged	False	
	Fired	False	

	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	HEADSPACE IS OKAY. BOLT WOULD NOT CLOSE ON EXT.MAX PLUG
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Slightly Worn; Functioning	
	Sub-Assembly	Non-ISS	
Scar	Lift	---Select---	.011
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	SAFETY WORKS HARD
	Pull	---Select---	8#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		FRONT HALF OF SCOPE BASE

I disassembled the trigger assy from the receiver and removed SEAR. Trigger was "jammed" up with oily varnish. This was again cleaned & reassembled. The trigger was too light & was again adjusted
 Alan Bass - Pacific Water Sports Goods

How often do you lubricate the bore? (Months or Number of rounds)
How often do you lubricate the action? (Months or Number of rounds)
How often do you lubricate the trigger assembly? (Months or Number of rounds)
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual? <input type="checkbox"/> YES <input type="checkbox"/> NO
Comments:
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?
What were the services performed?

Serial Number: **D6212052**

Model: **700**



RE00192755

Mail Post to:
REMINGTON-UMC ARMS CO., INC
 Service Division
 1000 Remington Ave
 P.O. Box 13357

IN YOUR FIREARM OR IN THE SAME BOX WITH THE
 IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE
 NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND

- :: Record the serial number of your firearm before sending it.
- :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)
- :: Remove all accessories from your firearm to prevent loss or damage.
- :: Provide a return address on both the outside and inside the box. Shipments without a proper return address will be refused.
- :: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

Charge repairs will be processed using the following guidelines:

- :: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)
- :: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card.

could not duplicate concern.
 safety works hard. replace
 TPA A+N/C

230145

4/4/64

22"
BP 1/95
8#
011

Remington

Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 700 Serial Number: D6212052

Are you the original owner?: YES NO

Name: JOHN R COX Date of Purchase: 2005

Address (no PO Boxes):
104 WALNUT HILL LANE

City: CASSAWAY State: WV Zip: 26624

Phone (Daytime): 304-364-2270 Fax:

E-mail Address: JCOX3546@GMAIL.COM

I would like to receive future e-mail updates from Remington.

Please describe your problem: 3 YEARS AGO PULLED TRIGGER DID NOT FIRE. TOUCHED BOLT WEAPON FIRED. WHILE CLEANING RIFLE WOULD FIRE WHEN SAFETY WAS RELEASED. LOCAL GUN DEALER CLEANED TRIGGER ASSEMBLY AND ADJUSTED IN NOV 2009 PULLED TRIGGER RIFLE DID NOT FIRE TOUCHED BOLT RIFLE FIRED HAPPENED AGAIN IN DEC 2009. LOCAL DEALER CLEANED TRIGGER ASSEMBLY AND ADJUSTED TRIGGER

Ammunition Information:

Manufacturer: NORMADY Type:

Other (i.e. bullet weight/type, shot size, powder):

139 GRAIN SST

Handload Information:

Powder Used: Powder Weight:

Case/Hull Used: Primer Used:

Bullet Type/Shot Size: Reloader Used:

Firearms Care (Cleaning and Lubrication):

Brand of cleaning solution used: HOPPE'S NO. 9 SOLVENT

How often do you clean the bore? (Months or Number of rounds) ANNUALLY

How often do you clean the action? (Months or Number of rounds) ANNUALLY

How often do you clean the trigger assembly? (Months or Number of rounds) ANNUALLY

Brand of lubricant used: HOPPE'S NO. 9 LUBRICATING OIL

OVER

