

Remington Arms Co., Inc.
Product Service
Legal Case #:3865

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
177888	10/16/2009	10/19/2009	10/19/2009				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Fred	Crandell	2476 Old US Hwy 91	Cascade	MT	59421		H 406-468-4049

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Cause:4038	Could Not Duplicate Concern	Unknown	
C	Concern:1007	Fired on Safe Release		

Customer reported: Wiped the rifle down with oil and now it doesn't fire like before. Now when he pushes the safety off - the rifle will fire. Also wants us to plug the front sight holes. dmf

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPR	*	278055	CP	4/1/1967
Date Purchased	Where Purchased	Accessories	Original Owner			
		AFT MKT STOCK	U			

COBCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Repair at 1/2 normal charges						
	Repair/Replacement Cost	Repair/Replacement Date				

10/20/09: Per Fred S. - Trigger & trigger pin are rusty. Could not duplicate concern. Check over, replace trigger assembly, and clean @ 1/2 normal charges. dmf

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		10/19/2009
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY

Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 3006 SPR
	Date Code		CP
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	AFT MKT STOCK
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.016
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	TRIG AND TRIG PIN RUSTY
	Pull	---Select---	4#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		AFT MKT STOCK



P.O. Box 2372 • 815 10th Street North
GREAT FALLS, MT 59403 • (406) 771-0222

TO: _____

DATE: 10-08-09

PHONE: 406-468-4049 JOB: _____

BY: _____ PAGE _____ OF _____ PAGES

Hello,

3865

CP4/67
22"
4#
016

Would you, please check my Trigger Ass.
And Safty/

I wiped the rifle down with oil and now
it doesn't go off like before.

I could open the action and close it.

And Push the safty (ON)

The if I touch or pulled on the trigger.
With the safty (ON)

Now when I would Push the Safty (OFF)

The Rifle would fire
Would you please Look in to This

Would you please Remove the front Sight
and replace the screws where the sight were

I had all my Mod Gun Stolen. A Rem BDL 30-06
and a Rem 6MM. So this will be my
only Rifle for now.

Thank you. *[Signature]*

Fred CRANDALL 406-468-4049

Number:

278055

Model: 700



RE00177888

TRIG & TRIG PIN PLUSTY.
could not duplicate concern.
check over, replace TPA, clean
at 1/2 normal charges.

Address Information

[illegible]

Repair Search

Refresh

Close

RECEIVED
OCT 20 2009
BY: _____