Remington Arms Co., Inc.
Product Service
Legal Case #:3664

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
172492	8/5/2009	8/6/2009	8/6/2009				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Wakarusa Police Dept.	Robert	Cunningham	102 S Spring St. PO Box 607	Wakarusa	IN	46573		W 574-862-4200 C 574-862-2526 E bdcunningham@verizon.net

Incident Information

	Claims	Codes		Repair Est.	Medical Treatment	Medical Status
PI						
PD						
S	Sometimes fires on bolt closing	Cause:4038	Could Not Duplicate Concern		Unknown	
		Concern:1008	Fired on Bolt Closing			
C						

Robert Cunningham at the department reported that the rifle sometimes fires by itself right after the bolt is closed. Could be a bad trigger assembly. dmf

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Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/222 REM	*	85875	LL	2/1/1964
Date Purchased	**Where Purchased**	**Accessories**	**Original Owner**			
		TWO PIECE SCOPE BASE	U			

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Repaired under BLSM program						

Repair/Replacement Cost	Repair/Replacement Date
$62.53	8/20/2009

8/20/09: Per Fred S. - Could not duplicate concern. Replace trigger, check over, and clean under BLSM program. dmf

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Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
	Examiner		B.TRAVIS
	Exam Date		8/6/2009

Examination	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 222 REM
	Date Code		LL
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.006
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
	Condition	Slightly Worn; Functioning	SOME DIRT AND GREASE

Trigger	Pull	---Select---	4#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		TWO PIECE SCOPE BASE

Arms Services Repair & Estimate System

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

Repair Inquiry

Repair Number: RE00172492 | Serial: 85875 Model 700 Center Fire Caliber: 222 Rem | Repairman: Chuck Dekanek

Verify Repair | Status: Repairing 8/6/2009 10:16:11 AM

Address Information

Customer: (Received From)	Return To: (Received From)
Name: WAKARUSA POLICE DEPARTMENT	WAKARUSA POLICE DEPARTMENT
Address 1: 102 S SPRING ST PO BOX 607	102 S SPRING ST PO BOX 607
Address 2:	PO Box:
PO Box:	
City: WAKARUSA	WAKARUSA
State: IN Zip Code: 46573 Country: US	State: IN Zip Code: 46573 Country: US

FFL:

Contact / Condition | Problems | Estimate | History / Status | Shipping / Billing

Date	Code	User ID	Desc1
8/5/2009 7:07:23	New	thomaspe	Repair Added
8/5/2009 1:06:48	Expedite	pencerl	From: Check In
8/5/2009 2:19:13	Expedite	dekanekcg	From: PartsRack
8/6/2009 5:17:44	Maint	Travisbw	Repair Maintenance
8/6/2009 6:03:03	Estimate	dekanekcg	Estimate Update
8/6/2009 6:04:08	ApprovalHold	System	Immediate SAP Allocation
8/6/2009 6:07:28	Update	dekanekcg	Address, Billing, or Ship Method C
8/6/2009 6:07:31	Approved	dekanekcg	In person

- [ ] Shipping Hold
- [ ] InterFace Hold
- [ ] Estimate Sent
- [x] Parts Received
- [ ] Passed Inspection
- [ ] Return As Received
- [x] Has been Approved
- [ ] Internal Repair

Current Status: Repairing
8/6/2009 10:16:11 AM
System
Gallery

Repair Location: ILN

Current Location: ILN

Transfer Number:

Repair Search | Refresh | Close

supryll | 8/6/2009 | 12:58 PM | CAPS | NUM | INS | SCRL

start | Inbox - Microsoft Out... | Arms Services Repair | Current Cases - Micro... | 12:58 PM

RECEIVED
AUG 14 2009
BY:

PS 10680

3664

24"
LL 2/64
4#
.006

July 28, 2009

Serial Number: 85875
Model: 700
RE00172492

Remington Arms Co, Inc.
Attn. Arms Service / Factory Only
14 Hoefler Ave
Ilion, NY 13357

To Whom it May Concern,

Enclosed is a Model 700, 222 Caliber Rifle, S/N 85875. I was advised by one of your instructors at an armorer class to send the rifle in for factory repair. The Rifle sometimes fires by itself right after you close the bolt with a round in the chamber making very unsafe. The instructor thought that maybe it was a bad trigger assembly. If you need to contact me feel free to call me at work or you can E-Mail me, what ever is easiest for you. Thanks for your help with this.

Robert Cunningham
Marshal
Wakarusa Police Department
102 S. Spring St.
P.O. Box 607
Wakarusa, IN 46573-607
574-862-4200
bdcunningham@verizon.net

Home contact and shipping information:

401 E. Waterford St.
Wakarusa, IN 46573
574-862-2526
Cell 574-536-5444

could not duplicate concern.
Replace TPA, check over, clean
under bolt lock program
Low $20.00 + S+H

Quote