

Remington Arms Co., Inc.
Product Service
Legal Case #:3906

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
178997	10/30/2009	11/2/2009	11/2/2009				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Rex	Dunn	304 N Harry Jr.	Desloge	MO	63601		C 573-631-6994

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015 Improper Maintenance		Unknown	
S	fires on safe release	Concern:1007 Fired on Safe Release		
C				

11/3/09 Per letter with firearm, his son went to fire and it would not. He pointed it up and tried to pull again and it fired. Now it fires without pulling the trigger.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPR	20000	A6878183	LA	2/27/1980
Date Purchased	Where Purchased	Accessories	Original Owner			
	WILLIAMS SHTR SUP QUINCY IL	SCOPE,SEE THRU MOUNTS	U			

CONCERN:DELAYED FIRING

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace TPA under BLSM program price						
	Repair/Replacement Cost	Repair/Replacement Date				
	45.39	11/3/2009				

11/3/09 TPA contaminated with a dried sticky lube residue causing sear to work sluggish. Replace TPA, check over, clean under BLSM price of \$120 + S&H.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		11/2/2009
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4015	Improper Maintenance	
Barrel	Description		22" 3006 SPR
	Date Code		LA
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Worn; Functioning	RUSTY
	Stock Condition	Worn; Functioning	MARS/SCRATCHES
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY/STICKY
	Pull	---Select---	4.5#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		SCOPE,SEE THRU MOUNTS

Arms Services Repair & Estimate System

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

Repair Inquiry

Repair Number: **RE00178997** Serial: A6878183 Model 700 Center Fire Caliber: 30-06 W/SCOPE Produced: 02/27/1980 Repeirment: Status: Repairing 11/2/2009 7:00:32 AM

Verify Repair

Address Information

Customer: Received From: Return To: Received From:

Name: **REXDUNN** **REXDUNN**

Address 1: **304 NORTH HARRY HT** **304 NORTH HARRY HT**

Address 2: PO Box: PO Box:

City: **DESLOGE** **DESLOGE**

State: **MO** Zip Code: **63601** Country: **US** State: **MO** Zip Code: **63601** Country: **US**

FFL:

Contact / Condition	Problems	Estimate	History / Status	Shipping / Billing
Date	Code	User ID	Desc1	Desc2
10/30/2009 8:20	New	schultsm	Repair Added	
11/2/2009 7:00	Mant	travisbw	Repair Maintenance	Status: Repairing

Shipping Hold: ☐ Interface Hold: ☐ Estimate Sent: ☐ Parts Received: ☐ Passed Inspection: ☐ Return As Received: ☐ Has been Approved: ☐ Internal Repair: ☐

Current Status: Repairing 11/2/2009 7:00:32 AM schultsm

Repair Bench: ILN

Repair Location: ILN

Current Location: ILN

Transfer Number:

Repair Search Refresh Close

supvll 11/2/2009 7:35 AM CAPS NUM INS SCRL

start @ Arma Services Ra... 2009 VACATION... OCTOBER 01 2009

Repairing under Bolt lock Modification program.

1
27
20
35.39
42.39
37.
45.39

RECEIVE
NOV 03 2009

BY:

3906

22"
LAZ/50
4.5#

DEAR Sir

I am a very big Remington fan. But I have a problem with my 30-06. When it first happened my son had a huge drop time back in the crosshairs. When he went to squeeze the trigger it would not fire. So he pointed it up turned it sideways to look what might be wrong, pulling the trigger again it fired. Now it goes off without touching the trigger. I hope you can fix it and return to me by November 14 Missouri's opening day of deer season.

A Remington Man

Rex Dunn

304 North Harry Jr.
Desloge, Mo. 63601

Cell Phone #
573-631-6994

Serial Number: **A6878183**

Model: **700**



RE00178997

PT

T.A. contaminated with a
dried & sticky lubrication
residue, causing sear to
work sluggish. Replace TPA,
check over, clean under
bolt lock program. Rec
\$20.00 + S&H

Quote