

Remington Arms Co., Inc.
Product Service
Legal Case #:3952

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
181557		11/11/2009	3/4/2010				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Hunters Refuge	David Farrell	Hunters Refuge	7013 Dollar Way Rd	Whitehall	AR	71602		W 870-247-9000

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Fires on Safety release	Cause:4064 Not Examined by Product Service		Unknown
C	Concern:1007	Fired on Safe Release		

Matt Davis (sales rep) for Murski-Breeding called. He got a call from Hunters Refuge in Whitehall, AR. They have a M/700 XCR that is experiencing FSR. Dealer bought it from Sports South. Dealer sold it to consumer & after FSR the consumer brought it back & dealer took care of consumer. Dealer wants a replacement gun. dmf

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM RUM	84448	S6643867		3/17/2008 4:31:13 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	SPORTS SOUTH LLC		U			

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Not examined by Product Service						
	Repair/Replacement Cost	Repair/Replacement Date				

11/11/09: Sending ARS label & letter. dmf 3/4/10: Factory replaced gun. dmf

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment



www.remington.com

Remington Arms Company, Inc.
870 Remington Drive
P. O. Box 700
Madison, NC 27025-0700

ARS LABEL REQUEST FORM

DATE:	11/11/2009	REQUESTED BY:	dmf
QUANTITY:	1	WEIGHT PER PACKAGE:	10 lbs
PLEASE CHECK ONE:			
MEDIA COORDINATOR TO MAIL		I WILL MAIL xxxxxxxxx	
DESCRIPTION:	Ref# 3952 Rifle		

LABEL INFORMATION

MAIL LABEL TO:	Hunters Refuge Attn: David Farrell 7013 Dollar Way Rd Whitehall, AR 71602
RETURN ITEM TO:	Remington Arms Attn: Fred Supry Ilion, NY

PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR

4XX596 NOV 11, 2009 ALL CURR USD 1 OF 1
SERVICE GND COM ACT WT 10.0 LBS
TRACKING# 1Z4XX5969067688207
REF 1:HUNTERS REFUGE/DAVID/DMF
REF 2:REF# 3952

HANDLING CHARGE 0.00
SINGLE-PIECE PUB RATE CHRG: SVC T/P USD
DV 0.00 COD 0.00 RS 0.50
DC 0.00 DGD 0.00 SD 0.00
AH 0.00 PR 0.00 SP 0.00
TOT PUB CHG 8.83 PUB+HANDLING 8.83