

Remington Arms Co., Inc.
Product Service
Legal Case #:3657

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
172269	8/3/2009	8/4/2009	8/4/2009				

Customer Information

Type	Business	First Name	Last Name	Street	City State	Zip	Age	Contact
Reporter	Gander Mountain	*	Gander Mountain	151 Market Square Blvd.	Tyler TX	75703		W 903-839-8205

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015	Improper Maintenance		
S	Gun has gone off 3 times without pulling trigger	Firing Pin Follows Down	Unknown	
C	Concern:1031			

Dealer reported: Customer said the rifle has gone off 3 times without pulling the trigger. dmf

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPR	*	A6731869	LV	2/19/1979
Date Purchased	Where Purchased	Accessories	Original Owner			
	CULLUM/BOREN DALLAS TX	AFT MKT RECOIL PAD	U			

CONCERN:GOES OFF WITHOUT PULLING TRIGGER

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Repair at special price under BLSM program						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$60.38	8/11/2009				

8/11/09: Per Fred S. - Trigger assembly dirty & sticky. Trigger binds, will follow down. Replace trigger

assembly, check over, clean under BLSM program at special price. dmf

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		8/4/2009
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4015	Improper Maintenance	
Barrel	Description		22" 3006 SPR
	Date Code		LV
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	

	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.013
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY/STICKY TRIG SLUGGISH
	Pull	---Select---	3#
	Altered	False	SAFETY HAS BEEN UPDATED
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		AFT MKT RECOIL PAD

Repair Inquiry

Repair Number: RE00172269 Serial: A6731863 Model: 700 Center Fire Caliber: 30-06 SPG Produced: 02/19/1979 Repairman: Bruce Travis
Verify Repair Status: ApprovalHold 8/4/2009 5:37:20 AM

Address Information
Customer: ☒ Received From Return To: ☐ Received From
Name: GANDER MOUNTAIN GANDER MOUNTAIN
Address 1: ATTN CINDY KILBRIDE 151 MARKET SQUARE BLVD
Address 2: 1180 E 5TH ST SUITE 1300 PO Box: PO Box:
City: SAINT PAUL TYLER
State: MN Zip Code: 55101 Country: US State: TX Zip Code: 75703 Country: US

Contact / Condition		Problems	Estimate	History / Status		Shipping / Billing	
Date	Code	User ID	Desc1			Current Status	
8/3/2009 9:56:55	New	schultscm	Repair Added	☐ Shipping Hold		ApprovalHold	
8/3/2009 9:58:18	Expedite	schultscm	From Check In	☐ InterFace Hold		8/4/2009 5:37:20 AM	
8/4/2009 5:35:33	Maint	Travisbw	Repair Maintenance	☐ Estimate Sent		Travisbw	
8/4/2009 5:37:20	Estimate	Travisbw	Estimate Update	☐ Parts Received		ApproveRack	
8/4/2009 5:52:14	Expedite	pencerl	From Repair Bench	☐ Passed Inspection		Repair Location	
8/4/2009 6:00:25	ApprovalHold	System	Immediate SAP Allocation	☐ Return As Received		ILN	
				☐ Has been Approved		Current Location	
				☐ Internal Repair		ILN	
						Transfer Number	

Repair Search Refresh Close



3657

Service Request
Service Order # 2143

LV 2/99
22"
3#
1013

SHIPPED TO VENDOR/STORE:

Remington Arms Co FFL# 1-56-02461
14 Hoefler Ave.

Llion, NY 13357

Attn: Repairs

Date Shipped: 07/24/2009

Phone: (800) 243-9700

RETURN SHIP TO:

Gander Mountain, FFL# 5-75-423-01-9b-03021
Attn: Gun Parts Dept.
151 Market Square Blvd.
Tyler, TX 75703

FIREARM INFORMATION:

Manufacturer: Remington Arms Co Inc.

Type: Rifle

Serial Number: A6731869

Model: 700

Cal/Ga.: .30-06cal

Cased?: ☐

DESCRIPTION OF ITEM RETURNED:

Remington 700 30--06 serial # A6731869.

REASON FOR RETURN:

Customer stated that the rifle has gone off three time with out pulling the trigger. Customer he fill the gun to be unsafe. Please call billy Nash if you has any question at 903-839-8205 ext 2151.

ATTENTION VENDOR

Please contact me with any questions or concerns.

Billy Nash

(903) 839-8205

BILLING INFORMATION:

Please include the service order number on all invoices and correspondence:

SHIP TO ABOVE ADDRESS

Forward all invoices to: **180 East 5th Street**
Suite 1300
St. Paul, MN 55101

TRIG. ASSM. DIRTY + STICKY.
TRIG. BINDS, will follow down.
Replace TPA, check over, clean
under BOLT LOCK program
Per \$ 20.00 + s&h.

Quote

Serial Number: **A6731869**

Model: **700**



RE00172269