

Remington Arms Co., Inc.
Product Service
Legal Case #:4475

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
193181	3/31/2010	4/7/2010	4/7/2010				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Jerry	Garner	104 Cottage Row	Morehead City	NC	28557		H 252-726-0842 E northst401@aol.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S fired on safe release	Cause:4038 Could Not Duplicate Concern Concern:1007 Fired on Safe Release		Unknown	
C				

4/8/10 Per note with rifle, this firearm discharged while unloading a live round from the chamber. The round went off as the safety was moved from safe to fire to unlock the bolt. Perform the necessary Safety Modification to insure there is no recurrence of this.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/30-06 SPR	20000	6896638	DZ	9/10/1975
Date Purchased	Where Purchased	Accessories	Original Owner			
	OUTDOOR SPORTS HQ DAYTON OHIO	TWO PIECE SCOPE BASE	U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean under BLSP program price						
	Repair/Replacement Cost	Repair/Replacement Date				
	10.00	4/8/2010				

4/8/10 Per Ilion, could not duplicate concern. Replace TPA, check over, clean, under bolt lock program for \$20 + S&H.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
	Examiner		B.TRAVIS
	Exam Date		4/7/2010

Examination	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 30-06 SPR
	Date Code		DZ
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.011
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	5.5#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		TWO PIECE SCOPE BASE

Repair Number: RE00193181	Serial: 6896638 Model: 700 Center Fire Caliber: 3006 SPRG Produced: 09/10/1975	Repairman: Mike Lawson	Status: Estimating 4/7/2010 2:24:57 PM
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Address Information	
Customer: JERRY GAMER Address 1: 104 COTTAGE ROW Address 2: PO BOX City: MOREHEAD CITY State: NC Zip Code: 28557	Received From: JERRY GAMER Return To: JERRY GAMER Address: 104 COTTAGE ROW PO Box: PO BOX City: MOREHEAD CITY State: NC Zip Code: 28557 Country: US

Contact / Condition	Problems	Estimate	History / Status	Shipping / Billing
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Date	Code	User ID	Desc1	Desc2		Current Status
3/31/2010 1:27:3	New	thomaspe	Repair Added		<input type="checkbox"/> Shipping Hold	Estimating
3/31/2010 5:05:0	EmailSent	ArmEmail	Repair Received	NORTHST401@A	<input type="checkbox"/> Interface Hold	4/7/2010 2:24:57 PM
3/31/2010 5:05:3	EmailVerified	ArmEmail	Receipt	NORTHST401@A	<input type="checkbox"/> Estimate Sent	lawsonmj
4/7/2010 7:20:04	Expedite	penceil	From: Check In	To: Repair Bench	<input type="checkbox"/> Parts Received	Repair Bench
4/7/2010 3:19:48	Maint	lawsonmj	Repair Maintenance	Status: Estimating	<input type="checkbox"/> Passed Inspection	Repair Location
					<input type="checkbox"/> Return As Received	ILN
					<input type="checkbox"/> Has been Approved	Current Location
					<input type="checkbox"/> Internal Repair	ILN
						Transfer Number

Repair Search	Refresh	Close
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RECEIVED
APR - 8 2010

BY: _____

$$\begin{array}{r} 27 \\ 20 \\ \hline 47 \\ - 37 \\ \hline 10 \end{array}$$

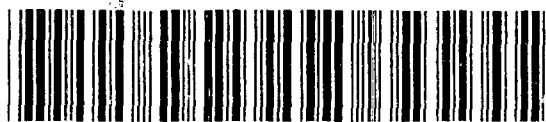
4475

22"
5.5"
DZ 9/75
1011

Model Number: 700 BDL .30 - .06		Serial Number: 6896638	
Name: Jerry Garner		Date of Purchase: 10/1978	
Address (no PO Boxes): 104 Cottage Row			
City: Morehead City		State: NC	Zip: 28557
Phone (Daytime): 252-726-0842		Fax: 252-726-0847	
E-mail Address: northst401@aol.com			
Please describe your problem:			
<p>This firearm discharged while unloading a live round from the chamber. The round went off as the safety was moved from "safe" to "fire" to unlock the bolt. Please perform the necessary Safety Modification to insure there is no recurrence of this extremely dangerous event!</p> <p>You can keep your coupon for the orange cap, instead, send me one for new underwear...</p> <p>Thank You,</p> <p>Jerry</p> <p><i>could not duplicate concern. Replaced TPA, checked every clean. Upden bolt lock program. Ron B 20.00 + s&h.</i></p> <p>500 characters left</p> <p>Quote</p>			
NOTE: Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time.			
<input type="checkbox"/> WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.			

Serial Number: 6896638

Model: 700



RE00193181

Print

Reset

arm before sending it.
 prevent further damage in
 in a
 may not be returned.)
 arm to prevent loss or

or UPS or Parcel Post.
 ige or loss
 o purchase insurance from your