

Remington Arms Co., Inc.
Product Service
Legal Case #:4225

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
185550	1/8/2010	1/11/2010	1/11/2010				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Gordon's Hdwe		Gordon's Hdwe	656 W Broad St	Smithville	TN	37166		H 931-597-8665

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD shot hole in tire	Cause:4038 Could Not Duplicate Concern		Unknown	
S	Concern:1008 Fired on Bolt Closing			
C				

1/14/10 Per letter with rifle, this gun went off when he bolted it and shot a hole through his tire. He says he should have sent it sooner so I don't know how long ago this incident happened. He wants a quote to have it blued.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	20000	A6213929	EZ	10/1/1975
Date Purchased	Where Purchased	Accessories	Original Owner			
	BADGER SHOOTERS OWEN WISC	SCOPE BASE,BOTTOM HALF OF RINGS	U			

CONCERN:WENT OFF WHEN BOLTED

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV

Per Ilion inspect/decision, replace TPA, clean at BLSM price, quote to refinish

Repair/Replacement Cost	Repair/Replacement Date

1/14/10 Per Ilion, could not duplicate concern. Trig set screws altered. Replace TPA, check over, clean under BLSM price \$20 + S&H. Quoting for refinish.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/11/2010
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 270 WIN
	Date Code		EZ
	Bore Plugged	False	
	Bulged	False	
	Fired	False	

	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	SYN STOCK
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.009
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	4#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		SCOPE BASE,BOTTOM HALF OF RINGS

Arms Services Repair & Estimate System

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

Repair Inquiry

Repair Number: RE00185550 Serial: A6213929 Model 700 Center Fire Caliber: 270 WIN Produced: 04/08/1975 Repairman: Bruce Travis Status: ApprovalHold 1/11/2010 1:35:36 PM

Address Information

Customer: ☒ Received From Return To: ☒ Received From
 Name: GORDONS HARDWARE GORDONS HARDWARE
 Address 1: 656 WEST BROAD STREET 656 WEST BROAD STREET
 Address 2: PO Box: PO Box:
 City: SMITHVILLE SMITHVILLE
 State: TN Zip Code: 37166 Country: US State: TN Zip Code: 37166 Country: US
 FFL: ☐ ☐ ☐ ☐ ☐ ☐

Contact / Condition	Problems	Estimate	History / Status	Shipping / Billing
Date	Code	User ID	Desc1	Desc2
1/9/2010 7:40:09 A	New	schultscr	Repair Added	
1/9/2010 7:42:00 A	Expedite	schultscr	From: Check In	To:
1/11/2010 10:14:34	Maint	Travisbw	Repair Maintenance	Status: Estimating
1/11/2010 1:35:36	Estimate	Travisbw	Estimate Update	Status: ApprovalHold
1/11/2010 1:36:03	ApprovalHold	System	Immediate SAP Allocatio	

Repair Search Refresh Close

RECEIVED
 JAN 13 2010

BY:.....

EZ 10/95
2211
4#
.009

pair
4225

This gun went off when I bolted.
Shot hole through my tire. Should have
sent sooner. Would like to get quote to
have bleed. Thanks for your time.

SHIPPING DEPT.
(931) 597-8665
GORDON'S HARDWARE
656 WEST BROAD STREET
SMITHVILLE TN 37166

11 LBS
DWT: 47, 15, 2
1 OF 1

SHIP TO:
ARMS SERVICE REPAIR
REMINGTON ARMS COMPANY
14 HOEFER AVE
ILION NY 13357

Home 615-536-5930
Cell 615-464-0408

Keith Farler

(Could not get scope base off.)
Bolt is in box

Serial
Number:

A6213929

Model: 700



RE00185550

could not duplicate concern.
Trig set screws altered.
replace TPA, check oven, clean
under bolt lock program Rep
\$20.00 + s+m. Quote for metal
refinish. Quote