

Remington Arms Co., Inc.
Product Service
Legal Case #:4313

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
187610	1/27/2010	1/28/2010	1/28/2010				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Earl	Harvey	864 Brentwood Dr	Norfolk	VA	23518		H 757-588-2860

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	fired when opening the bolt	Concern:1020 Fired on Bolt Opening	Unknown	
C				

2/4/10 Per letter with rifle, he went to unload the gun and released the safety and started to pull the bolt back to eject shells and the gun fired on its on.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPR	20000	6441886	KU	5/1/1971
Date Purchased	Where Purchased	Accessories	Original Owner			
	WHITE STORES WICHITA FALLS TEX		U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean under BLSM program price						
Repair/Replacement Cost	Repair/Replacement Date					
82.23	2/4/2010					

2/4/10 Per Ilion, could not duplicate concern. Trig set screws altered. Repalce TPA, check over, clean under bolt lock program for \$20 + S&H.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/28/2010
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4006	Altered Adjustments or Components	
Barrel	Description		22" 3006 SPR
	Date Code		KU
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	SOME MARS/SCRATCHES
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.012
	Notch	Slightly Worn; Functioning	DIRTY
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	4.5#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	

Arms Services Repair & Estimate System

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

Repair Inquiry

Repair Number: **RE00187610** Serial: 6441886 Model 700 Center Fire Caliber. 270 WIN Produced: 06/02/1971 Repairman: **Bruce Travis**
 Verify Repair Status: **ApprovalHold 1/28/2010 8:15:03 AM**

Address Information

Customer: **EARL W. HANVEY** Received From: **EARL W. HANVEY** Return To: **EARL W. HANVEY** Received From:
 Address 1: **864 BRENTWOOD DR** Address 2: **864 BRENTWOOD DR** PO Box: PO Box:
 City: **NORFOLK** City: **NORFOLK** State: **VA** State: **VA** Zip Code: **23518** Zip Code: **23518** Country: **US** Country: **US**
 FFL:

Contact / Condition	Problems	Estimate	History / Status	Shipping / Billing
Date	Code	User ID	Desc1	Desc2
1/27/2010 11:25:31 AM	New	coffink	Repair Added	
1/27/2010 11:27:18 AM	Expedite	coffink	From: Check In	To:
1/28/2010 7:20:07 AM	Maint	travisbw	Repair Maintenance	Status: Esti
1/28/2010 8:15:03 AM	Estimate	travisbw	Estimate Update	Status: App
1/28/2010 8:16:05 AM	ApprovalHold	System	Immediate SAP Allocation	
1/28/2010 8:47:10 AM	Expedite	pencert	From: Repair Bench	To: Approv

Shipping Hold ☐ InterFace Hold? ☐ Estimate Sent ☐ Parts Received ☐ Passed Inspection ☐ Return As Received ☐ Has been Approved ☐ Internal Repair ☐

Current Status: **ApprovalHold**
 1/28/2010 8:15:03 AM
 travisbw
 ApproveBack
 Repair Location: **ILN**
 Current Location: **ILN**
 Transfer Number:

Repair Search Refresh Close

27
35
20.73
82.23

RECEIVED
JAN 29 2010

BY:.....

4313

EARL W Hanvey
864 Brentwood DR
NORFOLK VA 23518

Jan 20, 10

22"
145711
4.5"
012

757-588 2860 OR 757-650-6078

I went to unload the gun Released the safety Started to pull the bolt back to eject shells and gun fired on its own.

Please check for any defects as to why this happened, It did this about 30 times and it scared me with my grand children being near me.

Thank you

Earl Hanvey

Serial Number: 6441886

Model: 700



RE00187610

could not duplicate concern.

TRIG. SET SCREWS ALTERED.

Replace TPA, check over, clean under bolt Lock Program

Con \$ 20.00 + S&H

Quote