

Remington Arms Co., Inc.
Product Service
Legal Case #:4229

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
185754	1/11/2010	1/12/2010	1/12/2010				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Harry	Herman	397 Rex Poole Rd.	Harrisburg	LA	71340		H 318-744-5535

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern	Unknown	
S	Concern:1008	Fired on Bolt Closing		
C	Fired on bolt closing			

Dealer sent gun in for customer. Customer reported in a letter - He has had a problem with it firing when the bolt is closed. He feels it is very unsafe. dmf

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	25771	C6455879	EJ	10/20/1989
Date Purchased	Where Purchased	Accessories	Original Owner			
	SPORTS SOUTH INC.	TWO PIECE SCOPE BASE	U			

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Repair @ 1/2 normal cost to restore confidence in rifle						
Repair/Replacement Cost	Repair/Replacement Date					

1/14/10: Per Fred S. - Could not duplicate concern. Replace trigger assembly, check over, clean at 1/2 normal cost to restore confidence in rifle. dmf

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/12/2010
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22 " 270 WIN
	Date Code		EJ
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.012
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Like new; Functioning	DIRTY/RUSTY
	Pull	---Select---	6#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		TWO PIECE SCOPE BASE

Repair Inquiry

Repair Number: RE00185754

Serial: C6455879 Model 700 Center Fire Caliber:
270 WIN Produced: 10/20/1989

Repairman: Bruce Travis

Status: ApprovalHold 1/12/2010 8:53:43 AM

Address Information

Customer: ☒ Received From: ☐ Return To: ☐ Received From:

Name: BLADE N BARREL SPORTING GOODS BLADE N BARREL SPORTING GOODS

Address 1: 2135 EAST OAK ST 2135 EAST OAK ST

Address 2: PO Box: PO Box:

City: JENA JENA

State: LA Zip Code: 71342 Country: US State: LA Zip Code: 71342 Country: US

FFL

Contact / Condition Problems Estimate History / Status Shipping / Billing

Date	Code	User ID	Desc1	Desc2
1/11/2010 2:25:1	New	coffink	Repair Added	
1/12/2010 8:24:3	Maint	Travisbw	Repair Maintenance	Status: Estim
1/12/2010 8:53:4	Estimate	Travisbw	Estimate Update	Status: Approv
1/12/2010 8:54:0	ApprovalHold	System	Immediate SAP Allocation	
1/12/2010 9:38:1	Expedite	pencerl	From: Repair Bench	To: ApproveR

☐ Shipping Hold☐ InterFace Hold☐ Estimate Sent☐ Parts Received☐ Passed Inspection☐ Return As Received☐ Has been Approved☐ Internal Repair

Current Status

ApprovalHold

1/12/2010 8:53:43 AM

Travisbw

ApproveRack

Repair Location

ILN

Current Location

ILN

Transfer Number

Repair Search

Refresh

Close

supryll 1/12/2010 12:41 PM CAPS INUM IN5 SCRE

start Microsoft Arms Services Re... Enter New Case... OVER-Global.com

RECEIVED
JAN 13 2010
BY:.....



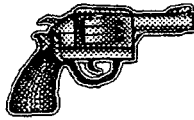
BLADE-N-BARREL

SPORTING GOODS AND PAWN SHOP

Carl Smith - Owner

2135 East Oak St.
P.O. Box 1467
Jena, LA 71342

Monday-Friday 9-5
Ph. 318-992-6891
Fax: 318-992-0326



Reynolds -
Enclosed ADL Wood
270 Bolt 700 # C6455879.

Returning for Customer
See attached Letter

Thanks
Carl Smith

Serial Number: **C6455879**

Model: **700**



RE00185754

could not duplicate concern.
replace TPA, check over, clean AT
1/2 normal cost to restore
confidence in rifle.

Quade

4/22/9

2211
ES 10/89
68
012

TO: Remington Arms Co.

ATT Repair Service

S/N-C6455879

My Gun - AXL 270 has a problem
When you bolt it & try to shoot it
When you work the bolt it will
go off when you start down with it
after you have put a shell in the barrel
& sometimes when it don't go off the
trigger won't make it shoot.

This has happened to me several
times & the Gun is very unsafe.
So please fix this gun if its anyway
possible.

Thank you
Harry Milford Herman

Phone # 318-744-5535

Address: Harry Milford Herman
397 Rex Poole Road
Harrisonburg, Va.

71340

P.S. - I cleaned & put Rem oil in
Barrel