

Remington Arms Co., Inc.
 Product Service
 Legal Case #:3913

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
179106	11/2/2009	11/3/2009	11/13/2009				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Shawn	Hylton	130 Mount Moriah Rd.	Eagle Rock	VA	24085		W 540-884-1784 F 540-884-3597 E shawnh@systemstechnologyofva.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Shot hole in truck & shattered window	Cause:4015 Improper Maintenance Concern:1007 Fired on Safe Release	Unknown	
S				
C				

Customer reported: Gun misfired when safety was flipped off when unloading. Bullet went through the door of his truck & shattered glass in truck window. Put a hole through the side of truck. Came very close to daughter's leg. She was holding the door open with her foot while sitting in the seat and pointing the gun out the opening when it happened. Have not used the gun since. dmf

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/243 WIN	*	A6518434	EO	10/19/1977
Date Purchased	Where Purchased	Accessories	Original Owner			
	J C PENNY STATESVILLE NC	TWO PIECE SCOPE BASE	U			

CONCERN:FSR - PROPERTY DAMAGE

Ammunition Information - None Defined
 Other Products Information - None Defined
 Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Repair at no charge - gesture of goodwill						

Locking	Lug Condition	Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	DIRTY ACTION
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.011
	Notch	Like new; Not Functioning	SLUGGISH/BINDS
	Tests	Test Fired	False
		False	
Feeding Test			
Trigger	Condition	Slightly Worn; Functioning	DIRTY/STICKY SEAR WORKS SLUGGISH/BINDS
	Pull	---Select---	6#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		TWO PIECE SCOPE BASE

Arms Services Repair & Estimate System

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

Repair Inquiry

Repair Number: **RE00179106** Serial: A6518434 Model 700 Center Fire Caliber: 243 WIN Produced: 10/19/1977 Repairman: Dale Lewis
 Verify Repair Status: Packed 11/3/2009 6:17:36 AM

Address Information

Customer: Received From Return To: Received From
 Name: SHAWN HYLTON SHAWN HYLTON
 Address 1: 130 MOUNT MORIAH RD 130 MOUNT MORIAH RD
 Address 2: PO Box: PO Box:
 City: EAGLE ROCK EAGLE ROCK
 State: VA Zip Code: 24085 Country: US State: VA Zip Code: 24085 Country: US
 FFL:

Contact / Condition	Problems	Estimate	History / Status	Shipping / Billing		
Date	Code	User ID	Desc1	Desc2	Shipping Hold	Current Status
11/2/2009 8:32:0	New	thomaspe	Repair Added		<input type="checkbox"/>	Packed
11/2/2009 1:54:4	Expedite	penceil	From: Check In	To: Repair Bench	<input type="checkbox"/>	11/3/2009 6:17:36 AM
11/2/2009 3:06:3	Estimate	lewisdb	Estimate Update	Status: Estimating	<input type="checkbox"/>	travisbw
11/3/2009 6:17:2	Maint	travisbw	Repair Maintenance	Status: Estimating	<input type="checkbox"/>	Product Services
11/3/2009 6:17:3	PackedEst	travisbw	Placed in PS Back Rack	HOLD FOR DISPOSITIO	<input type="checkbox"/>	Repair Location
					<input type="checkbox"/>	ILN
					<input type="checkbox"/>	Current Location
					<input type="checkbox"/>	ILN
					<input type="checkbox"/>	Transfer Number
					<input type="checkbox"/>	

Repair Search Refresh Close

Sear was sticking due to
 buildup of sticky residue.

32 yrs. old

FRED

RECEIVED
 NOV 05 2009

BY:.....

10-30-09

+

3913



22"
EO 12177
C#
011

General Repair Form

Back to Repair Services

NOTE: Please complete and print this form, and then include it with your firearm

Model Number: Model 700		Serial Number: A6518434	
Name: Shawn Hylton		Date of Purchase: 1970's	
Address (no PO Boxes): 130 Mount Moriah Road			
City: Eagle Rock		State: Va	Zip: 24090 24085
Phone (Daytime): 540-884-1784		Fax: 540-884-3597	
E-mail Address: shawnh@systemstechnologyofva.com			
<p>Please describe your problem:</p> <p>Gun misfired when safety was flipped off when unloading. bullet went through the door of my truck and shattered the glass and put a hole through the side of my truck. came very close to my daughters leg. she was holding the door open with her foot while sitting in the seat and pointing the gun out the opening when it happened. "Very scary" Have not used the gun since.</p>			
125 characters left			
NOTE: Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time.			
<p>⚠ WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.</p> <ul style="list-style-type: none"> :: Record the serial number of your firearm before sending it. :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.) :: Remove all accessories from your firearm to prevent loss or damage. :: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier. 			

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Other Sites

Serial Number:

A6518434

Model: 700



RE00179106