

Remington Arms Co., Inc.
Product Service
Legal Case #:3877

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
178126	10/21/2009	10/22/2009	10/22/2009				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	J&S Gun Depot	*	J&S Gun Depot	404 Sheriff Mill Rd.	Easley	SC	29642		W 864-859-9065

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern			Unknown
S	Fires on Safe release Concern:1007 Fired on Safe Release			
C				

Dealer reported: Gun fires when taken off safety. dmf

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	27476	E6527738	BT	1/22/1999
Date Purchased	Where Purchased	Accessories	Original Owner			
	FABER BROS INC	TWO PIECE SCOPE BASE,SLING	U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Repair at n/c as gesture of goodwill						

Repair/Replacement Cost	Repair/Replacement Date
\$62.38	10/27/2009

10/27/09: Per Fred S. - Could not duplicate concern. As gesture of goodwill - replace trigger assembly @ n/c. dmf

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		10/22/2009
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
	Description		22" 270 WIN

Barrel	Date Code		BT
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.013
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Like new; Functioning	
	Pull	---Select---	4#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		TWO PIECE SCOPE BASE,SLING

Arms Services Repair & Estimate System

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

Repair Inquiry

Repair Number: RE00178126 Serial: E6527738 Model 700 Center Fire Caliber: Repairman: Bruce Travis
Verify Repair Status: Repairing 10/22/2009 8:34:04 AM
270 WIN Produced: 01/22/1999

Address Information

Customer: Received From Return To: Received From
Name: J S GUN DEPOT J S GUN DEPOT
Address 1: 404 SHERIFF MILL ROAD 404 SHERIFF MILL ROAD
Address 2: PO Box PO Box
City: EASLEY EASLEY
State: SC Zip Code: 29642 Country: US State: SC Zip Code: 29642 Country: US
FFL: _____

Contact / Condition	Problems	Estimate	History / Status	Shipping / Billing
Date	Code	User ID	Desc1	Current Status
10/21/2009 5:18	New	valentids	Repair Added	Repairing
10/21/2009 5:23	Update	valentids	Repair information change	10/22/2009 8:34:04 AM
10/21/2009 5:24	Expedite	valentids	From: Check In	System
10/22/2009 8:04	Maint	Travisbw	Repair Maintenance	Repair Bench
10/22/2009 8:34	Estimate	Travisbw	Estimate Update	Repair Location
10/22/2009 8:34	Repairing	System	Immediate SAP Allocation	ILN
				Current Location
				ILN
				Transfer Number

Repair Search

Refresh

Close

RECEIVED
OCT 23 2009

BY: _____

3877

22"
DT. 1/99
4#
.013

J & S Gun Depot
404 Sheriff Mill Road
Easley, SC 29642
864 859 9065

Remington Arms
14 Hoefler Ave
N.Y.

13357

Gun fires when taken
off safety.

Shila Juller
J & S Gun Depot

Number: **E6527738**

Model: **700**



RE00178126

could not duplicate concern.
As a good-will gesture will,
replace TPA AT N/C

#230145

(Second time in for repair)