S.

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					ington Arms Product Ser Legal Case #	vice						
Case Inform	ation			•	0	*						
RE# 180080	Date O 11/11/	-	Date Openeo 10/26/200		Date (11/16		Incider	nt Date	P	re Lit	Lit	Obsolete
Customer In												
••	Business	First Name	Last Name		Street		City	State	Zip	Age	_	ontact
Incident		Patrick	Jacobs	12	233 S. Cheye	nne Ct	Tacoma	WA	98405		H 253	8-441-8064
Incident Info	rmation											
Cla	ims		С	odes			Repair Est	. Me	edical Ti	eatme	nt Me	dical Status
PI												
PD truck S C	damaged		6 Altered A 008 Fired on I	-	-	onents			Unkno	wn		
Guinage to moutside of his	s truck loadi	006 and he did ing it. It fired w	hen he closed	the bolt b	plowing a ho	le through	h the floorboa	ard and	took out	the oil	pan.cm	
Mfg.		Туре			Mod	el/Ga.			SKU	S	erial B	bl. DOM
Remingto		CF/BA			700/27	'0 WIN			20000		26757 1	.W 2/1/1972
Date Purch		Where Purch				sories		Orig	inal Owi	ner		
CONCERN:		KELS INC QU ERTY DAMA		I WO PI	ECE SCOPE	BASE,H	ARD CASE		U			
Ammunition	Informatior	1	- ,,									
Mi	g.	Туре	•	Cal./G	a.	SKU	UPC	2	DOM		Mfg.	Code
Remir	ngton	CLSP/1	50	270 W	ſN							
Conc		Othe	r	Factor	ry	Reload						
0	: 			Y		N						·
Other Produc	ts Informati	on - None Defi	ned									
Settlement				Ren	nington/700/	CF/BA						
Settle	ment	Release o	f Claims		lease Date		eimbursemen	nt sa	Cash ettlemen		m. Date APV	Cash Date APV
quoting for r altered	•									•	A BE Y	
		Repair/Rej Co		Repair	r/Replaceme Date	ent						
		47.		1	1/16/2009							
		m 11/16/09 Lef oolt handle was	t message for	Jacobs to	call. The en	gagement	t had been ad	justed (to the poi	nt that	it barely	held and

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
	Examiner		B.TRAVIS
	Exam Date		11/12/2009
xamination	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
	AI	tered Adjustments or	

http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=3886&Type=Case

11/17/2009

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Cause	4006	Components	POOR MAINTENENCE
	Description		22" 270 WIN
	Date Code		LW
	Bore Plugged	False	
Barrel	Bulged	False	
Durior	Fired	False	
	Fired while Obstructed	1	
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
Bolt	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	WORKS SLUGGISH
	Condition	Slightly Worn; Functioning	
Extractor	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
	Block Condition	Select	
Locking	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	Select	
	Exterior Condition	Worn; Functioning	RUSTY/DIRTY
Overall	Stock Condition	Worn; Functioning	MARS/SCRATCHES/DENTS
	Fore End Condition	Select	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Lift	Select	.008
Sear	Notch	Slightly Worn; Functioning	DIRTY
	Tests	Test Fired	False
Feeding Test	10303	False	
	Condition	Slightly Worn; Functioning	WILL FOLLOW DOWN
Trigger	Pull	Select	4#
	Altered	Тгие	SET SCREWS ALTERED MIN ON SEAR ENGAGEMENT
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		TWO PIECE SCOPE BASE,HARD CASE

QUOTATION

Remington Arms Company, Inc. 870 Remington Dr. P.O. Box 700

Madison, NC 27025-0700

ESTIMATING REPORT

Parts/Repairs Fax

www.remington.com info@remington.com

ALL PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.

800-243-9700

336-548-7801

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (4) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 15 DAYS, WE SHALL RETURN THE ITEM(S) AS RECEIVED POSTAGE DUE.

Repair Order		Description/Serial	Number			Received -	11/11/2009	
RE00180080 Account # - R		6526757				ate Date - nt Date -	11/16/2009 11/17/2009	
Customer				Return T	0			
PATRICK.	JACOBS			PATRIC				
1233 S CH	EYENNE CT			1233 S C	HEYEN	NE CT		
TACOMA.	WA 98405 US			TACOM	1A. WA 98405 US			
Phone (H) Phone (W)	(253)-441-8064		Fax Email					
Please Circle ()no							
	AMEX DISCOVER Card N	0		Exp. 2	Date			
PO Number					_			
	e ()stomer Signature				m Acct. <u>F</u>	Date		
	Desire Any Change Please Use				his Box	Date		
		otice: We process checks	electronically thro					
Reported		Prot	olems <u>Found</u>			· · · · · · · · · · · · · · · · · · ·		
				-	<u>.</u>			
M100	SEE CUSTOMERS LE		M123	FORV	VARD TO	PRODUC	Г SERVICE F	
M123	FORWARD TO PRODU FOR INSPECTIO	JCT SERVICE						
		Technician'	s Comments	• • • • • • • • • • • •		· · · · · · · · · · · ·	• • • • • • •	
ProblemNote								
11001011111000	for \$20.00	all as liecucu at 1/2	normai charge		gger assin		lock program	
	Estimate **C.O.D. /	Shipping and Handlin	g Charges are	NOT Include	ed in this (Quote	····· · · · · · · · · · · · · · · · ·	
<u>Material #</u>	Material Description		Qty	Warranty VOV	Price/	Discount	Extended	
Part				<u>Y/N</u>	<u>Unit</u>	Percent	<u>Amt</u>	
F305570	700 X-MARK PRO TRIG	ASSB RH BLACK	1	Y	\$90.00	0%	\$0.00	
Service								
4000114	GR-SHIPPING & HANDL	ING (GUN REPAIR		N	\$17.00	0%	\$17.00	
4000116	GR-LABOR		1	N	\$20.00	0%	\$20.00	
4000119	GR-TEST		1	N	\$20.00	50%	\$10.00	
					Sub Total		\$47.00	
				1	Est. Sales 7	fax:	\$3.06	
					Grand To	tal:	\$50.06	
							}	

Remington Arms Co., Inc. Product Service Legal Case #:3886

Case Info	rmation			Ū.			•			
RE#	Date O	pened	Date Opened(P	PS) Date Closed	Incide	nt Date	e Pr	e Lit	Lit	Obsolete
180080	11/11	/2009	10/26/2009	11/16/2009						
Customer	Informatio	n								
Туре	Business	First Name	e Last Name	Street	City	State	Zip	Age	С	ontact
Incident		Patrick	Jacobs	1233 S. Cheyenne Ct	Tacoma	WA	98405		H 253	-441-8064
Incident In	nformation									
Cla	aims		Code	S	Repair Es	st. Med	lical Tr	eatme	ent Me	dical Status
PI										
PD truck	damaged	Cause:4006	6 Altered Adjus	stments or Components			T.T. Jan a			
S		Concern:10	08 Fired on Bolt	Closing			Unkno	wn		
С										
10/26/09 1	Per email fr	om Supry, Ja	cobs alleges that	his 700 fired on the bol	t closing an	ıd shot	a hole in	n his t	ruck, da	maging the

oil pan and floor. He had to have it towed out of the woods.cm

Firearm Informat	tion						
Mfg.	Туре	Moo	lel/Ga.		SKU	Serial Bbl.	DOM
Remington	CF/BA	700/2	70 WIN		20000	6526757 LW	2/1/1972
Date Purchased	Where Purchased	Acce	essories		Original Owner		
	MERKELS INC QUINCY ILL		OPE BASE,H ASE	ARD	U		
CONCERN:FBC	C, PROPERTY DAMAGE						
Ammunition Info	ormation						
Mfg.	Туре	Cal./Ga.	SKU	UPC	DOM	Mfg. Co	de
Remington	CLSP/150	270 WIN					
Concern	Other	Factory	Reload				
0:		Y	Ν				
Other Products It	formation - None Defined						
Settlement	normation - None Defined						
		Remington/7	00/CF/BA				
Settlement	Release of Claims	Release Dat	e Reim	bursement	Cash	Reim. Date	Cash Date
Settlement	Refease of Chainis	Refease Day	c Kenn	buisement	Settlemen	t APV	APV
quoting for repa due to altered pa							
	Repair/Replacement Cost	Repair/Replace Date	ment				
	47.33	11/16/2009					
	g ARS.cm 11/16/09 Left mess yould slip off when the bolt h				been adjuste	d to the point t	hat it
Examination[Ren	nington/CF/BA]	<u></u>			••••••		
F							
	1						
http://cps03ap1	3:200/psaapp/PrintDispla	ay.aspx?ID=388	6&Type=Ca	ise		11/1	6/2009

PS 10804

PrintDisplay

Part	Sub-Part	Code	Comment
	Examiner]	B.TRAVIS
	Exam Date]	11/12/2009
Examination	Product Type]	RF
	Action Type]	A
	Assigned To		F.SUPRY
Cause	4006	Altered Adjustments or Components	POOR MAINTENENCE
	Description		22" 270 WIN
	Date Code		LW
	Bore Plugged	False	
	Bulged	False	
Barrel	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
Bolt	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	WORKS SLUGGISH
	Condition	Slightly Worn; Functioning	
Extractor	Cut Condition	Slightly Wom; Functioning	
·····	Ext/Eject Test	False	
	Block Condition	Select	
Locking	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	Select	
<u></u>	Exterior Condition	Worn; Functioning	RUSTY/DIRTY
Overall	Stock Condition	Worn; Functioning	MARS/SCRATCHES/DENTS
	Fore End Condition	Select	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
	Description]	STANDARD M/700 BOLT LOCK SAFETY
Safety	Function	Like new; Functioning]
	Lift	Select	.008
Sear	Notch	Slightly Worn; Functioning	DIRTY
	Tacta	Test Fired	False
Feeding Test	Tests	False	7

11/16/2009

PrintDisplay

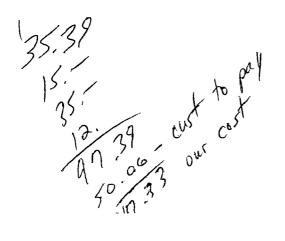
	M ORALDON	Slightly Worn; Functioning	WILL FOLLOW DOWN
Trigger	Pull	Select	4#
Ingger	Altered		SET SCREWS ALTERED MIN ON SEAR ENGAGEMENT
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		TWO PIECE SCOPE BASE, HARD CASE

Arms Services Repair & Estimate System Add Rèpair 🛛 Estimate Répair 🖉 Expedite Repair Inquiry Repair Tools CSR Tools 💐 Repair Inquiry Serial: 6526757 Model 700 Center Fire Calber 270 WIN Produced: 03/03/1972 Repair Number: RE00180080 Benaitman Status: Parked 11/12/2009 7:14:30 AM Veilly Repair 1. S. . . Address Information Received From C. Received Fram . Customer: Return To: Name: PATRICK JACOBS PATRICK JACOBS Address 1: 1233 S CHEYENNE CT 1233 S CHEYENNE CT Address 2 PO Box PO Box: City: TACOMA TACOMA Country US State: WA Zip Code: 98405 Country: US State: WA Zip Code: 98405 Contact / Condition History / Status Problems Estimate Shipping / Billing Current Status Date UserID Desc1 Shipping Hold Parked 1.1 (1.1 - 1 11/11/2009 2:54: New Repair Added thomaspe 11/12/2009 7-14-30 AM InterFace Hold 11/11/2009 2:56: Expedite From: Check In thomaspe Estimate Sent Travisbw 11/12/2009 7:14: Repair Maintenanc Travisbw Product Services Itavisby 11/12/2009 7:14: ParkedE Placed in PS Back Flac Parts Received Repair Location Kan dein Passed Inspection Return As Received Current Location Has been Approved Transfer Numbe T Internal Repair n Jan George Repair Search Befresh Close 200 PM NUM 11/12/2009 OLOU, JURGON ... (PArms Services Re... 7 Children and the Mark 2 7 7 2 6 6 6 C C I) - 2001; 🛃 start 👘

The engagement had been adjusted to the point that it barely held and would Slipp off when the bolt handle was moved,

ALTERED HOJUSTMENTS,

FRED



BY: 2009

22 Lw/2-72 4th .008

October 26 2009

Patrick Jacobs 1233 S. Cheyenne Ct Tacoma, WA 98405

Subject: #3886 Model 700

Dear Mr. Jacobs,

As discussed with Fred Supry, I have enclosed a prepaid UPS shipping label for you to ship the firearm back to our factory for examination. I have also included a copy of this letter to put inside the shipping box. The letter inside is important we want to be sure the firearm is logged in correctly. **Please also write "Supry" on the small ends of the box to help us expedite the inspection of your firearm**. On the factory repair form, please provide additional information about the incident, including the date of the last occurrence, type of weather, load data, etc. We will need a physical address for the rifle to ship back also.

Once we receive the firearm, we will contact you with the results of our inspection. I apologize for the inconvenience that this incident has caused and I hope that our actions will keep you as a loyal Remington customer.

Sincerely,

Christy Mitchell Consumer Affairs Administrator 800-243-9700, ext 8684



cton Drive • P.O. Box 700 • Madison, NC 27025
www.remington.com

For details CAIL PATRICK @ 253-441-8064 cr 253-255-7736 NOTE: Please complete and print this form, and then include it with your firearm.

Model Number: Romington Madel 700	Serial Number: 6526	6757
Are you the original owner?: YES NO		
Name: PATRICK JACOBS <>	Date of Purchase: Sept	÷ 2005
Address (no PO Boxes): 1233 South (hegenne cour	*
City: TACOMA	State: UA-	zip: 98405
Phone (Daytime): 253-441-8064	Fax: N/A	
E-mail Address: (if e-mail address is provided, notificati	on of receipt and shipment will b	e
sent) TAKE _ 984090 hot MA	iL-Com	
E-mail Address:		
I would like to receive future e-mail updates from R	lemington.	
Please describe your problem and date of occurrence	ce:	
the 1st occurrence was in NOV.	of 2006 - Getting out	- of my 2004
Ford F- (50 And STANding out side	e of the truck on	the drivers
Side to conclude Amalo into the -	700. The barrel w	sus pointed at
The Floor board and when I Nothing was around the trigger and took out the oil pan. I Whe took me to Paul's Automat. My truck out of the woods an	Closed the bolt +4	's gan fired while
and the	. The Round blew .	through the floor and
What took and I Park A. I	got a rice out of t	he woods from ford
My truck out Cal	UE IN WINLOCK, L	NA. PAUL Then Tango
My truck out of the woods and	od hater repance	the OIC PAN ANDOIL
The 2Nd OCCURANCE happened	ON 18th Oct. 2009 0	while nothingh + +
The 2Nd occurrence happened deer hunting, again leading r, 500 characters left on both Closure a	fle in SAME PASHi	and the Grant find I
	Long. (see bot	
Ammunition Information:		
Manufacturer: Remington	Type: 270 Win	
Other (i.e. bullet weight/type, shot size, powder):	DGR. Core-cokt	58 R270W4
<i>I</i>	1911 (1711) 1711 1711 1711 1711 1711 1711	
Handload Information: N/A		
Handload Information: N/A	Powder Weight:	
	Powder Weight:	
Powder Used: Case/Hull Used: Bullet Type/Shot Size:	Primer Used:	
Powder Used: Case/Hull Used: Bullet Type/Shot Size: Dric time the tourid (at hit a	Primer Used: Reloader Used: Partron of the E-br	THE Arm, we sit through to
Powder Used:	Primer Used: Reloader Used: Partron of the E-br	THE Arm, went through the withing the suspension Spr.

Ar fron

Firearms Care (C	leaning and Lubrication):
	solution used: Hoppe's NO. 9 Socuert
How often do you	clean the bore? (Months or Number of rounds) AFTER 8 rounds And AFTER h
How often do you	clean the action? (Months or Number of rounds) SAME BAS DOVE
How often do you	clean the trigger assembly? (Months or Number of rounds) during catch Cleaning
	used Reminigton oil with terlow ubrient
How often do you	lubricate the bore? (Months or Number of rounds) AFTER EVERY CLEANING
How often do you	lubricate the action? (Months or Number of rounds) SAME AS the bore
How often do you	ubricate the trigger assembly? (Months or Number of rounds) AFTER EVERY CLEAN
Have you reviewed	the cleaning and maintenance recommendations on our web site or in our owners manual?
When was the last	time that your firearm was serviced by a Remington authorized
repairman/gunsmi	(h?) UNKNOWN if Previous owner alid but 7
	vices performed?)
Attn: Arn	on Arms Co., Inc. ns Service Division er Avenue 13357
FIREARM. THIS IS THEM IN A SEPAP	NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND ATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AN DF YOUR FIREARM.
 Pack your firearm ship in a firearm t Remove all acces Provide a return a 	number of your firearm before sending it. for safety and to prevent further damage in shipping and handling. Preferably, iox. (Note: Original boxes may not be returned.) sories from your firearm to prevent loss or damage. address on both the outside and inside the box. Shipments without a proper I be refused.

4

Remington Arms Co., Inc. Product Service Legal Case #:3886

Case Information

Date Open		te Opened(PS)	Date Closed	Inciden	t Date	Pre	Lit	Lit (Obsolete
		10/26/2009							
nformatior	ı								
Business	First Name	Last Name	Street	City	State	Zip	Age	Co	ntact
	Patrick	Jacobs	1233 S. Cheyenne	Ct Tacoma	WA	98405		H 253-4	441-8064
ormation									
ims		Codes]	Repair Est.	Medica	al Treat	ment	Medic	al Status
damaged	Cause:4	4079 Other -	Unexamined		T				
	Concer	n:1008 Fired on	Bolt Closing		U	nknown			
n B i	formation Business formation ms	formation Business First Name Patrick formation ms damaged Cause:4	10/26/2009 formation Business First Name Last Name Patrick Jacobs formation ms Codes damaged Cause:4079 Other -	10/26/2009 formation Business First Name Last Name Street Patrick Jacobs 1233 S. Cheyenne (pormation ims Codes J	10/26/2009 aformation Business First Name Last Name Street City Patrick Jacobs 1233 S. Cheyenne Ct Tacoma formation Codes Repair Est. damaged Cause:4079 Other - Unexamined	10/26/2009 aformation Business First Name Last Name Street City State Patrick Jacobs 1233 S. Cheyenne Ct Tacoma WA ormation Codes Repair Est. Medica damaged Cause:4079 Other - Unexamined U	10/26/2009 aformation Business First Name Last Name Street City State Zip Patrick Jacobs 1233 S. Cheyenne Ct Tacoma WA 98405 ormation Codes Repair Est. Medical Treat damaged Cause:4079 Other - Unexamined Unknown	10/26/2009 Interference Interference Business First Name Last Name Street City State Zip Age Patrick Jacobs 1233 S. Cheyenne Ct Tacoma WA 98405 formation Interference Medical Treatment damaged Cause:4079 Other - Unexamined Unknown	10/26/2009 Interest City State Zip Age Constrained Business First Name Last Name Street City State Zip Age Constrained Patrick Jacobs 1233 S. Cheyenne Ct Tacoma Patrick Jacobs 1233 S. Cheyenne Ct Tacoma WA 98405 H 253-4 formation Image: Codes Repair Est. Medical Treatment Medical Treatment damaged Cause: 4079 Other - Unexamined Unknown

10/26/09 Per email from Supry, Jacobs alleges that his 700 fired on the bolt closing and shot a hole in his truck, damaging the oil pan and floor. He had to have it towed out of the woods.cm

Remington C			el/Ga. 00/	Serial	Bbl.	DOM 1/1/1900		
Date Pu	rchased	Where F	urchased Acce	ssories Origi	n al Owner U			
Ammunition	Informat	ion - None Defi	ned			+ +		
Other Produ	cts Inform	nation - None De	efined					
Settlement								
			Remingto	n/700/CF/BA				
Settlement	Releas	e of Claims	Release Date	Reimbursemen	Cash Settlement	Reim. AF		Cash Date APV
		Replacement Cost	Repair/Replacemen Date	t				
10/26/09 Ser	nding ARS	S.cm						
Examination	[Remingt	on/CF/BA]						
Part		Su	b-Part	Code		Comn	ient	

Mitchell, Christy

From: Supry, Fred L.

Sent: Friday, October 23, 2009 11:18 AM

To: Mitchell, Christy

Subject: Patrick Jacobs

Christy,

Please send an ARS label and letter to:

Patrick Jacobs 1233 S. Cheyenne Court Tacoma, WA 98405

This is to get back a Model 700 rifle that he claims fired on bolt closing – and shot a hole in his truck, damaging the oil pan and floor. He had to have it towed out of the woods. His phone # is 253-441-8064. We need to be aware that Jeff Hightower – an attorney against us in several cases – gave him my number to call about the incident. I have called Dale's office to let him know. We will handle this the same as any other incoming concern.

Fred Supry Remington Arms Company Manager Product Service and Law Enforcement Training 14 Hoefler Avenue Ilion, NY 13357

3886

October 26 2009

Patrick Jacobs 1233 S. Cheyenne Ct Tacoma, WA 98405

Subject: #3886 Model 700

Dear Mr. Jacobs,

As discussed with Fred Supry, I have enclosed a prepaid UPS shipping label for you to ship the firearm back to our factory for examination. I have also included a copy of this letter to put inside the shipping box. The letter inside is important we want to be sure the firearm is logged in correctly. **Please also write "Supry" on the small ends of the box to help us expedite the inspection of your firearm**. On the factory repair form, please provide additional information about the incident, including the date of the last occurrence, type of weather, load data, etc. We will need a physical address for the rifle to ship back also.

Once we receive the firearm, we will contact you with the results of our inspection. I apologize for the inconvenience that this incident has caused and I hope that our actions will keep you as a loyal Remington customer.

Sincerely,

Christy Mitchell Consumer Affairs Administrator 800-243-9700, ext 8684



www.remington.com

Remington Arms Company, Inc. 870 Remington Drive P. O. Box 700 Madison, NC 27025-0700

ARS LABEL REQUEST FORM

DATE:	10/23/2009 REQUESTED BY:	Christy	
QUANTITY:	1 WEIGHT PER PACKAGE:		10
PLEASE CHECK ONE: MEDIA COORDINATOR TO MAIL	I WILL MAIL	xx	
DESCRIPTION:	700		

LABEL INFORMATION

MAIL LABEL TO: Patrick Jacobs

1233 S. Cheyenne Ct Tacoma, WA 98405

RETURN ITEM TO: Rem Product Serv

PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR

4XX596 OC SERVICE GNDCOM OCT 26, 2009 ALL CURR USD 1 OF 1 TRACKING# 124XX5969066023033 REF 1:PATRICK JACOBS/CD/CM REF 2:REF#700 HANDLING CHARGE 0.00 SVC T/P USD RS 0.50 SINGLE-PIECE PUB RATE CHRGS: 0.00 COD DV 0.00 0.00 DC 0.00 DGD SD 0.00 AH 0.00 PR 0.00 SP 0.00 TOT PUB CHG 11.06 PUB+HANDLING 11.06