

Remington Arms Co., Inc.
Product Service
Legal Case #:4478

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
193546	4/6/2010	4/8/2010	4/8/2010				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Jays Sporting Goods	*	Jays Sporting G	8800 S. Clare Ave.	Clare	MI	48617		W 989-386-3475

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	Concern:1008	Fired on Bolt Closing	Unknown	
C	Fired on Bolt Closing			

Dealer wrote in a note - Fired round when closing bolt. dmf

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM REM MA	*	A6762490	KV	5/24/1979
Date Purchased	Where Purchased	Accessories	Original Owner			
	TGY STRS OKLA CITY OK	SCOPE BASE	U			

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Repair at under BLSM program						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$45.23	4/14/2010				

4/14/10: Per Fred S. - Could not duplicate concern. Replace trigger assemb. check over, clean under bolt lock program for \$20 + S&H. dmf

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		4/8/2010
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 7MM REM MAG
	Date Code		KV
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	

Bolt	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	WORKS SLUGGISH
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.009
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	2#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		SCOPE BASE

Arms Services Repair & Estimate System

File
Add Repair
Estimate Repair
Expedite Repair
Inquiry
Repair Tools
CSR Tools
Reports
Table Maintenance
System Maintenance
Help

Repair Inquiry

Repair Number: RE00193546
Verify Repair:

Serial: A6762490 Model: 700 Center Fire Caliber: 7 MN REM MAG Produced: 05/24/1979
Repsman: Bruce Travis
Status: ApprovalHold 4/8/2010 10:44:34 AM

Address Information

Customer: JAYS SPORTING GOODS
Address 1: 8800 S CLARE AVE
Address 2: PO Box:
City: CLARE
State: MI Zip Code: 48617 Country: US

Received From: JAYS SPORTING GOODS
Return To: 8800 S CLARE AVE
PO Box:
City: CLARE
State: MI Zip Code: 48617 Country: US

Contact / Condition

Problems

Estimate

History / Status

Shipping / Billing

Date	Code	User ID	Desc1	Desc2	
4/7/2010 7:28:06	New	valentds	Repair Added		☐ Shipping Hold
4/7/2010 7:30:07	Expedite	valentds	From: Check In	To:	☐ InterFace Hold
4/8/2010 7:41:18	Maint	Travisbw	Repair Maintenance	Status: Repairing	☐ Estimate Sent
4/8/2010 10:44:3	Estimate	Travisbw	Estimate Update	Status: ApprovalHo	☐ Parts Received
4/8/2010 10:46:1	Approval	System	Immediate SAP Allocation		☐ Passed Inspection
4/8/2010 10:54:1	Estimate	Travisbw	Estimate Update	Status: ApprovalHo	☐ Return As Received
4/8/2010 10:57:5	Expedite	pencilr	From: Repair Bench	To: ApproveRack	☐ Has been Approved
					☐ Internal Repair

Repair Search

Refresh

Close

Shipping / Billing

Current Status: ApprovalHold
ApprovalHold 4/8/2010 10:44:34 AM
Travisbw
ApproveRack
Repair Location: ILN
Current Location: ILN
Transfer Number:

supply

4/9/2010

3:02 PM

NUM

INS

SEAL

start

Arms Services Re...

Arms Services Re...

Arms Services Re...

RECEIVED
APR 12 2010

BY:.....

PS 10817

JAY'S SPORTING GOODS, INC.

8800 S. CLARE AVE.
CLARE, MI 48617
(989) 386-3475

150 BAYVIEW DR.
GAY, MI 49735
(989) 765-1339

27439

DATE 3-31-10 CLERK Tim
NAME Dave Adler
ADDRESS _____
CITY _____ STATE _____
ZIP _____ PHONE 445-246-0674 Ask for Andy
DL # _____
MAKE Remington
MODEL 700 SIZE _____
CALIBER OR GAUGE 7mm
SERIAL # A6762490
STORE # _____

WORK TO BE DONE

Fires round when closing Bolt
Possible recall

REPAIR ESTIMATE \$ _____

PARTS ESTIMATE \$ _____

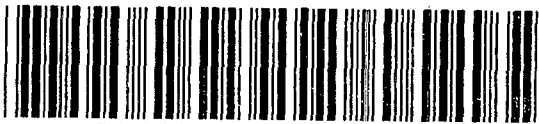
In the event the estimate changes, you will be contacted.

SENT TO Remington INSURE FOR _____

RA # _____

Serial Number: **A6762490**

Model: **700**



RE00193546

4478

24"

KVS/79

2nd

.009

could not duplicate concern.
rephree TPA, check over, clean
under bolt lock program
Con \$ 20.00 + S&H.

Quote