

Remington Arms Co., Inc.
Product Service
Legal Case #:4318

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
187808	1/28/2010	1/29/2010	1/29/2010				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Michael	Kaelin	1300 N. L St #159	Lompoc	CA	93436		H 805-895-3443 E michaelkaelin@mac.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006 Altered Adjustments or Components		Unknown	
S	fires on safe release Concern:1007 Fired on Safe Release			
C				

2/4/10 Per note with rifle, moving safety to fire position causes the firing pin to drop.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/300 WIN MA	27171	S6625117	DB	9/19/2007 9:49:38 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
1/6/2009	SPORTS SOUTH INC		U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean at n/c as goodwill gesture						
	Repair/Replacement Cost	Repair/Replacement Date				
	68.50	2/4/2010				

2/4/10 Per Ilion, will follow down. Trigger pull adjusted too far. Trigger will not return properly. Replace TPA, check over, clean at n/c.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/29/2010
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4006	Altered Adjustments or Components	
Barrel	Description		26" 300 WIN MAG XCR
	Date Code		DB
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD XMP SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.010
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Like new; Functioning	WILL FOLLOW DOWN
	Pull	---Select---	4#
	Altered	True	PULL SCREW ALTERED
	Sub-Assembly	X-Mark Pro	

Arms Services Repair & Estimate System

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

Repair Inquiry

Repair Number: RE00187808
Verify Repair

Serial: 56625117 Model 700 Center Fire Caliber: 300 WIN MAG Produced: 09/19/2007
Repeirment: Status: Estimating 1/29/2010 7:20:03 AM

Address Information

Customer: Received From: Return To: Received From:

Name: MICHAEL KAE LIN
Address 1: 1300 N. L STREET # 159
Address 2: PO Box: 1300 N. L STREET # 159
City: LOMP OC PO Box: LOMP OC
State: CA Zip Code: 93436 Country: US State: CA Zip Code: 93436 Country: US
FPL:

Contact / Condition Problems Estimate History / Status Shipping / Billing

Date	Code	User ID	Desc1	Desc2		Current Status
1/28/2010 1:33:5	New	collinkr	Repair Added		☐ Shipping Hold	Estimating
1/28/2010 5:05:0	EmailSent	ArmEmail	Repair Received	MICHAELKAE	☐ InterFace Hold	1/29/2010 7:20:03 AM
1/28/2010 5:05:4	EmailVerified	ArmEmail	Receipt	MICHAELKAE	☐ Estimate Sent	collinkr
1/29/2010 7:20:0	Maint	travisbw	Repair Maintenance	Status: Estima	☐ Parts Received	Repair Bench
					☐ Passed Inspection	Repair Location
					☐ Return As Received	ILN
					☐ Has been Approved	Current Location
					☐ Internal Repair	ILN
						Transfer Number

Repair Search Refresh Close

supryll 1/29/2010 3:01 PM CAPS NUM INS PCN

start VMware Workstation Arms Services Repair Inquiry Search By:

27
33.50
68.50

RECEIVED
JAN 01 2010
BY:

Remington.

Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 700 XCR		Serial Number: 566025117	
Are you the original owner? ☒ YES ☐ NO			
Name: MICHAEL KAELEN		Date of Purchase: 1/6/09	
Address (no PO Boxes): 1300 N. L STREET #159			
City: Lompoc		State: CA	Zip: 93436
Phone (Daytime): 805-895-3413		Fax: —	
E-mail Address: MICHAELKAELEN@MAC.COM			
☒ I would like to receive future e-mail updates from Remington.			
Please describe your problem:			
MOUNTING SAFETY TO FIRE ACQUISITION CAUSES THE FIRE TO DRAG. POTENTIALLY AVOIDS DANGEROUS SITUATIONS. I CANNOT USE RIFLE IN THIS CONDITION AT ALL. PLEASE HELP!			
* BROKEN MOUNTING SCREW ON TOP OF BARREL *			
Ammunition Information: EXACTLY 453 ROUNDS FIRED TO DATE			
Manufacturer: Remington		Type: 300 WIN MAG	
Other (i.e. bullet weight/type, shot size, powder): 150-180 gr.			
Handload Information: NEUR			
Powder Used:		Powder Weight:	
Case/Hull Used:		Primer Used:	
Bullet Type/Shot Size:		Reloader Used:	
Firearms Care (Cleaning and Lubrication):			
Brand of cleaning solution used: OUTERS			
How often do you clean the bore? (Months or Number of rounds) AFTER EVERY TRIP TO FIELD			
How often do you clean the action? (Months or Number of rounds) AFTER EVERY TRIP TO FIELD			
How often do you clean the trigger assembly? (Months or Number of rounds) " "			
Brand of lubricant used: OUTERS			

How often do you lubricate the bore? (Months or Number of rounds) *once a year or 1000 rounds*
How often do you lubricate the action? (Months or Number of rounds) *once a year or 1000 rounds*
How often do you lubricate the trigger assembly? (Months or Number of rounds) *once a year*

Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?
☒ YES ☐ NO

Comments: *Love the Rifle. I appreciate the help with the matter & fix broken screws on top of*

When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith? *all time*
What were the services performed?

Ship your INSURED firearm by either UPS or Parcel Post to:

REMINGTON ARMS CO., INC

ATTN: Arms Service Division

14 Hoefer Ave

Ilion, NY 13357

Serial Number:

S6625117

Model: **700**



RE00187808

IN YOUR FIREARM OR IN THE SAME BOX WITH THE
IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE
NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND

ing it
image in shipping and handling. Preferably,
be returned.)
loss or damage
be the box. Shipments without a proper
post. Remington is not responsible for
purchase insurance from your carrier.

Charge repairs will be processed using the following guidelines:

:: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)

:: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card.

*will follow down trig pull Adj. to be
trig will not return properly. Replace
TPA, check over clean AT & C*

#23045

GUN WORLD

2412 West Magnolia Blvd., Burbank, CA 91506

Tel: (818) 238-9071 • Fax (818) 238-9073

www.gunworldburbank.com

CANCELLATIONS FOR ANY REASON WILL RESULT IN A 25% RESTOCKING CHARGE - NO PERSONAL CHECKS PLEASE FOR FIREARM PICK-UPS. GUNS NOT PICKED UP WITHIN 30 DAYS OF REGISTRATION DATE WILL HAVE TO BE RE-REGISTERED. GUNS LEFT LONGER THAN 60 DAYS WILL BE CANCELLED.

YOUR PICK-UPS DATE IS: 1/17/19 PLEASE INITIAL HERE MRK

UPON PURCHASE, PURCHASER MUST PROVIDE A RECENT COPY OF A UTILITIES BILL WITH CURRENT ADDRESS. NON-RESIDENTS MUST PROVIDE 3 MONTHS OF RESIDENCE.

DATE 1/16/19

Name: MICHAEL KAEUN

Phone: (805) 695-3443

Salesman: Edwin S.

☒ Make: Remington Model: 700XLR

S/N: 56629117 Cal.: 300 FIN: S.S. BBL: 26 \$: 999⁹²

☒ Make: Remington Model: 590

S/N: 7160969 Cal.: 12 FIN: FLK BBL: 20 \$: 499⁹⁹

1-1/2" 5.56 NATO RANG

Sub-Total: 1499⁹²

Dros Fees: 25 D.F. 10

Tax: 123.74

Sub-Total: 1658²²

Less Trade-Ins Listed Above:

Additional Payments:

Date: _____ Amt. Pd. _____ /Bal.: _____ /Init. _____ Total Due: 1658²²

Date: _____ Amt. Pd. _____ /Bal.: _____ /Init. _____ Cash Check A ☒ MC D

Date: _____ Amt. Pd. _____ /Bal.: _____ /Init. _____ Deposit PD.: _____

Date: _____ Amt. Pd. _____ /Bal.: _____ /Init. _____ Balance Due: 0

Dros #: 5120-00646 E-mail: _____

4473 #: 210116 Lock Given Regal CLK 10