

Remington Arms Co., Inc.
Product Service
Legal Case #:4265

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
186042	1/13/2010	1/21/2010	1/21/2010				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Tony	Knapp	11693 Charter Oak Ct #101	Reston	VA	20190		H 401-743-1528 E Triguy88@hotmail.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		Unknown
S	fires on safe release	Concern:1007 Fired on Safe Release		
C				
1/28/10 Per note with firearm, when he pushes the safety off the gun fires.cm				

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPR	27107	G6907454	ED	10/7/2009 4:13:12 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
12/31/2009	CABELA S WHEELING DC / #		U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Remington/700/CF/BA						
Per Ilion inspect/decision, replace TPA, check over at n/c						

Repair/Replacement Cost	Repair/Replacement Date
66.44	1/28/2010

1/28/10 Per Ilion, could not duplicate concern. Replace TPA, check over to restore confidence in rifle at n/c.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/21/2010
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	

Barrel	Description		24" 3006 SPR LH
	Date Code		ED
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Like new; Functioning	
Bolt	Firing Pin	Like new; Functioning	
	Shroud	Like new; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Like new; Functioning	
	Stop	Like new; Functioning	
Extractor	Condition	Like new; Functioning	
	Cut Condition	Like new; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Like new; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Like new; Functioning	
	Stock Condition	Like new; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Like new; Functioning	
	Bulged	False	
Safety	Description		STANDARD XMP SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.015
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Like new; Functioning	
	Pull	---Select---	3.5#
	Altered	False	
	Sub-Assembly	X-Mark Pro	

Arms Services Repair & Estimate System

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

Repair Inquiry

Repair Number: **RE00186042** Serial: **G6907454 Model 700 Center Fire Caliber: 300G SPRG LH Produced: 10/07/2009** Repeiman: **Bruce Travis**
 Verify Repair Status: **Repairing 1/21/2010 6:00:23 AM**

Address Information

Customer: ☒ Received From Return To: ☐ Received From

Name: **TONY KNAPP** **TONY KNAPP**

Address 1: **11693 CHARTER OAK CT 101** **11693 CHARTER OAK CT 101**

Address 2: **PO Box:** **PO Box:**

City: **RESTON** **RESTON**

State: **VA** Zip Code: **20190** County: **US** State: **VA** Zip Code: **20190** County: **US**

FFL: **_____**

Contact / Condition	Problems	Estimate	History / Status	Shipping / Billing
Date	Code	User ID	Desc1	Current Status
1/13/2010 6:39:2	New	thomaspe	Repair Added	Repairing
1/19/2010 9:29:1	Expedite	penceil	From: Check In	1/21/2010 6:00:23 AM
1/21/2010 5:10:2	Maint	Travisbw	Repair Maintenance	System
1/21/2010 5:12:5	Estimate	Travisbw	Estimate Update	Repair Bench
1/21/2010 6:00:2	Repairing	System	Immediate SAP Allocation	Repair Location
				ILN
				Current Location
				ILN
				Transfer Number

☐ Shipping Hold
☐ InterFace Hold
☐ Estimate Sent
☒ Parts Received
☐ Passed Inspection
☐ Return As Received
☐ Has been Approved
☐ Internal Repair

Repair Search **Refresh** **Close**

supply 1/21/2010 11:36 AM CAPS NUM BVS CSR

start Microsoft Office Arms Services Repair

127
 39.44
 6.44

RECEIVED
 JAN 25 2010
 BY: _____

(NOTE: Please print and complete this form, and then include it with your firearm.)

RETURN

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want you to be fully satisfied

If you are not satisfied, we will provide
a refund or exchange the item within
90 days* of purchase.

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of the product under normal wear and
tear and defects in workmanship.

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the original purchase price, plus applicable
sales tax, in the original payment method.

Without a receipt: Refunds made without
a receipt will be processed at the lowest sale
price, plus applicable sales tax. Such items
may be exchanged for the same product or
returned for merchandise credit in the form
of a Cabela's gift card.

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ST#0009 OP#070860 RG#0101 TR#001709

020022271 700 CDL LH 30-06 S 1T \$849.99

ID: 001556114

66907454

020017149 PICS CHECK 1N \$2.00

020017150 PA GUN SALES 1N \$3.00

070003575 LPED VXI 3-9HT RFL 1T \$229.99

UPC# 000000030317566005

071105103 1" MATTE HED RING 1T \$29.99

UPC# 000000030317499013

071097465 2-PC TORX REM700RE 1T \$24.99

UPC# 000000030317500184

020008962 30-06 180GR SP 1T \$22.99

UPC# 000000030317306000041

070003027 CABELA FREE LENSPE 1N \$0.00

Original Price: \$9.99

Free Item w/ purchase

Subtotal \$1,162.95

Tax \$69.48

Total \$1,232.43

Cabela's Bucks \$20.00

CB# 216556034

Gift Cert Redeem \$19.99

GC# 006799669

Balance: \$0.00

Gift Card \$50.00

GC# 2364783502

Balance: \$0.00

Gift Card \$50.00

GC# 2216627501

Balance: \$0.00

Gift Card \$50.00

GC# 2157771144

Balance: \$0.00

Gift Card \$50.00

GC# 2364776191

Balance: \$0.00

Gift Card \$200.00

GC# 2364759213

Balance: \$0.00

Gift Card \$14.38

GC# 2209957808

Balance: \$0.00