

Remington Arms Co., Inc.
Product Service
Legal Case #:4409

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
190330	2/24/2010	3/5/2010	3/5/2010				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Rodney	Lantz	1930 Hans Herr Dr	Willow Street	PA	17584		H 717-989-5114 E llantz4@verizon.net

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4054 As received Follows Down		Unknown	
S	fired on safety release Concern:1007 Fired on Safe Release			
C				

3/10/10 Per note with rifle, while his fingers were off the trigger he went to take the safety off and when he did the gun fired. It happened twice while he was hunting in Dec.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/300 WM	85443	G6845046	KD	5/5/2009 11:09:49 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
8/21/2009	CABELA S WHEELING DC / #		U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA to restore customers confidence						
	Repair/Replacement Cost	Repair/Replacement Date				
	60.64	3/10/2010				

3/10/10 Per Ilion, will follow down. Replace TPA, check over to restore confidence in the rifle under warranty.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		3/5/2010
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4054	As received Follows Down	
Barrel	Description		26" 300 WM FL
	Date Code		KD
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD XMP SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.013
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Like new; Functioning	WILL FOLLOW DOWN WHEN CLOSED BRISKLY
	Pull	---Select---	3#
	Altered	False	
	Sub-Assembly	X-Mark Pro	

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

Repair Number:	RE00190330	Serial G6845046 Model 700 Center Fire Caliber: 300 WIN MAG SYN STK FLUTED BBL Produced: 05/05/2009	Repairman:	Bruce Travis
Verify Repair:			Status:	Repairing 3/5/2010 10:24:11 AM

Address Information			
Customer		Received From	Return To
Name:	RODNEY LANTZ		RODNEY LANTZ
Address 1:	1930 HANS HERR DRIVE		1930 HANS HERR DRIVE
Address 2:		PO Box:	
City:	WILLOW STREET		WILLOW STREET
State:	PA	Zip Code:	17584
		County:	US

Contact / Condition		Problems		Estimate	History / Status	Shipping / Billing
					Current Status	
Date	Code	User ID	Desc1		<input type="checkbox"/> Shipping Hold <input type="checkbox"/> Interface Hold <input type="checkbox"/> Estimate Sent <input checked="" type="checkbox"/> Parts Received <input type="checkbox"/> Passed Inspection <input type="checkbox"/> Return As Received <input type="checkbox"/> Has been Approved <input type="checkbox"/> Internal Repair	Repairing 3/5/2010 10:24:11 AM System Gallery Repair Location: ILN Current Location: ILN Transfer Number
2/24/2010 5:05:04	EmailSent	ArmEmail	Repair Received			
2/24/2010 5:05:10	EmailVerified	ArmEmail	Receipt			
3/4/2010 11:30:32	Expedite	pencil	From: Check In			
3/4/2010 2:25:59	Expedite	dekaneckg	From: Repair Bench			
3/5/2010 8:40:01	Main	Travisbw	Repair Maintenance			
3/5/2010 10:22:16	Estimate	Travisbw	Estimate Update			
3/5/2010 10:24:11	Repairing	System	Immediate SAP Allocation			
3/5/2010 2:09:44	Expedite	pencil	From: Repair Bench			

Repair Search	Refresh	Close
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$$\begin{array}{r} 33.64 \\ - 27. \\ \hline 60.64 \end{array}$$

RECEIVED
MAR 08 2011

BYBY:-----

Remington

Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 700	Serial Number: 66845046
Are you the original owner?: <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO	
Name: Rodney Lantz	Date of Purchase: 8-21-2009
Address (no PO Boxes): 1930 Hans Herr Drive	
City: Willow Street	State: PA Zip: 17584
Phone (Daytime): 717-989-5114	Fax: —
E-mail Address: LLantz4@verizon.net	
<input checked="" type="checkbox"/> I would like to receive future e-mail updates from Remington.	
Please describe your problem: While my finger was off the trigger. I went to take the safety off and when I did the gun fired. This happened twice while I was hunting in December, after that it did not do it the next time I went to fire the gun when the season was over I have not shot the gun since.	
Ammunition Information:	
Manufacturer: Remington	Type: Express Core-Lokt
Other (i.e. bullet weight/type, shot size, powder): 300 win mag 180 gr	
Handload Information:	
Powder Used: 	Powder Weight:
Case/Hull Used: 	Primer Used:
Bullet Type/Shot Size: 	Reloader Used:
Firearms Care (Cleaning and Lubrication):	
Brand of cleaning solution used: 	
How often do you clean the bore? (Months or Number of rounds) 	
How often do you clean the action? (Months or Number of rounds) 	
How often do you clean the trigger assembly? (Months or Number of rounds) 	
Brand of lubricant used: Rem-oil	

4409

2611
KDS/09
3#
1013

The gun is new I wiped it down with Rem-oil and used it.

How often do you lubricate the bore? (Months or Number of rounds)	SAME AS OTHER SIDE
How often do you lubricate the action? (Months or Number of rounds)	
How often do you lubricate the trigger assembly? (Months or Number of rounds)	
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?	
<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO	
Comments:	
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?	
What were the services performed?	
Ship your INSURED firearm by either UPS or Parcel Post to:	
<p align="center">REMINGTON ARMS CO., INC</p> <p align="center">ATTN: Arms Service Division</p> <p align="center">14 Hoefler Ave</p> <p align="center">Ilion, NY 13357</p>	

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE
IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE
NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND

G6845046

Model: **700**



RE00190330

ng it.
 mage in shipping and handling. Preferably,
 e returned.)
 oss or damage.
 le the box. Shipments without a proper

st. Remington is not responsible for
 purchase insurance from your carrier.

elines:

:: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)

:: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card.

*will follow down. replace TPA,
 check over, to restore confidence
 in rifle
 warranty*

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ST#0009 OP#074470 RG#0101 TR#009576

002560877 REMEXCLUS 300 WIN 1T \$589.99

ID: 001309804

66845046

Original Price: \$629.99

Cabela's Special Price

020017149 PICS CHECK 1N \$2.00

020017150 PA GUN SALES 1N \$3.00

Subtotal \$594.99

Tax \$35.40

Total \$630.39

Cabelas Club Points \$15.00

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Auth# 02164A

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CLUB Visa Points Available: \$0.00

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