

Remington Arms Co., Inc.
Product Service
Legal Case #:4359

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
187841	1/29/2010	2/15/2010	2/15/2010				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Edward J.	Liner Jr.	122 Westwood Dr.	Houma	LA	70363		H 985-868-2821

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015	Improper Maintenance		
S	Concern:1008	Fired on Bolt Closing	Unknown	
C	Fired on Bolt Closing			

Customer wrote in a letter - He has taken gun to repair shop twice & has had no success. Sometimes it will fire when closing the bolt. He would like it repaired or just sent back if it can't be repaired. He stated the gun has been to hell & back with him. dmf

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl	DOM
Remington	CF/BA	700/3006 SPR	*	A6830374	EV	10/9/1979
Date Purchased	Where Purchased	Accessories	Original Owner			
	TGY STRS OKLA CTY OK	SCOPE,BASE,RINGS	U			

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per factory - repair under BLSM program @ special price						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$30.23	2/16/2010				

2/16/10: Per factory - Trigger assembly dirty/rusty. Will follow down. Replace trigger assembly, check over, clean under BLSM program for special price. dmf

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		2/15/2010
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4015	Improper Maintenance	
Barrel	Description		22" 3006 SPR
	Date Code		EV
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Worn; Functioning	
	Stock Condition	Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	WILL FOLLOW DOWN DIRTY/RUSTY
	Pull	---Select---	12+#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	

Arms Services Repair & Estimate System

FileAdd RepairEstimate RepairExpedite RepairInquiryRepair ToolsCSR ToolsReportsTable MaintenanceSystem MaintenanceHelp

Repair Inquiry

Repair Number: RE00187841

Serial: A6830374 Model 700 Center Fire Caliber: 3006 spig Produced: 10/09/1979

Repairman:

Status: New 1/23/2010 7:08:12 AM

Verify Repair

Address Information

Customer:Received FromReturn ToReceived From

Name: EDWARD J LINER JR

Address 1: 122 WESTWOOD DR

Address 2:

City: HOVMA

State: LA Zip Code: 70363 Country: US

PO Box:

HOVMA

PO Box:

State: LA Zip Code: 70363 Country: US

FFL:

Contact / ConditionProblemsEstimateHistory / StatusShipping / Billing

Date	Code	User ID	Desc1	Desc2
1/29/2010 7:08:1	New	thomaspe	Repair Added	
2/15/2010 8:15:2	Expedite	pencerl	From: Check In	To: Repair Bench
2/15/2010 10:26	Maint	Travisbw	Repair Maintenance	Status: New

☐ Shipping Hold

☐ InterFace Hold

☐ Estimate Sent

☐ Parts Received

☐ Passed Inspection

☐ Return As Received

☐ Has been Approved

☐ Internal Repair

Current Status

New

1/23/2010 7:08:12 AM

thomaspe

Repair Bench

Repair Location

ILN

Current Location

ILN

Transfer Number

Repair Search

Refresh

Close

suppl12/15/20102:22 PMGRPSNUMINS3CR

startInternet MailArms Services RepairMS-Excel

2:22 PM

RECEIVED
FEB 16 2010

BY:

CS 1-28-10

4359

Remington Arms Co., inc.
ATTN: REPAIR DEPARTMENT

This Remington 30-06 HAS A small
Firing Problem. WHICH HAS BEEN PUT INTO THE
Shop TWICE TO FIX. AT NO SUCCESS

SOMETIMES IT FIRES JUST FIRE
SOMETIMES YOU HAVE TO SQUEEZE THE TRIGGER
- OUT OF THE TRIGGER TO FIRE
SOMETIMES IT FIRES WHILE BOLTING IT CLOSED
SOMETIMES IT FIRES A SECOND AFTER THE
BOLT IS CLOSED.

Discussed Problem w/ your Rep
AT BUCKMASTER Expo. IN AUGUST.
Call CONSUMER SERVICE DEPT. IN N.C.,
They REFERRED me to you.

So Here is my Rifle SN: A6830374 w/ Scope
Please Repair & RETURN TO:

EDWARD J. LINER JR.
122 WESTWOOD DR.
HOUMA, LA. 70363
985-868-2821

12+th
22"
EV 10/79

Sape 3x9 x32 LEUPOLD VARI-X II

This 30-06. HAS BEEN TO HEAD & BACK
IF YOU CAN FIX IT Wonderful
IF NOT PLEASE RETURN IT ANYWAY

Thank you
E. J. Jones

Serial Number: **A6830374**

Model: **700**



RE00187841

T1279. ASSM dirty/rusty. will follow
DOWN. Replace TPA, check over,
clean under bolt LOCK program
for \$20.00 + S+H.

Quote