

Remington Arms Co., Inc.
Product Service
Legal Case #:4104

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
182953	12/11/2009	12/14/2009	12/14/2009				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Lock and Load Guns and Ammo		Lock and Load G	1202 S. James Campbell Blvd Ste 13	Columbia	TN	38401		H 931-223-5266

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI PD S C	Cause:4027 Concern:1007	Improper Assembly by Factory Fired on Safe Release	Unknown	

12/16/09 Per note with rifle, when you close the bolt and turn the sfety off the gun will fire off a round without pulling the trigger.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	84402	G6840518	CD	4/20/2009 4:39:23 PM

Date Purchased	Where Purchased	Accessories	Original Owner
	ACUSPORT (OH) CORPORATION		U

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per inspection/decision by Ilion replace TPA at no charge under warranty						

Repair/Replacement Cost	Repair/Replacement Date
69.46	12/16/2009

12/16/09 Per inspection/decision by Ilion, the trigger would not return under the sear. Thre is no evidence that this was re-adjusted after it left the factory. Replace TPA, check over at no charge under warranty.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/14/2009
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4027	Improper Assembly by Factory	The trigger would not return under the sear. There is no evidence that the trigger was re-adjusted after it left the factory.inspection of trigger assm after removed from action revealed a sear spring was trapped between the trigger and the safety
Barrel	Description		24" 270 WIN
	Date Code		CD
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD XMP SAFETY
	Function	Like new; Functioning	

Sear	Lift	---Select---	N/A
	Notch	Like new; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	TRIGGER WILL NOT RETURN UNDER SEAR
	Pull	---Select---	N/A
	Altered	False	
	Sub-Assembly	X-Mark Pro	

Arms Services Repair & Estimate System

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

Repair Inquiry

Repair Number: **RE00182953** Serial: **G6840518** Model: **700** Center Fire Caliber: **270 win** Produced: **04/20/2009** Repairman: **Bruce Travis**
 Status: **Repairing 12/14/2009 8:00:05 AM**

Address Information

Customer: ☐ Received From ☐ Return To: ☐ Received From ☐

Name: **LOCKX LOAD GUNS AND AMMO** **LOCKX LOAD GUNS AND AMMO**

Address 1: **1202 SOUTH JAMES CAMPBELL BLVD** **1202 SOUTH JAMES CAMPBELL BLVD**

Address 2: PO Box: PO Box:

City: **COLUMBIA** **COLUMBIA**

State: **TN** Zip Code: **38401** Country: **US** State: **TN** Zip Code: **38401** Country: **US**

FPL:

Contact / Condition	Problems	Estimate	History / Status	Shipping / Billing
Date	Code	User ID	Desc1	Current Status
12/12/2009 8:47	New	thomaspe	Repair Added	Repairing
12/12/2009 8:43	Expedite	thomaspe	From Check In	12/14/2009 8:00:05 AM
12/14/2009 7:38	Maint	Travisbw	Repair Maintenance	System
12/14/2009 7:59	Estimate	Travisbw	Estimate Update	Repair Bench
12/14/2009 8:00	Repairing	System	Immediate SAP Allocation	Repair Location
				ILN
				Current Location
				ILN
				Transfer Number

The trigger would not return under the sear. There is no evidence that this was re-adjusted after it left the factory.

42.46
 27.
 69.46

RECEIVED
 DEC 16 2009
 BY: _____

241
CD 4/09

Factory Repair Instructions

Model Number: 700		Serial Number: G6840518	
Are you the original owner?: <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO			
Name: Lock and Load Guns and Ammo		Date of Purchase:	
Address (no PO Boxes): 1202 S. James Campbell Blvd STE. 13			
City: Columbia		State: TN	Zip: 38401
Phone (Daytime): 931-223-5266		Fax:	
E-mail Address: <input type="checkbox"/> I would like to receive future e-mail updates from Remington.			
Please describe your problem: When you close the bolt AND turn the safety OFF the gun will fire off a round. "Be careful" without pulling the trigger. Big problem.			
Ammunition Information:			
Manufacturer:		Type:	
Other (i.e. bullet weight/type, shot size, powder):			
Handload Information:			
Powder Used:		Powder Weight:	
Case/Hull Used:		Primer Used:	
Bullet Type/Shot Size:		Reloader Used:	
Firearms Care (Cleaning and Lubrication):			

of rounds)
er of rounds)
s or Number of rounds)

G6840518

Model: 700



RE00182953

will follow down. Trig. will not
return under SEAR. Replace TPA,
check oven, FUNCTION TEST AT N/C
university