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			-	gton Arms Co.,	Inc.				
				oduct Service al Case #:3859	•				
Case Information RE# Date O 177692 10/14/	/2009	Date Ope 10/15/2	. ,	Date Closed 10/15/2009	l Incide	ent Date	Pre Li	t Lit	Obsolete
Customer Informatio	on First	Last							
Type Business	Name	Name	Street	City	State Zij	p Age		Contac	
Reporter	Adam	McCrory	3042 N. 5 St.	6th Springdal	le AR 7270			9-409-8 E acting@	3310)gmail.com
Incident Information									
Claims			Codes		Repair Es	t. Medical 3	Freatm	ent Me	dical Statu
PI PD S Dry fired on bolt closing	t	Cause:4015 Concern:100		Maintenance Bolt Closing		Unk	nown		
C Customer reported: (trigger down to 4 lbs	Gun dry fi . dmf	red on closing	g the bolt se	veral times. Wa	ants gun repa	aired or repla	aced. As	sked us	to adjust th
Firearm Information									
Mfg.		Туре		Model/Ga.	SKU	Serial	Bbl.		DOM
Remington		CF/BA		700/3006 SPR	27478	F627069	4 KX		03 6:01:44 PM
Date Purchased	Whe	ere Purchase	t A	Accessories	Original Owner				
9/1/2007		IART DC 600 REGULAR)3R-		Y				
CONCERN:FBC	Ľ								
Ammunition Informa	ation - No	ne Defined							
Other Products Inform	mation - 1	None Defined							
Settlement			р і						
			Remin	ngton/700/CF/B	A	~		Reim	. Cash
Settlement	Rele	ase of Claim	s Re	lease Date	Reimburs		ash ement	Date APV	Date
Repair at 1/2 norma charges - gesture of goodwill									
8-	Repai	r/Replaceme Cost	nt Repair	/Replacement Date					
10/16/09: Per Fred S. normal charges as go			n rusted and	l binding. Chec	k over, clear	n & replace 1	trigger a	ssembl	y at 1/2
Examination[Reming	ton/CF/B	A]							

10/16/2009

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	Exam Date	=	10/15/2009
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Examination	Product Type	4	RF
	Action Type	4	
	Assigned To		F.SUPRY
Cause	4015	Improper Maintenance	
	Description		22" 3006 SPR
	Date Code		KX
	Bore Plugged	False	
Barrel	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
Bolt	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
	Condition	Slightly Worn; Functioning	
Extractor	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
	Block Condition	Select	
Locking	Lug Condition	Slightly Worn; Functioning	
Locking	Notch Condition	Select	
	Exterior Condition	Slightly Worn; Functioning	
Overall	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	Select	
	Condition	Slightly Worn; Functioning	
Receiver	Bulged	False	
	Description		STANDARD M/700 SAFETY
Safety	Function	Like new; Functioning	
	Sub-Assembly	ISS	
	Lift	Select	.012
Sear	Notch	Like new; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
	Condition	Slightly Worn; Functioning	TRIG AND PIN RUSTED/BINDING
	Pull	Select	7.5#
Trigger	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	



October 6th, 2009

1.5th 12×5/0. .012

Remington Repairs,

This is my model 700 30-06 #F670694. I retrieved it from its case on Saturday, September 26th, 2009 and opened the bolt to safety check the weapon. Nothing was in the chamber so I closed the bolt. Upon closing the bolt, the firing pin released without me touching the trigger. Shocked, I cycled the bolt several more times and the same thing happened each time. Finally, the weapon stayed in the cocked position until the safety was switched to the fire position and again the firing pin was released without the aid of the trigger.

On the following Monday, I called your service center and was given instructions to ship the gun to you for repair. That evening I got the gun back out of the case to take off the scope and sling, went through the same procedure and had the same results. Seven times I cycled the bolt and all seven times the weapon fired without the use of the trigger until finally it stayed in the cocked position.

My wife purchased this gun brand new two years ago; it had never been removed from the box. It has had 73 rounds through it and has never had the trigger adjusted. I do not feel comfortable with this firearm in my house or around my family and friends. I respectfully request, if you cannot ensure the problem is corrected, a new firearm (of equal value) be returned. My contact information has been provided below for your convenience.

Also I was wondering if while you have this gun if you could adjust the trigger pull to 4 lbs. If this is going to void any warranty please do not do this.

Thank you for your cooperation.

Sincerely,

Adam McCrory 3042 N 56th St. Springdale, AR 72762 (479) 409-8310 Adamscontracting@gmail.com



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TRIQ-+ TRIQ. PIN RUSTED + DINDING. check over clean + Rephac TPA AT 1/2 NORMAI CHANGES 600D- will 645tude. Quote

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	Serial Number:	•
odel Number: 700-30-06		
	NO	
ame: Adam McCrory	Date of Purchase	sept 07
ddress (no PO Boxes):		
3042 N 56th St		
ty: Springolale	State: jAv(2	Zip: 72762
none (Daytime):/479 409 - 93 10	Fax:	
mail Address:		
I would like to receive future e-mail updates	from Remington.	
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How often do you lubricate the bore? (Months or Number of rounds) Alter every time that How often do you lubricate the action? (Months or Number of rounds) and and the constant How often do you lubricate the trigger assembly? (Months or Number of rounds) and the first of the constant

Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?

Comments:

When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith? $\Lambda \Im \sqrt{2}$

What were the services performed?

Ship your INSURED firearm by either UPS or Parcel Post to:

REMINGTON ARMS CO., INC

ATTN: Arms Service Divison 14 Hoefler Ave Ilion, NY 13357

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

:: Record the serial number of your firearm before sending it.

:: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)

- :: Remove all accessories from your firearm to prevent loss or damage.
- : Provide a return address on both the outside and inside the box. Shipments without a proper return address will be refused.

:: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

Charge repairs will be processed using the following guidelines:

:: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)

:: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card.

Repair Inquiry					1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	
Repair Number: RE00177692	Serial F6270694 Model 700 Center 3006 SPRG Produced: 05/08/2003	Fire Calber: Repairman:	Bruce Travis			
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Name ADAM MCCRORY	Contracting the contraction of t	ADAM MCCRORY	· Received Flom	wa din ing a strategi		新学会·英格兰人
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Address 2 City: SPRINGDALE	PO Box.	SPRINGDALE	O Box	计法法法法		
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