

Remington Arms Co., Inc.
Product Service
Legal Case #:4073

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
182035	12/3/2009	12/4/2009	12/4/2009				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Robert	Mims	1530 State Rd.	Summerville	SC	29483		H 843-761-7830 C 843-312-0782 E mims88@gmail.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI PD S C	Cause:4038 Concern:1007	Could Not Duplicate Concern Fired on Safe Release	Unknown	
Fired while engaging safety switch				

Customer reported in a letter - The gun will fire while engaging the safety switch. dmf

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	27287	G6587737	PA	6/12/2006 8:19:29 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	DICK S SPORTING GOODS		U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Repair at no charge - goodwill gesture						
	Repair/Replacement Cost	Repair/Replacement Date				

\$48.81

12/8/2009

12/8/09: Per Fred S. - Could not duplicate concern. To restore confidence in rifle - will fit new trigger assemb. check over, and clean at n/c. dmf

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/4/2009
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 270 WIN
	Date Code		PA
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.010
	Notch	Like new; Functioning	
		Test Fired	False

Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	6.5#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	

CS. 12.2.09

4073

2211
PA 7/06
6.54
010

November 24, 2009

Remington Arms Company, Inc.
Attn: Arms Service Division/Repairs
14 Hoefler Avenue
Ilion, New York 13377

Re: Remington Model 700, 270 Rifle Wood Stock
Serial #G6587737

Dear Sir/Madam:

Please find enclosed my Remington Model 700, 270 Rifle. The gun will fire while engaging the safety switch.

The gun recently fired while engaging the safety switch at a shooting range.
Please address the problem.

Sincerely yours,

Robert M. Mims

Robert Mims

Robert Mims
1530 State Road
Summerville, SC 29483

843-761-7830 home
843-312-0782 cell
mims88@gmail.com

could not duplicate concern.
to restore confidence in rifle
will fit NEW TRA, check over,
clean at N/C

230145

Serial
Number:

G6587737

Model: **700**



RE00182035

Repair Number:	RE00182035	Serial: G6587737 Model 700 Center Fire Caliber: 270 win Produced: 05/12/2006	Repairman:	Bruce Travis
Verify Repair			Status:	Repairing 12/4/2009 8:42:08 AM

Address Information				Address Information			
Customer:		Received From		Return To:		Received From	
Name:	ROBERT MIMS			Name:	ROBERT MIMS		
Address 1:	1530 STATE ROAD			Address 1:	1530 STATE ROAD		
Address 2:		PO Box:		Address 2:		PO Box:	
City:	SUMMERVILLE			City:	SUMMERVILLE		
State:	SC	Zip Code:	29483	State:	SC	Zip Code:	29483
		Country:	US			Country:	US
FPL:				FPL:			

FFL:

Contact / Condition		Problems		Estimate		History / Status		Shipping / Billing	
								Current Status	
								Repairing	
								12/4/2009 8:42:08 AM	
								System	
								Repair Bench	
								Repair Location	
								ILN	
								Current Location	
								ILN	
								Transfer Number	

Repair Search

Refresh Close

BY:.....