

Remington Arms Co., Inc.
Product Service
Legal Case #:4002

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
180819	11/18/2009	11/19/2009	11/19/2009				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		John	Moran	3220 Liberty Rd.	New Windsor	MD	21776		H 443-271-7659

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		Unknown
S	Concern:1007	Fired on Safe Release		
C	Fires on Safe release			

Customer reported in a note - Gun goes off when you take the safety off without pulling the trigger. dmf

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	27476	E6772318	WV	8/21/2001 6:00:39 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	FABER BROS INC		U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Repair at n/c - gesture of goodwill						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$62.38	11/20/2009				

11/20/09: Per Fred S. - Could not duplicate concern. Trigger & trigger pin are rusty. Bolt stop rusted. Replace trigger, check over, clean at n/c. dmf

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		11/19/2009
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	RUSTED TRIGGER AND PIN
	Description		22" 270 WIN

Barrel	Date Code		WV
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	ISS	
Sear	Lift	---Select---	.013
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Like new; Functioning	
	Pull	---Select---	7#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

Repair Number: RE00180819	Serial: E6772318 Model 700 Center Fire Caliber: 270WIN Produced: 06/21/2001	Repairmark: Bruce Travis	Status: Repairing 11/19/2009 7:52:05 AM																																																																																
Verify Repair																																																																																			
Address Information																																																																																			
Customer: JOHN MORAN		Received From: JOHN MORAN																																																																																	
Address 1: 3220 LIBERTY ROAD		Address 1: 3220 LIBERTY ROAD																																																																																	
Address 2: NEW WINDSOR		Address 2: NEW WINDSOR																																																																																	
City: MD		City: MD																																																																																	
State: MD		State: MD																																																																																	
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RECEIVED
NOV 20 2009

BY:

FROM:
JOHN MORAN
3220 LIBERTY ROAD
NEW WINDSOR MD 21776

12 LBS 10
DWT: 48,9.5

TO WHOM IT MAY CONCERN

4/002

22"
7#
WV 8/01
013

SHIP TO:

REPAIR SERVICES
REMINGTON ARMS CO.
14 HOFELER AVE.
ILION NY 13357

Gun goes off when you
take the safety off
without pulling the trigger

Please contact me at

443-271-7659

John Moran
3220 Liberty Rd
New Windsor Md
21776

THANK
YOU!

BE THE BRIDGE

Serial
Number:

E6772318

Model: 700



RE00180819

could not duplicate concern.
Trig. + Trig. pin ilusty. Bolt
stop rusted. replace TPA,
check over, clean at 1X/c
#230145