

Remington Arms Co., Inc.  
Product Service  
Legal Case #:3794

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
175244	9/16/2009	9/17/2009	9/17/2009				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Jody	Opdycke	1215 Fraser St.	Bay City	MI	48708		H 989-895-0985 E jmcz1215@netscape.net

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	Rifle fired on its own	Concern:1007 Fired on Safe Release	Unknown	
C				

Customer reported: Rifle fired on its own 3 times the first time he went shooting. Also, the front sling mount is off center. There is a flaw in the wood on the left side and the finish is chipped off. dmf

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM REM MA	25803	G6733993	AC	3/7/2008 8:18:06 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
11/17/2008	GANDER WAREHOUSE #1/Leban		Y			

CONCERN:FIRED ON IT'S OWN 3 TIMES

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Repair at no charge						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$205.19	9/21/2009				

9/21/09: Per Fred S. - Could not duplicate concern. Replacing trigger assemb. to restore confidence in rifle at n/c. dmf

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		9/17/2009
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 7MM REM MAG
	Date Code		AC
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 X-MARK PRO SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.012
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Like new; Functioning	
	Pull	---Select---	4.5#
	Altered	False	
	Sub-Assembly	X-Mark Pro	

# Remington

## Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 700 BDL, DLX	Serial Number: G6733993	
Are you the original owner?: <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO		
Name: Jody Opdycke	Date of Purchase: 11-17-08	
Address (no PO Boxes): 1215 Fraser St.		
City: Bay City	State: MI.	Zip: 48708
Phone (Daytime): 989-895-0985	Fax:	
E-mail Address: JMC21215@netscape.net		
<input checked="" type="checkbox"/> I would like to receive future e-mail updates from Remington.		
Please describe your problem: Rifle went off (fired) on its own 3 times the first time I went shooting I only fired 1 box (20 rounds) I didn't clean it for fear of maybe brakeing something in it. Also the front sling mount is turned off center. And there is a flaw in the wood on the Left side between the two black dots. And the finish is chipped off on one of the black dots on the left.		
Ammunition Information:		
Manufacturer: Rem, 7mm Rem Mag	Type:	
Other (i.e. bullet weight/type, shot size, powder):		
Handload Information:		
Powder Used:	Powder Weight:	
Case/Hull Used:	Primer Used:	
Bullet Type/Shot Size:	Reloader Used:	
Firearms Care (Cleaning and Lubrication):		
Brand of cleaning solution used: Didn't Clean		
How often do you clean the bore? (Months or Number of rounds)		
How often do you clean the action? (Months or Number of rounds)		
How often do you clean the trigger assembly? (Months or Number of rounds)		
Brand of lubricant used:		

AL 3/08  
24M  
4.5#  
012

How often do you lubricate the bore? (Months or Number of rounds)	
How often do you lubricate the action? (Months or Number of rounds)	
How often do you lubricate the trigger assembly? (Months or Number of rounds)	
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?	
<input type="checkbox"/> YES <input checked="" type="checkbox"/> NO	
Comments:	
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith? <i>never</i>	
What were the services performed? <i>none</i>	
Ship your <b>INSURED</b> firearm by either <b>UPS</b> or <b>Parcel Post</b> to:  <div style="text-align: center;"> <b>REMINGTON ARMS CO., INC</b>   <b>ATTN: Arms Service Division</b>  <b>14 Hoefler Ave</b>  <b>Ilion, NY 13357</b> </div>	
<b>⚠ WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE</b> NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND	

**G6733993**

Model: **700**



**RE00175244**

ding it.  
 damage in shipping and handling. Preferably,  
 be returned.)  
 loss or damage.  
 ide the box. Shipments without a proper  
 Post. Remington is not responsible for  
 purchase insurance from your carrier.  
 idelines:

Repaired firearm and order form to be returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)

:: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card.

*could not duplicate concern  
 replace TPA to restore confidence  
 in rifle n/c  
 warranty*

Also if you could <sup>when</sup> I bought This Rifle  
I wanted one with a detachable clip  
the store told me that it didnt come with  
a detachable clip Later after buying it  
I found out that it does come with  
a detachable clip. I talked to the store's  
manager and he only had excusses. However  
If you could please send me a parts List  
and cost for everything I will need to  
convert this Rifle it would make me  
Very happy.

Thank You in advance

Jody Opdycke  
J. Opdycke

Gander Mountain 174  
(989)791-3500  
www.gandermountain.com  
Mon-Sat 9am-9pm  
Sundays 10am-6pm

O.C 1 1/4INSPR SLNG W/S.SWV  
051057208130 19.99 T  
REGULAR PRICE 19.99 N  
PROMOTION % MRKDN(10%) 2.00-N  
ENTER PROMO ID # gander card  
REM 700 BDL DLX 7MM 24 NONEM  
047700258034 799.99 T  
REGULAR PRICE 799.99 N  
SERIAL NUMBER 25803 G6733993  
PROMOTION % MRKDN(5%) 40.00-N  
ENTER PROMO ID # gander card

SUBTOTAL \$777.98  
SALES TAX 6% \$46.68  
**TOTAL** \$824.66  
**GANDER - PLCC** \$824.66  
XXXXXXXXXXXX2478  
EXPIRY: XX/XX  
AUTH# 006010  
001- STANDARD PLAN

Receipt required for all  
Returns and Exchanges

ITEMS 2 Brian P  
11-17-2008 12:58:38 0174 25 160154 0483

Uncertified Statewide Bait  
Emerald Shiners, Sucker Minnows  
Retail License #7416  
Cerification#

Repair Number: <b>RE00175244</b>	Serial: G6733993 Model 700 Center Fire with 24 inch barrel Caliber: 7 MM REM MAG 8DL DLX Produced: 03/07/2008	Repairman: Dale Lewis
Verify Repair	Status:	Repairing 9/17/2009 11:52:03 AM

Repair Number: RE00175244

Serial: G6733993 Model 700 Center Fire with 24  
inch barrel Caliber: 7MM REM MAG BDL DLX  
Produced: 03/07/2008

Repairman:

Dale Lewis

### Verify Repair

**Status:**

Repairing 9/17/2009 11:52:03 AM

### Address Information

Customer: \_\_\_\_\_

Received From

Return To:

Received From

Name: JODY OPDYCKE

**JODY OPDYCKE**

Address 1: 1215 FRASER ST.

1215 FRASER ST.

Address 2

\_\_\_\_\_

City: **BAY CITY**

BAY CITY

State: MI Zip Code: 48708

Country: US

State: MI

MI Zn

Country: US

FFL: ☐

Contact / Condition		Problems		Estimate		History / Status		Shipping / Billing	
Part	Type	Description	Need	Inv	Kit	Avail	Recy	Wnt	Price
F202345LS	P	700 STOCK BDL L/A U M 90GLVEND#- R3	1	1	0	1	1	Y	
F305570	P	700 X-MARK PRO TRIG ASSB RH BLACK	1	1	0	1	1	Y	
4000114	S	GR-SHIPING & HANDLING (GUN REPAIR)	1	1	0	0	0	Y	
4000119	S	GR-TEST	1	1	0	0	0	Y	
4000294	S	GR-CHECK TPA	1	1	0	0	0	Y	

Part: .00

Labor: .00

Ship/Handling: .00

Est State Tax: .00

Total: .00

☒ Charge Taxes

## Repair Search

Refresh

**Close**

RECEIVED  
SEP 21 2009

BY: \_\_\_\_\_