

Remington Arms Co., Inc.
Product Service
Legal Case #:3780

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
175117	9/15/2009	9/16/2009	9/16/2009				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Adrien	Picard	13 Tall Pines Dr	Saco	ME	04072		H 207-282-3488 C 207-289-0835

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	fires while being unloaded	Concern:1006 Unexplained Discharge Safe OFF	Unknown	
C				

9/21/09 per note with rifle, rifle fires while being unloaded. Has happened on several occasions.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/22-250 REM	20000	6507948	XU	12/1/1971
Date Purchased	Where Purchased	Accessories	Original Owner			
	CAMFOUR INC WESTFIELD MASS	TWO PIECE SCOPE BASE	U			

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
replace TPA under BLSM program price						
Repair/Replacement Cost	Repair/Replacement Date					
60.39	9/21/2009					

9/21/09 Could not duplicate concern. Trig assm very dirty and sticky. Replace TPA, check over, clean under BLSM program for \$20 + S&H.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		9/16/2009
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 22-250 REM
	Date Code		XU
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	DIRTY,STICKY
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	DIRTY
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Worn; Functioning	VERY DIRTY
	Stock Condition	Worn; Functioning	MARS,SCRATCHES,DENTS
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.009
	Notch	Slightly Worn; Functioning	DIRTY,STICKY
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY,STICKY
	Pull	---Select---	4.5#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		TWO PIECE SCOPE BASE

Arms Services Repair & Estimate System

Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

Repair Inquiry

Repair Number: **RE00175117** Serial: 6507948 Model 700 Center Fire Caliber: 22-250 Produced: 04/03/1972 Repairman: **Bruce Travis**
 Verify Repair Status: **ApprovalHold 9/16/2009 7:16:05 AM**

Address Information

Customer: **ADRIEN PICARD** Received From: **ADRIEN PICARD** Return To: **ADRIEN PICARD** Received From: **ADRIEN PICARD**

Address 1: **113 TALL PINES DR** Address 2: **113 TALL PINES DR** PO Box: PO Box:

City: **SACO** State: **ME** Zip Code: **04072** Country: **US** State: **ME** Zip Code: **04072** Country: **US**

FFL:

Contact / Condition	Problems	Estimate	History / Status	Shipping / Billing
Date	Code	User ID	Desc1	Desc2
9/15/2009 7:14:3	New	schultsm	Repair Added	
9/16/2009 6:27:4	Maint	Travisbw	Repair Maintenance	Status: Repairing
9/16/2009 7:16:0	Estimate	Travisbw	Estimate Update	Status: ApprovalHo
9/16/2009 7:18:0	ApprovalHold	System	Immediate SAP Allocation	
9/16/2009 8:06:1	Expedite	pencell	From: Repair Bench	To: ApproveRack

Shipping Hold ☐ Interface Hold ☐ Estimate Sent ☐ Parts Received ☐ Passed Inspection ☐ Return As Received ☐ Has been Approved ☐ Internal Repair ☐

Current Status: **ApprovalHold**
9/16/2009 7:16:05 AM
Travisbw
ApproveRack
Repair Location
ILN
Current Location
ILN
Transfer Number

Repair Search Refresh Close

supply 9/16/2009 12:50 PM CAP NUM KNS SEPL

start Arms Services Re. Current Case. [Icons]

35.39
 15. —
 35. —
 12. —
 97.39
 37. —
 60.39

RECEIVED
 SEP 17 2009

BY:

3780

24"
XU 12/71
4.5#
.009

Remington Arms Co.

ATTN. Modification Program

14 Hoefler Ave. Ilion New York - 13357

Attach a note saying what the problem is.
U.S.S.

Rifle Fires while being unloaded.
has happened on several occasions.

Something not right in trigger assembly. I
think I

Adrien C. Puccia

73 Fall River Drive

Saco Maine 04072

tel. # 207 282 3488

cell 207 289 0835

Serial
Number:

6507948

Model: 700



RE00175117

could not duplicate concern
TRG. ASSM very dirty & sticky
inspect TRA, check over, clean
under bolt lock, program
Ron # 20.00 + 54.14