

Remington Arms Co., Inc.
Product Service
Legal Case #:4123

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
183274	12/15/2009	12/16/2009	12/16/2009				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Pistol Plus		Pistol Plus	3515 Hwy 54 Ste 300	Osage Beach	MO	65065		
Incident		Kyle	Wolfe	70 Wolfe Ln	Climax Springs	MO	65324		H 816-810-9726

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern	Unknown	
S	Fires on safe release	Concern:1007	Fired on Safe Release	
C				

12/23/09 Per letter with rifle, gun fires when safety switched from safe to fire.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/2506 REM	20000	A6435307	AO	3/1/1977
Date Purchased	Where Purchased	Accessories	Original Owner			
	SOUTHERN GUN MIAMI FL		U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion inspection/decision replace TPA, clean under BLSM price						
	Repair/Replacement Cost	Repair/Replacement Date				
	83.84	12/23/2009				

12/23/09 Per Ilion, could not duplicate concern, trig assm very dirty/rusty. Replace TPA, check over, clean under BLSM program price of \$20 + S&H.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/16/2009
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 2506 REM
	Date Code		AO
	Bore Plugged	False	
	Bulged	False	
	Fired	False	

	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Worn; Functioning	BOLT BODY RUST/PITTED
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.007
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Functioning	RUSTY/DIRTY
	Pull	---Select---	6.5#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	

Repair Inquiry

Repair Number: RE00183274 Serial: A6435307 Model 700 Center Fire Caliber: Repairman: Bruce Travis
 Veily Repair 2506 REM Produced: 04/14/1977 Status: Repairing 12/16/2009 9:41:26 AM

Address Information

Customer: Received From Return To: Received From

Name: PISTOLS PLUS PISTOLS PLUS

Address 1: 3515 HIGHWAY 54 STE 300 3515 HIGHWAY 54 STE 300

Address 2: PO Box: PO Box:

City: OSAGE BEACH OSAGE BEACH

State: MO Zip Code: 65065 State: MO Zip Code: 65065 Country: US Country: US

FFL: _____

Contact / Condition	Problems	Estimate	History / Status	Shipping / Billing
Date	Code	User ID	Desc1	Current Status
12/15/2009 10:0	New	valentids	Repair Added	Repairing
12/15/2009 10:0	Expedite	valentids	From: Check In	12/16/2009 9:41:26 AM
12/16/2009 9:41	Maint	Travisbw	Repair Maintenance	pencil
12/16/2009 10:11	Maint	pencil	Repair Maintenance	PartsRack

Shipping Hold
 InterFace Hold
 Estimate Sent
 Parts Received
 Passed Inspection
 Return As Received
 Has been Approved
 Internal Repair

Repair Location ILN
 Current Location ILN
 Transfer Number

Repair Search Refresh Close

27
35
21.84
83.84

RECEIVED
 DEC 17 2009
 BY:.....

Send with gun

4123



AO 3/77
24"
6.5#
.007

Factory Repair Form

Return to Previous Page

NOTE: Please complete and print this form, and then include it with your firearm.

Model Number: 700 ADL		Serial Number: A6435307	
Are you the original owner?: <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO			
Name: Kyle Wolfe		Date of Purchase: 1979	
Address (no PO Boxes): 70 Wolfe Lane			
City: Climax Springs		State: Mo	Zip: 65324
Phone (Daytime): 816-810-9726		Fax:	
E-mail Address:(if e-mail address is provided, notification of receipt and shipment will be sent)			
E-mail Address: <input type="checkbox"/> I would like to receive future e-mail updates from Remington.			
Please describe your problem and date of occurrence: Gun fires when safety switched from safe to fire. Please replace trigger guard.			
420 characters left			
Ammunition Information:			
Manufacturer:		Type:	
Other (i.e. bullet weight/type, shot size, powder):			
Handload Information:			
Powder Used:		Powder Weight:	
Case/Hull Used:		Primer Used:	
Bullet Type/Shot Size:		Reloader Used:	
Firearms Care (Cleaning and Lubrication):			
Brand of cleaning solution used:			
How often do you clean the bore? (Months or Number of rounds)			
How often do you clean the action? (Months or Number of rounds)			
How often do you clean the trigger assembly? (Months or Number of rounds)			
Brand of lubricant used:			
How often do you lubricate the bore? (Months or Number of rounds)			
How often do you lubricate the action? (Months or Number of rounds)			

How often do you lubricate the trigger assembly? (Months or Number of rounds)

Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual? YES NO

When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith? NA

What were the services performed?)

Ship your INSURED firearm by either UPS or Parcel Post to:

**Remington Arms Co., Inc.
Attn: Arms Service Division
14 Hoefler Avenue
Ilion, NY 13357**

Ⓢ WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

:: Record the serial number of your firearm before sending it.
 :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)
 :: Remove all accessories from your firearm to prevent loss or damage.
 :: Provide a return address on both the outside and inside the box. Shipments without a proper return address will be refused.
 :: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

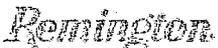
Charge repairs will be processed using the following guidelines:

:: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)

:: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card. We process checks electronically through Check21.

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Other Sites



Serial Number: **A6435307**

Model: **700**



RE00183274

*could not duplicate concern.
TRIG. ASSM very dirty/musty
replace TPA, checkover, clean
UNDER BOLT LOCK PROGRAM
Ron \$ 20.00 ← STAT*

Quote