

Remington Arms Co., Inc.
Product Service
Legal Case #:3801

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
175519	9/18/2009	9/21/2009	9/21/2009				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Byron	Rassier	21421 Volga St NE	Wyoming	MN	55092		H 651-308-6796 E b.rassier@frontiernet.net

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	fires when releasing safety	Cause:4038 Concern:1007	Could Not Duplicate Concern Fired on Safe Release	Unknown
C				

9/22/09 Per note with rifle, the firearm will fire when the safety is moved from safe to fire on it's own.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM REM MA	20000	6657812	WX	8/1/1973
Date Purchased	Where Purchased	Accessories	Original Owner			
	GOPHER SHTRS SUP FAURBAULT MIN		U			

CONCERN:FSR

Ammunition Information

Mfg.	Type	Cal./Ga.	SKU	UPC	DOM	Mfg. Code
Remington	CL /					
Concern	Other	Factory	Reload			
0:		Y	N			

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace TPA, check over, clean, under BLSM program price						
	Repair/Replacement Cost	Repair/Replacement Date				
	45.39	9/22/2009				

9/22/09 Could not duplicate concern. Replace TPA, check over, clean, under BLSM program price. Cost comes to 82.39 minus what the customer will pay equals 45.39.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		9/21/2009
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 7MM REM MAG
	Date Code		WX
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.006
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	5.5#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	

Remington

Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 700 7mm Mag	Serial Number: 6657812
Are you the original owner?: <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO	
Name: Bryan Bassier	Date of Purchase:
Address (no PO Boxes): 21421 Volga St NE	
City: Wyoming	State: MN Zip: 55092
Phone (Daytime): 651-308-6796 651-462-4651	
E-mail Address: b.bassier@Frontier.net.NCT	
<input checked="" type="checkbox"/> I would like to receive future e-mail updates from Remington.	
Please describe your problem:	
The Fire Arm will fire when the safety is moved from safe to fire on its own	
Ammunition Information:	
Manufacturer: Rem	Type: core locket
Other (i.e. bullet weight/type, shot size, powder): 150 - 170	
Handload Information:	
Powder Used:	Powder Weight:
Case/Hull Used:	Primer Used:
Bullet Type/Shot Size:	Reloader Used:
Firearms Care (Cleaning and Lubrication):	
Brand of cleaning solution used:	
How often do you clean the bore? (Months or Number of rounds) After use	
How often do you clean the action? (Months or Number of rounds) After use	
How often do you clean the trigger assembly? (Months or Number of rounds) Every 3-4 times	
Brand of lubricant used: Rem oil	

W48/73
24"
5.5#
1006

How often do you lubricate the bore? (Months or Number of rounds)	AFTER EVERY USE
How often do you lubricate the action? (Months or Number of rounds)	After every cleaning
How often do you lubricate the trigger assembly? (Months or Number of rounds)	" "
Have you reviewed the cleaning and maintenance recommendations on our _____ners manual?	
<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
Comments:	

Gun will fire
when taken off
safe, by itself.

If there is a
charge please
call and I will

give credit
card info

thank you.

HAVE A NICE DAY

P/S Sorry About
Browning Box

and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card.

Serial
Number:

6657812

Model: 700



RE00175519

could not duplicate concern
replace TPA, check over clean,
under Bolt Lock program for
\$20.00 T.S.H.

Quote

Arms Services Repair & Estimate System

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

Repair Inquiry

Repair Number: **RE00175519** Serial: 6657812 Model 700 Center Fire Caliber: 7
 Verify Repair: ☐ Repairman: **Bruce Travis**
 Status: **ApprovalHold 9/21/2009 10:54:51 AM**

Address Information

Customer: ☐ Received From: ☐ Return To: ☐ Received From: ☐
 Name: **BRYON RASSIER**
 Address 1: **21421 VOLGA STREET NE**
 Address 2: PO Box:
 City: **WYOMING**
 State: **MN** Zip Code: **55092** Country: **US**

Contact / Condition	Problems	Estimate	History / Status	Shipping / Billing
Date	User ID	Desc1	Desc2	Current Status
9/18/2009 5:45:3	valentds	From: Check In	To:	ApprovalHold
9/21/2009 7:13:5	Travisbw	Repair Maintenance	Status: Repairing	9/21/2009 10:54:51 AM
9/21/2009 10:54:	Travisbw	Estimate Update	Status: PartsHold	Travisbw
9/21/2009 10:54:	Travisbw	Status: ApprovalHold		ApproveRack
9/21/2009 10:54:	Travisbw	Repair Maintenance	Status: ApprovalHold	Repair Location
9/21/2009 10:56:	System	Immediate SAP Allocation		ILN
9/21/2009 11:01:	pencil	Front: Repair Bench	To: ApproveRack	Current Location
				ILN
				Transfer Number

Repair Search

Refresh

Close

35.39

15

20

12

82.39

37. -

RECEIVED
 SEP 22 2009

BY: