Remington Arms Co., Inc.
Product Service
Legal Case #:3779

Case Information

RE# Date Opened Date Opened(PS) Date Closed Incident Date Pre Lit Lit Obsolete 175134 9/15/2009 9/16/2009 9/16/2009

Customer Information

Type **Business** First Name Last Name Street City Contact State Zip 37 Mill La Ext Incident Rea Thomas Saugerties NY 12477

Incident Information

Claims Codes Repair Est. Medical Treatment Medical Status

ΡI

PD Cause:4038 Could Not Duplicate Concern Unknown

S fires when closing bolt Concern: 1008 Fired on Bolt Closing

C

9/21/09 Per note with rifle, the rifle had been stored in the cabinet for many years. The oil had drained into the trigger becoming sticky. He tried to clean and placed the action in hot water to free it up. Then using the manual he tried to set the trigger. Now he sometimes closes the bolt on a live round and the sear does ot hold and the rifle discharges.cm

Firearm Information

 Mfg.
 Type
 Model/Ga.
 SKU
 Serial Bbl.
 DOM

 Remington
 CF/BA
 700/270 WIN
 20000
 6494936 RU 11/1/1971

Date Purchased Where Purchased Accessories Original Owner

9/1/1972 BERNARD GITLIN HARTFORD CONN SEE THRU MOUNTS,HARD CASE Y

CONCERN:FBC

Ammunition Information

Mfg. Type Cal./Ga. SKU **UPC DOM** Mfg. Code /130 Remington Reload Concern Other Factory Y N 0:

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement Release of Claims Release Date Reimbursement Cash Reim. Date Cash Date
Settlement APV APV

replacing TPA under BLSM progarm price of \$20 + S&H

Repair/Replacement Cost Date
60.39 9/21/2009

9/21/09 Could not duplicate concern. Replace TPA check over, clean under BLSM program price.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment	
	Examiner		B.TRAVIS	
	Exam Date		9/16/2009	
Examination	Product Type		RF	-
	Action Type		A	
	Assigned To		F.SUPRY	
Cause	4038	Could Not Duplicate Concern		
	Description		22" 270 WIN	•

	Date Code		RU
	Bore Plugged	False	
n . 1	Bulged	False	
Barrel	Fired	False	
	Fired while Obstructed		-
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Wom; Functioning	
	Shroud	Slightly Worn; Functioning	
Bolt	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning]
	Condition	Slightly Worn; Functioning	
Extractor	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False]
	Block Condition	Select	
Locking	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	Select]
	Exterior Condition	Slightly Worn; Functioning	
Overall	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	Select	
Dossieses	Condition	Slightly Worn; Functioning	
Receiver	Bulged	False	
G- C-	Description		STANDARD M/700 BOLT LOCK SAFETY
Safety	Function	Like new; Functioning	
	Lift	Select	.010
Sear	Notch	Like new; Functioning	
	T	Test Fired	False
Feeding Test	Tests	False	
	Condition	Slightly Worn; Functioning]
Triccon	Pull	Select	3#
Trigger	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock]
Non-Remington Components	Description		SEE THRU MOUNTS,HARD CASE

♥ Arms Services Repair & Estimate System	
	m Maintenance Help
	· 有理事中 年後 有多元的 医光电影 化物质物 化甲基
Repair Number: RE00175134 Seriat 5494936 Model 700 Center Fire Caliber: Repairment Bruce Travis 270 W/N Produced: 02/07/1972	
Verify Repair Status Repairing 9/16/2009 7:25:12 AM	
Address Information Customer: Received From Return To: Received From	The second of the Market of the second of th
Name: THOMAS REA THOMAS REA	
Address 1: 37 MILL LA EXT 37 MILL LA EXT	
Addess 2 PO Box SAUGERTES SAUGERTES	
State: NY Zip Code: 112477 Country, IUS State: NY Zip Code: 112477 Country, IUS	
FFL: [[] [] [] []	
Contact / Condition Problems Estimate History / Status Shipping / Billing	and the second of
Current Status	A. A
Date Code User ID Desc1 Desc2 Shipping Hold Repairing 9/15/2009 9:22:5 New schultscm Repair Added Interface Hold 9/16/2009 7:25:12AM	BOX 在 数 文字 在 man 数 . 化 有 数 有 有 有 有 有 有 有 有 有 有 有 有
9/15/2009 12/05 EmailSent ArmEmail Repair Received jorea@acl.com InterFace Hold 9/16/2009 7:25:12 AM 9/15/2009 12:05 EmailVerified ArmEmail Receipt jorea@acl.com Estimate Sent Travstew	· 有有 · 大大
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9/16/2009 7:25:1 Estimate Travishw Estimate Update Status Repair Heturn As Heceived Current Location	
9/16/2009 12:31: Expedite pencerl From Repair Bench To: Gallery Has been Approved Transfer Number	
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BY:





Return to Previous Page

Factory Repair Form

NOTE: Please complete and print this form, and then include it with your firearm.

Model Number: 700	Serial Number: 6494936					
The second secon	, 001011101110011, 0-10-1000					
Are you the original owner?: YES NO						
Name: Thomas A Rea	Date of Purchase: Sept.1972					
Address (no PO Boxes): 37 Mill La Ext.						
City: Saugerties	State: NY Zip: 12477					
Phone (Daytime): 845-246-2257	Fax:					
E-mail Address:(if e-mail address is provided, notification of receipt and shipment will be sent) jorea321@aol.com						
E-mail Address: I would like to receive future e-mail updates from Remington.						
Please describe your problem and date of occurrence: for many years while I was in the military the rifle was not used an						
rifle manual that came with the rifle tried to set the trigger My problem is that now when sometimes closing the bolt on a live round the seer does not hold and the rifle discharges. 51 characters left						
Ammunition Information:						
Manufacturer: Remington	Type: 130gr.					
Other (i.e. bullet weight/type, shot size, powder):	7,700. [1003]					
Other (i.e. bullet weighbtype, shot size, powder).						
Handload Information:						
Powder Used:	Powder Weight:					
Case/Hull Used:	Primer Used:					
Bullet Type/Shot Size:	Reloader Used:					
Builet 13 per offot 6124.	Toloude Good, 1.					
Firearms Care (Cleaning and Lubrication):						
Brand of cleaning solution used: Hoppys						
How often do you clean the bore? (Months or Number of rounds) 20						
How often do you clean the action? (Months or Number of rounds) 20						
How often do you clean the trigger assembly? (Months or Number of rounds) 20						
Brand of lubricant used: Hoppys oil						
How often do you lubricate the bore? (Months or Number of rounds) 20						
How often do you lubricate the action? (Months or Number of rounds) 20						
How often do you lubricate the trigger assembly? (Months or Number of rounds) 20						

72" 74 11/7 3th Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?

YES NO

When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?)

No

What were the services performed?

Ship your INSURED firearm by either UPS or Parcel Post to:

Remington Arms Co., Inc.

Attn: Arms Service Division

14 Hoefler Avenue

Ilion, NY 13357

(I) WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

- :: Record the serial number of your firearm before sending it.
- :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)
- :: Remove all accessories from your firearm to prevent loss or damage.
- Provide a return address on both the outside and inside the box. Shipments without a proper return address will be refused.
- :: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

Charge repairs will be processed using the following guidelines:

- :: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)
- :: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card. We process checks electronically through Check21.

6494936 Model: 700

Visit Our Other Websites

Other Sites

couldnot duplicate concern.

Replace TPA, check over clear

under bolt Lock program

Ron & 20,00 + S+H