

Remington Arms Co., Inc.

Product Service

Legal Case #:3779

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
175134	9/15/2009	9/16/2009	9/16/2009				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Thomas	Rea	37 Mill La Ext	Saugerties	NY	12477		

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S	fires when closing bolt Concern:1008 Fired on Bolt Closing			
C				

9/21/09 Per note with rifle, the rifle had been stored in the cabinet for many years. The oil had drained into the trigger becoming sticky. He tried to clean and placed the action in hot water to free it up. Then using the manual he tried to set the trigger. Now he sometimes closes the bolt on a live round and the sear does not hold and the rifle discharges.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial Bbl.	DOM
Remington	CF/BA	700/270 WIN	20000	6494936 RU	11/1/1971
Date Purchased	Where Purchased	Accessories	Original Owner		
9/1/1972	BERNARD GITLIN HARTFORD CONN	SEE THRU MOUNTS,HARD CASE	Y		

CONCERN:FBC

Ammunition Information

Mfg.	Type	Cal./Ga.	SKU	UPC	DOM	Mfg. Code
Remington	/130					
Concern	Other	Factory	Reload			
0:		Y	N			

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
replacing TPA under BLSM program price of \$20 + S&H						

Repair/Replacement Cost	Repair/Replacement Date
60.39	9/21/2009

9/21/09 Could not duplicate concern. Replace TPA check over, clean under BLSM program price.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B. TRAVIS
	Exam Date		9/16/2009
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
	Description		22" 270 WIN

Barrel	Date Code		RU
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
Bolt	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
Extractor	Stop	Slightly Worn; Functioning	
	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
Locking	Ext/Eject Test	False	
	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
Overall	Notch Condition	---Select---	
	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
Receiver	Fore End Condition	---Select---	
	Condition	Slightly Worn; Functioning	
Safety	Bulged	False	
	Description		STANDARD M/700 BOLT LOCK SAFETY
Sear	Function	Like new; Functioning	
	Lift	---Select---	.010
	Notch	Like new; Functioning	
Feeding Test	Tests	Test Fired	False
		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	3#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		SEE THRU MOUNTS,HARD CASE

Repair Inquiry



FFL:

Close

start Arms Services Re... Contact Casey - ... Registration & Its GEORGE JUNG Lila - Harrell

BY: _____

3779


 22"
 RU 11/71
 3#
 010

Factory Repair Form

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NOTE: Please complete and print this form, and then include it with your firearm.

Model Number: 700		Serial Number: 6494936	
Are you the original owner?: <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO			
Name: Thomas A Rea		Date of Purchase: Sept. 1972	
Address (no PO Boxes): 37 Mill La. Ext.			
City: Saugerties		State: NY	Zip: 12477
Phone (Daytime): 845-246-2257		Fax:	
E-mail Address: (if e-mail address is provided, notification of receipt and shipment will be sent) jorea321@aol.com			
E-mail Address: <input type="checkbox"/> I would like to receive future e-mail updates from Remington.			
Please describe your problem and date of occurrence: for many years while I was in the military the rifle was not used and stayed in the upright position in a cabinet. The oil etc. drained into the trigger group becoming sticky. I tried to clean same and had to place the action in hot water to free it up. Then using the rifle manual that came with the rifle tried to set the trigger. My problem is that now when sometimes closing the bolt on a live round the sear does not hold and the rifle discharges.			
51 characters left			
Ammunition Information:			
Manufacturer: Remington		Type: 130gr.	
Other (i.e. bullet weight/type, shot size, powder):			
Handload Information:			
Powder Used:		Powder Weight:	
Case/Hull Used:		Primer Used:	
Bullet Type/Shot Size:		Reloader Used:	
Firearms Care (Cleaning and Lubrication):			
Brand of cleaning solution used: Hoppys			
How often do you clean the bore? (Months or Number of rounds) 20			
How often do you clean the action? (Months or Number of rounds) 20			
How often do you clean the trigger assembly? (Months or Number of rounds) 20			
Brand of lubricant used: Hoppys oil			
How often do you lubricate the bore? (Months or Number of rounds) 20			
How often do you lubricate the action? (Months or Number of rounds) 20			
How often do you lubricate the trigger assembly? (Months or Number of rounds) 20			

Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual? ☒ YES ☐ NO

When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?)
never

What were the services performed?)

Ship your INSURED firearm by either UPS or Parcel Post to:

Remington Arms Co., Inc.
Attn: Arms Service Division
14 Hoefler Avenue
Ilion, NY 13357

Ⓢ **WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.**

- :: Record the serial number of your firearm before sending it.
- :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)
- :: Remove all accessories from your firearm to prevent loss or damage.
- :: Provide a return address on both the outside and inside the box. Shipments without a proper return address will be refused.
- :: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

Charge repairs will be processed using the following guidelines:

:: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)

:: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card. We process checks electronically through Check21.

Serial Number:

6494936

Model: **700**



RE00175134

Visit Our Other Websites

Other Sites

could not duplicate concern:
replace TPA, check over, clean
under bolt + Lock program
for \$ 20.00 + S&H